



Granite Telecommunications, LLC

One Heritage Drive
Quincy, Massachusetts 02171

Telecommunications Pricelist

For Local and Intrastate Telecommunications Services Provided in the State of

Vermont



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APPLICATION OF PRICELIST

This Pricelist establishes the standard recurring rates that apply to Granite Telecommunications, LLC's ("Granite" or "Company") retail local exchange and interexchange long distance telecommunications Services in the State of Vermont. Standard non-recurring rates appear in Granite's *Telecommunications Pricelist Non-Recurring Charges*, available to Customers at www.granitenet.com/Legal or upon request.

Your verbal or written Service Order or any use by you of Granite's Services constitutes agreement by you to all of the rates, terms, and conditions set forth in this Pricelist and Granite's Service Guide including any other documents specifically incorporated herein by reference.

This Pricelist applies only to retail intrastate telecommunications Services furnished by Granite and does not apply, unless otherwise specified, to any other services, including, without limitation, Information Services and other unregulated services offered by Granite. Except as expressly specified in this Pricelist with respect to particular Service plans ordered by Customers, the rates and charges set forth in this Pricelist do not cover lines, facilities, or services furnished to Customers by other carriers, including, without limitation, lines, facilities, or services that are used by Customers to access Granite's long distance Services or to complete calls to or from points beyond Granite's local network calling areas. Customers are solely responsible for obtaining any customer premises equipment and for establishing suitable agreements or other arrangements with other carriers that may be needed to access and use Granite's Services.

The recurring rates contained in this Pricelist, together with Granite's standard telecommunications service Terms and Conditions, standard *Telecommunications Pricelist Non-Recurring Charges*, and Applicable tariffs, establish the sole and exclusive rates, terms, conditions, and understandings pertaining to Granite's provision and Customer's use of Services ordered by Customer unless otherwise governed by a duly executed Written Contract between Granite and its Subscriber.

No provisions of this Pricelist may be changed, waived, or otherwise amended, or modified in any manner except pursuant to a Written Contract that has been duly executed by Granite for such purpose.

In the event of any conflict between the provisions of this Pricelist and any applicable Written Contract or tariff, such conflict will be resolved by giving preference, first, to the applicable Written Contract, second to the tariff provisions and, third, to this Pricelist.

The recurring rates contained in this Pricelist are subject to change at Granite's sole discretion. Customers will be notified of changes through bill messages or inserts or otherwise in accordance with Applicable Law and regulations prior to the date on which changes become effective. Changes will also be posted on Granite's website at <http://www.granitenet.com/Legal>. Your continued use of Granite's Service following any such changes constitutes your agreement to such changes.

This Pricelist and associated Service Guide is governed by and interpreted according to Applicable Laws and regulations of Vermont

In the event of disputes or complaints between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file an inquiry or complaint by contacting the Vermont Public Service Commission:

Vermont Utility Commission
112 State Street, Third Floor
Montpelier, VT • 05620-2601
Telephone: (802) 828-2358
Online: <https://puc.vermont.gov/public-participation/complaints>

For additional information or assistance, please visit us on the web at www.granitenet.com or contact our Customer Care representatives, toll free at (866) 847-1500, or in writing addressed to the attention of Granite Customer Service at One Heritage Drive, Quincy, Massachusetts 02171. Customer Service representatives are available to address inquiries during company business hours from Monday through Friday 8 a.m. to 10 p.m. (EST) and Saturday 9 a.m. to 6 p.m. (EST)

BY PRESUBSCRIBING, OTHERWISE UTILIZING, OR PAYING, DIRECTLY OR INDIRECTLY FOR COMPANY'S SERVICES, YOU HEREBY AGREE TO THE RATES, CHARGES, TERMS, AND CONDITIONS WHICH FOLLOW. IF YOU BELIEVE THAT YOUR USE OF SERVICES HAS BEEN MADE IN ERROR, PLEASE CONTACT GRANITE TELECOMMUNICATIONS, LLC'S SERVICE DEPARTMENT IMMEDIATELY AT 866.847.1500.



CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES

Non-Recurring Charges

See Telecommunications Pricelist Non-Recurring Charges

Local Exchange Service

Local Exchange Service

Monthly

Flat Rate Business Line – Single	\$62.24
Measured Business Line	\$62.24
Additional Measured Business Line, per line	\$62.24
Business Calling Plan – Toll Option Plan LATA Calling	\$25.54

Remote Call Forwarding

Monthly

Remote Call Forwarding Line	\$30.15
Remote Call Forwarding-Toll Free (8YY) Number	\$30.15
Remote Call Forwarding Additional Path	\$30.15

Mileage Charges

Monthly

Exchange Service Mileage Basic, per airline mile	\$0.00**
Mileage - Distance Sensitive, per airline mile	\$4.30**
Mileage USOC – More than 1.5 to 2 airline miles	\$5.22**
Mileage USOC – More than 2.5 to 3 airline mile miles	\$7.37**
Outside Plant Facilities, per airline mile	\$0.62**
Outside Plant Facility, per airline mile	\$1.85
Secretary Service Channel, per airline mile	\$30.15**

** Grandfathered services - unavailable for new subscription.



CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

Custom Calling Features

	<u>Monthly</u>
*69 Automatic Recall	\$3.00
*69 Denial (Deny Return Call)	\$0.00
Alarm Circuit Termination Address	\$0.00
Anonymous Call Rejection	\$7.00
Anonymous Call Rejection with Caller ID	\$0.00
Block Third Party Calling	\$0.00
Busy Redial (*66)	\$3.00
Call Forwarding Busy Line	\$2.95
Call Forwarding Busy Line/Do not Answer	\$4.30
Call Forwarding Do not Answer	\$2.95
Call Forwarding Variable	\$6.30
Call Return *69	\$3.00
Call Screening	\$3.00
Call Trace (*57)	\$1.10
Call Trace Blocking	\$0.00
Call Transfer	\$6.00
Call Waiting	\$6.30
Call Waiting ID Deluxe	\$6.35
Call Waiting ID Deluxe - Number Only	\$5.35
Call Waiting ID With Name	\$6.35
Call Waiting/Call Forward	\$8.60
Call Waiting/Speed Dialing 8	\$8.60
Call Waiting/Three-Way Calling	\$8.60
Caller ID All Call Blocking	\$0.00
Caller ID Number Only	\$5.35
Caller ID with Name and Number	\$6.35
Collect and Third Number Blocking	\$0.00
Collect Call Blocking	\$0.00
Cornerstone Feature Package 1	\$8.00
Cornerstone Unlimited Local - Toll Calling Plan	\$27.00
Custom Calling Package (Call Waiting, Call Forwarding, 3-Way Calling)	\$13.80
DA Call Completion/Connect Request Block	\$0.00
Distinctive Ring I (Ringmate (R) Service)	\$6.45
Distinctive Ring II (RingMaster II (R) Service)	\$10.75
Hunting	\$0.00



CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

Custom Calling Features, Continued

	<u>Monthly</u>
International Direct Distance Dialing	\$0.00
National 411 Block	\$0.00
Operator Screening	\$1.10
Repeat Dialing *69 & Call Return *66	\$4.25
Repeat Dialing Denial	\$0.00
SECONDARY STATION LINE OFF PREMISES	\$0.00
SELECTIVE CLASS OF CALL SCREENING	\$0.00
Single-Digit Speed Dialing	\$0.00
Speed Calling - 30 code	\$5.20
Speed Calling - 8 code	\$4.15
Speed Calling List	\$0.00
Terminating Number Screening	\$1.10
Three Way Call Blocking	\$0.00
Three Way Calling	\$7.75
Three-way Calling/Consultation Hold - Incoming Only	\$0.00
Toll Restriction	\$0.00
Toll Restriction - Prohibit Adult Group Bridging	\$0.00
Toll Restriction Operator Screen to Deny 1+ and 411	\$1.10
Toll Restriction- Outgoing	\$1.10
Touch Tone Business	\$0.00
Unlimited Local/Toll Calling Plan Additional Feature Package	\$8.00
Usage Three-Way Calling	\$0.00



CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

Directory Listings

Monthly

Additional Listing	\$4.70
Directory Assistance Listing(s)	\$4.70
Foreign Additional Listing	\$4.70
Non-Listed Listing	\$2.85
Non-Published Listing	\$4.70

Directory Assistance

Monthly

Local	\$6.99
Regional	\$6.99
Call Completion, excluding usage	\$1.50
Operator Assistance, excluding usage	\$6.99



CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

CENTREX Service

CENTREX Services

	<u>Monthly</u>
AD9 Centrex	\$17.54
Centrex Main Station Line	\$97.54
Centrex Exchange Access, 0 to 1 mile, per line	\$34.54
Centrex Exchange Access, More than 1 mile, per line	\$1.41
Centrex – Lone COS (assumed dial 9)	\$0.00
Centrex Plus with Assumed Dial 9	\$0.00
Exchange Access Facility	\$11.56

CENTREX Features

	<u>Monthly</u>
Call Return *69	\$1.95
Call Trace - Centrex - per Main Station Line equipped	\$1.10
Call Waiting ID	\$5.35
Call Waiting ID With Name	\$6.50
Caller ID with Name	\$ 6.50
Centrex - Automatic Callback	\$2.00
Centrex - Call Forwarding	\$0.00
Centrex - Call Hold	\$0.11
Centrex - Call Pick up Group FID	\$1.20
Centrex - Call Pickup Group	\$0.00
Centrex - Call Waiting	\$0.00
Centrex Directed Call Pick-up	\$ 0.29
Centrex - Speed Dialing 6 Code Capacity	\$0.00
Centrex - Speed Dialing 30	\$0.00
Centrex - Touch Tone	\$0.00
Centrex Call Forwarding Busy	\$0.00
Centrex Call Forwarding Do Not Answer	\$0.00
Centrex Call Pick-up	\$0.00
Centrex Caller ID	\$1.95
Centrex Distinctive Ringing Tone	\$0.00
Centrex Feature	\$0.00
Common Equipment	\$3.69
Full Restriction Allows intercom call only	\$0.00
Intercom - Key Activated	\$1.00
Long Distance Message Restriction	\$0.00
Selective Blocking Service	\$0.00



CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

Private Branch Exchange (PBX) Service

PBX Services

	<u>Monthly</u>
Business Toll Trunk with Basics	\$62.24
Business Toll Trunk-PBX	\$40.79
DID Trunk	\$47.54
Direct Inward-Direct Outward Dialing Port	\$817.54
Extended Line Channel	\$217.54
Measured Low Usage Trunk Line	\$61.54
Measured Rate Trunk Service	\$62.24
PBX Trunks	\$71.29

PBX Features

	<u>Monthly</u>
Direct Inward Dialing Working Telephone Number	\$0.00
Direct Inward Dialing Service Per Consecutive 100 Number Group	\$29.00
Direct Inward Dialing Service, First 10 Trunks	\$30.00
Stop Hunt Arrangement	\$10.75
Trunks Screening Tel number	\$0.00



CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

Integrated Services Digital Network (ISDN) Service

ISDN Services

Monthly

ISDN Basic Exchange Digital Electronic Telephone Service Arrangement	\$23.04
ISDN Basic Link Facility	\$17.54
ISDN Display	\$3.00
ISDN Line	\$10.00

ISDN Features

Monthly

Alternate Circuit Switched Voice & Circuit Switched Data	\$17.00
ISDN Data Line	\$0.00**
ISDN Standard Capabilities and Features Packages	\$4.00

** Grandfathered services - unavailable for new subscription.



CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

Business Data Services

Business Data Service

Monthly

Alternate Circuit Switched Voice & Circuit	\$17.00
Extended Line Channel/s	\$30.15
Interoffice Channel: Over 4 - 8 miles	\$108.00**
Interoffice Channel: Over 8 - 25 mile	\$129.00**
Private Line - Voice Grade	\$0.00**

** Grandfathered services - unavailable for new subscription.



CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

Local Usage Charges

Local Usage

Per minute

\$0.022

IntraLATA

IntraLATA, per minute

\$0.16



CONSOLIDATED COMMUNICATIONS SERVICE AREA

ALBURG
ARLINGTON
BARNET
BARRE
BARTON
BELLOWSFLS
BENNINGTON
BETHEL
BLOOMFIELD
BRADFORD
BRANDON
BRATTLEBO
BROOKFIELD
BURLINGTON
CABOT
CAMBRIDGE
CANAAAN
CASTLETON
CHELSEA
CONCORD
DANVILLE
DERBY
DERBY LINE
DORSET
EFAIRFIELD
ENOSBG FLS
ESSEX JCT
FAIR HAVEN
FAIRFAX
FAIRLEE
GRAND ISLE
GREENSBORO
GUILDHALL
HARDWICK
ISLAND PON
ISLANDPOND
JACKSONVL
JAMAICA
JEFFERSNVL
JOHNSON
LEMINGTON
LUNENBURG
LYNDONVL
MAIDSTONE
MANCHESTER
MARSHFIELD
MIDDLEBURY
MILTON

MONTGOMERY
MONTPELIER
MORGAN
MORRISVL
NEWBURY
NEWFANE
NEWPORT
NORWICH
ORLEANS
PITTSFIELD
PITTSFORD
PLAINFIELD
POULTNEY
POWNAL
PROCTOR
PUTNEY
RANDOLPH
READING
READSBORO
RICHFORD
ROCHESTER
RUPERT
RUTLAND
SALISBURY
SO STRAFFD
SOLONODDORY
SOROYALTON
ST ALBANS
ST JOHNSBY
STAMFORD
STOWE
SWANTON
THETFORD
TROY
TUNBRIDGE
UNDERHILL
VERGENNES
W RUTLAND
WARDSBORO
WATERBURY
WELLSRIVER
WEST BURKE
WESTMINSTR
WH RIV JCT
WILLIAMSTN
WILMINGTON
WINDSOR
WOODSTOCK