



Granite Telecommunications, LLC

One Heritage Drive
Quincy, Massachusetts 02171

Telecommunications Service Guide

For Local and Intrastate Telecommunications Services Provided in the State of

Maine



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APPLICATION OF PRICE LIST

This Price List establishes the standard recurring rates that apply to Granite Telecommunications, LLC's ("Granite" or "Company") retail local exchange and interexchange long distance telecommunications Services in the State of Maine. Standard non-recurring rates appear in Granite's *Telecommunications Price List Non-Recurring Charges*, available to Customers at www.granitenet.com/Legal or upon request.

Your verbal or written Service Order or any use by you of Granite's Services constitutes agreement by you to all of the rates, terms, and conditions set forth in this Price List and Granite's Service Guide including any other documents specifically incorporated herein by reference.

This Price List applies only to retail intrastate telecommunications Services furnished by Granite and does not apply, unless otherwise specified, to any other services, including, without limitation, Information Services and other unregulated services offered by Granite. Except as expressly specified in this Price List with respect to particular Service plans ordered by Customers, the rates and charges set forth in this Price List do not cover lines, facilities, or services furnished to Customers by other carriers, including, without limitation, lines, facilities, or services that are used by Customers to access Granite's long distance Services or to complete calls to or from points beyond Granite's local network calling areas. Customers are solely responsible for obtaining any customer premises equipment and for establishing suitable agreements or other arrangements with other carriers that may be needed to access and use Granite's Services.

The recurring rates contained in this Price List, together with Granite's standard telecommunications service Terms and Conditions, standard *Telecommunications Price List Non-Recurring Charges*, and Applicable tariffs, establish the sole and exclusive rates, terms, conditions, and understandings pertaining to Granite's provision and Customer's use of Services ordered by Customer unless otherwise governed by a duly executed Written Contract between Granite and its Subscriber.

No provisions of this Price List may be changed, waived, or otherwise amended, or modified in any manner except pursuant to a Written Contract that has been duly executed by Granite for such purpose.

In the event of any conflict between the provisions of this Price List and any applicable Written Contract or tariff, such conflict will be resolved by giving preference, first, to the applicable Written Contract, second to the tariff provisions and, third, to this Price List.

The recurring rates contained in this Price List are subject to change at Granite's sole discretion. Customers will be notified of changes through bill messages or inserts or otherwise in accordance with Applicable Law and regulations prior to the date on which changes become effective. Changes will also be posted on Granite's website at <http://www.granitenet.com/Legal>. Your continued use of Granite's Service following any such changes constitutes your agreement to such changes.

This Price List and associated Service Guide is governed by and interpreted according to Applicable Laws and regulations of Maine

In the event of disputes or complaints between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file an inquiry or complaint by contacting the Maine Public Service Commission:

Maine Public Service Commission
18 State House Station
Augusta, ME 04333-0018
Telephone: (800) 452-4699
<https://puc0.Maine.gov/help-center/contact-us>
Online Complaint Form: <https://www.maine.gov/mpuc/about/contact/form>

For additional information or assistance, please visit us on the web at www.granitenet.com or contact our Customer Care representatives, toll free at (866) 847-1500, or in writing addressed to the attention of Granite Customer Service at One Heritage Drive, Quincy, Massachusetts 02171. Customer Service representatives are available to address inquiries during company business hours from Monday through Friday 8 a.m. to 10 p.m. (EST) and Saturday 9 a.m. to 6 p.m. (EST)

BY PRESUBSCRIBING, OTHERWISE UTILIZING, OR PAYING, DIRECTLY OR INDIRECTLY FOR COMPANY'S SERVICES, YOU HEREBY AGREE TO THE RATES, CHARGES, TERMS, AND CONDITIONS WHICH FOLLOW. IF YOU BELIEVE THAT YOUR USE OF SERVICES HAS BEEN MADE IN ERROR, PLEASE CONTACT GRANITE TELECOMMUNICATIONS, LLC'S SERVICE DEPARTMENT IMMEDIATELY AT 866.847.1500.

CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES

Non-Recurring Charges

See Telecommunications Price List Non-Recurring Charges

Local Exchange Service

Local Exchange Lines

Monthly

Flat Rate Business Line – Single
Measured Business Line

\$82.54
\$82.54

Remote Call Forwarding

Monthly

Remote Call Forwarding Line
Remote Call Forwarding Additional Path

\$28.80
\$28.80

Directory Listings

Monthly

Additional Listing
Foreign Additional Listing
Gold Number Service
Non-Listed Listing
Non-Published Listing

\$4.50
\$4.50
\$8.00
\$3.05
\$5.45

Directory Assistance

Monthly

Directory Assistance - Local
Directory Assistance - Regional
Directory Assistance – Call Completion, excluding usage
Directory Assistance – Operator Assisted, excluding usage

\$6.99
\$6.99
\$1.50
\$6.99

Mileage Charges, per mile

Monthly

Extension Line - Same Premises, per mile
Foreign Exchange Mileage, per mile
Foreign Exchange/Interexchange Channel Mileage, per mile
Outside Plant Facilities -Schedule B, per mile
Secretarial Answering Service Mileage, per mile
Station Lines Mileage, per mile

\$8.00**
\$20.24
\$20.24**
\$0.56**
\$4.00**
\$38.00**

** Grandfathered services - unavailable for new subscription.

CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

Optional Calling Features

	<u>Monthly</u>
*69 Denial (Deny Return Call)	\$0.00
Anonymous Call Rejection	\$3.00
Anonymous Call Rejection with Caller ID	\$0.00
Block Third Party Calling	\$0.00
Blocking of Prompt Repeat Dialing	\$0.00
Blocking Service for Pay Per use of 3-Way calling	\$0.00
Busy Redial (*66)	\$4.50
Call Forwarding Busy Line	\$4.00
Call Forwarding Busy Line/Do not Answer	\$6.00
Call Forwarding- Do not Answer	\$4.00
Call Forwarding Variable	\$7.25
Call Return *69	\$4.50
Call Transfer	\$6.00
Call Waiting	\$7.50
Call Waiting ID Deluxe - Number Only	\$9.50
Call Waiting ID With Name	\$9.50
Call Waiting/Call Forward	\$11.80
Call Waiting/Speed Dialing 8	\$10.30
Call Waiting/Three-Way Calling	\$11.80
Caller ID All Call Blocking	\$0.00
Caller ID Number Only	\$9.50
Caller ID with Name and Number	\$9.50
Collect and Third Number Blocking	\$0.00
Collect Call Block	\$0.00
Custom Calling Package	\$19.60
DA Call Completion/Connect Request Block	\$0.00
Deny Call Trace	\$0.00
Distinctive Ring I (Ringmate (R) Service)	\$9.00
Distinctive Ring Service	\$3.10
Distinctive Ring/Ring Mate - Service Package 2	\$12.00
Hunting	\$0.00
International Call Block	\$0.00
International Direct Distance Dialing	\$0.00

CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

Optional Calling Features, Continued

	<u>Monthly</u>
Long Distance Blocking	\$0.00
National 411 Block	\$0.00
Operator Screening	\$1.00
Repeat Dialing *69 & Call Return *66	\$4.75
Repeat Dialing Denial	\$0.00
Selective Blocking Service	\$0.00
SELECTIVE CLASS OF CALL SCREENING	\$0.00
Speed Calling - 30 code	\$7.50
Speed Calling - 8 code	\$5.00
Three Way Calling	\$7.75
Toll Restriction	\$0.00
Toll Restriction - Prohibit Adult Group Bridging	\$0.00
Toll Restriction Operator Screen to Deny 1+ and 411	\$1.00
Toll Restriction- Outgoing	\$1.00
Touch Tone Business	\$0.00
Transfer of Calls	\$0.00

CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

Centrex Services

Centrex Services	<u>Monthly</u>
Centrex Main Station Line	\$147.54
Exchange Access	\$28.31

Centrex Features

	<u>Monthly</u>
Automatic Call Back	\$4.00
Call Waiting ID	\$9.50
Centrex - Call Hold	\$0.10
Centrex - Call Pickup Group	\$0.00
Centrex - Call Waiting	\$0.10
Centrex - Touch Tone	\$0.00
Centrex Call Forwarding	\$0.00
Centrex Call Forwarding Busy	\$1.20
Centrex Call Forwarding Dont Answer	\$2.40
Centrex Caller ID	\$2.95
Centrex Caller ID with Name and Number	\$6.50
Centrex Distinctive Ringing Tone	\$0.20
Centrex Speed Dialing	\$0.00
Common Equipment	\$3.23
Full Restriction Allows intercom call only	\$0.00
Intercom - Key Activated	\$1.00
Selective Blocking Service	\$0.00
Speed Calling (30) 2 digit	\$0.10
Touch Tone Service	\$0.00
Uniform Call Distribution, Per Line In Hunt Group	\$0.55

CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

PBX Services

PBX Services	<u>Monthly</u>
Direct Inward Direct Outward Dialing Port	\$35.54
Multiline Flat Trunk (Premium)	\$67.51
PBX Trunks Basic Measured Line	\$82.54
Toll Access Arrangement (Trunk Line for PBX)	\$32.04
PBX Features	<u>Monthly</u>
Dial Trunk Line Termination	\$5.00
Direct Inward Dialing Line	\$0.00
Direct Inward Dialing Service CO -ESS CO Trunk Termination – Digital	\$84.00
Direct Inward Dialing Service, First 10 trunks	\$84.00
Direct Inward Dialing Service Per Consecutive 100 Number Group	\$34.50
Direct Inward Dialing Working Telephone Number	\$0.00
Touch Tone Central Office Trunk	\$0.
Stop Hunt Arrangement	\$8.00
Trunks Screening Telephone Number	\$0.00

ISDN Service

ISDN Services	<u>Monthly</u>
Alternate Circuit Switched Voice & Circuit Switched Data	\$7.00
ISDN Line	\$27.54
ISDN Station Line Off Premises	\$0.00**
ISDN Features	<u>Monthly</u>
ISDN Arrangement	\$4.45
ISDN Display	\$3.00
ISDN Secondary Shared Directory Number	\$0.00**

Business Data Services**

Extended Line Channel	\$60.73**
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** Grandfathered services - unavailable for new subscription.

CONSOLIDATED COMMUNICATIONS SERVICE AREA - SERVICE CHARGES, Continued

Usage Charges

Local, per minute		\$0.05
IntraLATA	First Minute	Each Additional Minute
0 to 10 miles	\$0.18	\$0.14
11 to 18 Miles	\$0.29	\$0.19
19 to 30 Miles	\$0.40	\$0.27
More than 30 Miles	\$0.45	\$0.32

CONSOLIDATED COMMUNICATIONS CALLING AREAS

ACTON	FARMINGTON	NOSANFORD	WATERVILLE
ASHLAND	FRANKLIN	NOWHITEFLD	WELLS
AUGUSTA	FREEPORT	OAKLAND	WESTBROOK
BANGO	FRENCHVL	OLD TOWN	WILTON
BAR HARBOR	FT FAIRFLD	OLDORCHBCH	WINDHAM
BATH	GARDINER	ORONO	WINTER HBR
BELFAST	GOODWINSML	ORRINGTON	WINTERPORT
BELGRADE	GORHAM	OXFORD	WISCASSET
BERWICK	GRAND ISLE	PEAKS IS	WOODLAND
BIDDEFORD	GREENVILLE	PEMBROKE	YARMOUTH
BINGHAM	GUILFORD	PITTSFIELD	YORK
BLUE HILL	HARPSWELL	PORTLAND	
BOOTHBAHBR	HARRISON	PORTSMOUTH	
BOWDOINHAM	HERMON	POWNAL	
BRADFORD	HOULTON	PRESQUE IS	
BRIDGTON	JACKMAN	PRINCETON	
BROWNVILLE	JONESPORT	RANGELEY	
BRUNSWICK,	KENNEBNKPT	READFIELD	
BUCKSPORT	KENNEBUNK	RICHMOND	
CALAIS	LEWISTON	ROCKLAND	
CAMDEN	LIMERICK	ROCKWOOD	
CARIBOU	LIMESTONE	RUMFORD	
CASTINE	LINCOLN	SABATTUS	
CLINTON	LISBON FLS	SANFORD	
COLUMBIA	LIVERMORE	SCARBOROUGH	
CORINTH	LUBEC	SEARSPORT	
CORNIS	MACHIAS	SEDGWICK	
CUMBERLAND	MADAWASKA	SKOWHEGAN	
DANFORTH	MADISON	SO BERWICK	
DARKHARBOR	MARS HILL	SO LEBANON	
DEER ISLE	MECHANCFLS	SO. PORTLA	
DEXTER	MILBRIDGE	SOPORTLAND	
DIXFIELD	MILLINOCKT	SOUTH WEST	
DOVERFCRF	MILO	SULLIVAN	
EAST MILLI	MONROE	TENANTSHBR	
EASTON,	MONSON	THE FORKS	
EASTPORT	NEW SWEDEN	THOMASTON	
EDDINGTON	NEWPORT	VAN BUREN	
ELIOT	NORTH BERW	VINALHAVEN	
ELLSWORTH	NORTHEAST	W LEBANON	
FAIRFIELD	NORTHHAVEN	WALDOBORO	
FALMOUTH	NORWAY	WASHBURN	