



Granite Telecommunications, LLC

One Heritage Drive Quincy, Massachusetts 02171

Telecommunications Price List

For Local and Intrastate Telecommunications Services Provided in the State of

Iowa



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APPLICATION OF PRICE LIST

This Price List establishes the standard recurring rates that apply to Granite Telecommunications, LLC's ("Granite" or "Company") retail local exchange and interexchange long distance telecommunications Services in the State of Iowa. Standard non-recurring rates appear in Granite's *Telecommunications Price List Non-Recurring Charges*, available to Customers at www.granitenet.com/Legal or upon request.

Your verbal or written Service Order or any use by you of Granite's Services constitutes agreement by you to all of the rates, terms, and conditions set forth in this Price List and Granite's Service Guide including any other documents specifically incorporated herein by reference.

This Price List applies only to retail intrastate telecommunications Services furnished by Granite and does not apply, unless otherwise specified, to any other services, including, without limitation, Information Services and other unregulated services offered by Granite. Except as expressly specified in this Price List with respect to particular Service plans ordered by Customers, the rates and charges set forth in this Price List do not cover lines, facilities, or services furnished to Customers by other carriers, including, without limitation, lines, facilities, or services that are used by Customers to access Granite's long distance Services or to complete calls to or from points beyond Granite's local network calling areas. Customers are solely responsible for obtaining any customer premises equipment and for establishing suitable agreements or other arrangements with other carriers that may be needed to access and use Granite's Services.

The recurring rates contained in this Price List, together with Granite's standard telecommunications service Terms and Conditions, standard *Telecommunications Price List Non-Recurring Charges*, and Applicable tariffs, establish the sole and exclusive rates, terms, conditions, and understandings pertaining to Granite's provision and Customer's use of Services ordered by Customer unless otherwise governed by a duly executed Written Contract between Granite and its Subscriber.

No provisions of this Price List may be changed, waived, or otherwise amended, or modified in any manner except pursuant to a Written Contract that has been duly executed by Granite for such purpose.

In the event of any conflict between the provisions of this Price List and any applicable Written Contract or tariff, such conflict will be resolved by giving preference, first, to the applicable Written Contract, second to the tariff provisions and, third, to this Price List.

The recurring rates contained in this Price List are subject to change at Granite's sole discretion. Customers will be notified of changes through bill messages or inserts or otherwise in accordance with Applicable Law and regulations prior to the date on which changes become effective. Changes will also be posted on Granite's website at http://www.granitenet.com/Legal. Your continued use of Granite's Service following any such changes constitutes your agreement to such changes.

This Price List and associated Service Guide is governed by and interpreted according to Applicable Laws and regulations of Iowa. In the event of disputes or complaints between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file an inquiry or complaint by contacting the Iowa Public Service Commission:

Iowa Utilities Commission 1375 E. Court Ave. Des Moines, IA 50319-0069 Telephone: 701.328.2400 Toll-free: 877-565-4450

Email: Customer complaints or customer inquiries: customer@jub.iowa.gov

Online Complaint Form link

For additional information or assistance, please visit us on the web at www.granitenet.com or contact our Customer Care representatives, toll free at (866) 847-1500, or in writing addressed to the attention of Granite Customer Service at One Heritage Drive, Quincy, Massachusetts 02171. Customer Service representatives are available to address inquiries during company business hours from Monday through Friday 8 a.m. to 10 p.m. (EST) and Saturday 9 a.m. to 6 p.m. (EST)

BY PRESUBSCRIBING, OTHERWISE UTILIZING, OR PAYING, DIRECTLY OR INDIRECTLY FOR COMPANY'S SERVICES, YOU HEREBY AGREE TO THE RATES, CHARGES, TERMS, AND CONDITIONS WHICH FOLLOW. IF YOU BELIEVE THAT YOUR USE OF SERVICES HAS BEEN MADE IN ERROR, PLEASE CONTACT GRANITE TELECOMMUNICATIONS, LLC'S SERVICE DEPARTMENT IMMEDIATELY AT 866.847.1500.



QWEST CORPORATION DBA CENTURYLINK QC SERVICE AREA - SERVICE CHARGES

Non-Recurring Charges

See Telecommunications Price List Non-Recurring Charges

Local Exchange Service

Local Exchange Lines

Local Exchange Lines	<u>Monthly</u>
Additional Flat Rate Service Flat Rate Line – Single Measured Rate Line	\$73.05 \$73.05 \$66.69
Remote Call Forwarding	<u>Monthly</u>
Measured Remote Call Forward Line Remote Call Forward Line Remote Call Forwarding Additional Talk Path	\$39.75 \$39.75 \$39.75
Extended Area Service	<u>Monthly</u>
Extended Area Service	\$0.00
Mileage Charges**	<u>Monthly</u>
Fixed Mileage Rate Interoffice Channel Mileage Interoffice Channel Mileage – Fixed Transport Mileage – Mileage Bands - Fixed	\$55.00 \$1.55 \$88.04 \$27.00

^{**}Grandfathered service(s)- unavailable for new subscription.



Custom Calling Features

Calling Features	<u>Monthly</u>
1010XXX Blocking	\$0.11
Alternate Answering Busy Line	\$4.67
Alternate Answering: Do Not Answer	\$2.12
Anonymous Call Rejection	\$0.00
Answer Supervision - Line Side	\$3.95
Business Line and Feature Package	\$68.37
Business Line and Features Package	\$83.21
Call Delivery Service Blocking Origination	\$0.00
Call Delivery Service Blocking Terminating	\$0.00
Call Forwarding Busy Do Not Answer - Expanded	\$14.84
Call Forwarding Busy Do Not Answer - External	\$5.83
Call Forwarding Busy Do Not Answer Overflow	\$19.56
Call Forwarding Busy Line Expanded	\$11.66
Call Forwarding Busy Line External	\$11.66
Call Forwarding Busy Line External DA	\$11.66
Call Forwarding Busy Line Overflow	\$12.67
Call Forwarding Busy Line Overflow (Hunt Group)	\$19.56
Call Forwarding Busy Line Programmable	\$9.33
Call Forwarding Do Not Answer	\$12.72
Call Forwarding Do Not Answer – Expanded	\$12.72
Call Forwarding Do Not Answer Programmable	\$7.95
Call Forwarding Variable	\$14.84
Call Forwarding-Variable, Three Way Calling on the same line	\$15.90
Call Name and Number Delivery Blocking	\$2.06
Call Rejection	\$14.84
Call Return *69	\$14.31
Call Trace Blocking	\$0.00
Call Transfer	\$10.60
Call Waiting	\$16.96
Call Waiting/Three-Way Calling	\$18.02
Call Waiting and Call Forwarding Variable	\$18.02
Call Waiting/Call Forward Variable/Three-Way Calling	\$21.20



Custom Calling Features, Continued

Salling Features, Continued	<u>Monthly</u>
Caller ID Blocking, per line	\$0.00
Caller ID Number Only	\$13.78
Caller ID with Name and Number	\$19.08
Circular Hunting, per group	\$3.18
Continuous Redial	\$13.78
Continuous Redial Blocking	\$0.00
Cornerstone Line and Feature Package Plan	\$72.61
Custom Calling and Line Feature Package First Line	\$121.90
Custom Calling and Line Feature Package Second Line	\$0.00
Custom Calling Four Feature Package	\$24.38
Customer Ringing First Additional Number	\$11.08
Customer Ringing Second Additional Number	\$9.54
Dial Call Waiting	\$5.30
Dial Lock	\$5.30
Directed Call Pickup	\$3.18
Directed Call Pickup with Barge in	\$3.18
Distinctive Alert	\$3.18
Do Not Disturb	\$8.48
Hotline	\$8.48
Hunting	\$9.49
Intercept Services	\$10.00
International Call Restriction	\$0.00
Last Call Return Blocking	\$0.00
Long Distance Alert	\$0.00
Never Busy Fax	\$0.00
No Collect and No Directory Assistance Call Completion	\$0.00
No Directory Assistance Call Completion	\$0.00
No Solicitation – Business	\$7.37
No Third Party and No Directory Assistance Call Completion	\$0.00
Priority Call	\$8.48
Prohibit Continuous Redial	\$0.00
Remote Access Forwarding	\$18.02
Restriction of 9XX Calls	\$0.00



Custom Calling Features, Continued

<u>Monthly</u>
\$19.08
\$9.54
\$16.96
\$3.18
\$0.00
\$9.54
\$8.48
\$0.00
\$0.00
\$9.54
\$5.83
\$0.00
\$0.00
\$0.00



Directory Services

Directory Listings

Additional Listing	\$16.96
Alternate Directory Listing	\$11.66
Client Main Directory Listing	\$8.48
Foreign Additional Listing	\$11.66
Informational Listing	\$16.96
Non-Listed Listing	\$15.90
Non-Published Listing	\$15.90

Directory Assistance

Local	\$6.99
Regional	\$6.99
Call Completion, excluding usage	\$1.50
Operator Assisted, excluding usage	\$6.99



Private Branch Exchange (PBX) Services

PBX S

PBX Services	
	<u>Monthly</u>
Business Flat Rate Trunk	\$73.05
Business Measured Rate Trunk Service	\$54.50
Direct Inward Dialing Station Number(s) Charge	\$15.52
DSS In-Only Trunk	\$47.08
DSS Out-Only Trunk	\$47.08
DSS Two-Way Trunk	\$47.08
DSS Two-Way Trunk with Hunting	\$47.08
PBX Inward Only Flat Trunk with Direct Inward Dialing	\$64.79
PBX Features	Monthly
Call Planner, per Direct Inward Dialing number	\$16.91
Direct Inward Dialing Block of 20 Sequential Telephone Numbers	\$3.09
Direct Inward Dialing Trunk Two-Way Trunk Termination with Answer Super	
	\$46.27
In Only Direct Inward Dialing Trunk Termination	\$46.27
Non-sequential Telephone Number Direct Inward Dialing, per number	\$0.15
PBX Direct Inward Dialing Service Res. Group Sequential number	\$3.18
Stop Hunt Arrangement	\$4.62



Integrated Services Digital Network (ISDN)

ISDN Services

	<u>Monthly</u>
ISDN Basic Access 2B + D	\$81.00**
ISDN Basic Flat Rate Access	
Rate Group 1	\$87.36
Rate Group 2	\$90.54
Rate Group 3	\$94.78
ISDN PRI Facility Configuration	\$439.28**
ISDN PRI Dedicated Trunk Two-Way	\$30.00**
ISDN Service	\$0.00
ISDN Service - Measured without Usage Allowance	\$76.76**
Primary Rate ISDN Transport	\$150.00**
N Features	
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ISDN

<u>Monthly</u>
\$0.00
\$11.13**
\$0.00
\$0.00
\$0.00
\$21.20**

^{**}Grandfathered service(s) - unavailable for new subscription.



Business Data Services

Business Data Service Services

	<u>Monthly</u>
Bridge Lifter, per port	\$2.12**
Channel Performance End-to-End, per termination	\$60.00**
Channel Performance Exchange Service for Private Line	\$11.66**
Channel Performance for Exchange - Loop Start	\$11.66**
Channel Performance Loop Start	\$11.00**
Channel Performance Loop Start Signaling Type LO	\$12.00**
Channel Performance Loop Start Signaling Type LO, LS	\$13.00**
Channel Performance Loop Start Signaling Type LS	\$13.00**
Channel Performance Type LB	\$15.00**
Four-Wire Network Access Channel	\$54.00**
DS0 Multiplexer Termination	\$0.00**
Foreign Exchange-Network Access Channel, per channel	\$0.00**
Interoffice Channel Mileage; Second Zone or Band	\$1.64**
Logical terminal-B channel	\$0.00**
LS31 DC Channel	\$11.24**
Network Access Channel Two-Wire,-per termination	\$28.62*
Resistive Bridging - Voice/Data per port - Two Wire	\$6.36**
Service Channels	\$4.50**
T1 Trunk Group	\$0.00
Telephone Answering Service (TAS), per termination	\$11.00
Two-Way DS0 Channel	\$0.00**
Voice Grade Performance	\$15.90
Business Data Service Mileage Charges**	
	<u>Monthly</u>
Channel Mileage – Foreign Exchange Service, per mle\$23.75	
DS1 Mileage, per mile	\$11.66
Fixed Mileage Rate, Band 2 or Second Increment	\$28.62

^{**}Grandfathered service- unavailable for new subscription.



Local	Usage	Charges
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Per Minute \$0.03

IntraLATA Toll Charges

Per Minute \$0.35



CENTURYLINK AREA – SERVICE CHARGES

Non-Recurring Charges

See Telecommunications Price List Non-Recurring Charges

Local Exchange Service

Local Exchange Service

•	<u>Monthly</u>
Multiline One Party Line	
Rate Group 1126	\$59.94
Rate Group 1274	\$56.94
One-Party Business	
Rate Group 1126	\$59.94
Rate Group 1274	\$56.94
Remote Call Forwarding Line	
Rate Group 1126	\$25.00
Rate Group 1274	\$25.00
Local Exchange Service Features	
	<u>Monthly</u>
Hunting, per line	\$1.00



CENTURYLINK AREA – SERVICE CHARGES, Continued

Directory Listings	N A = 1= 4 l= l+ .
	<u>Monthly</u>
Additional Listing Non-Published Number	\$17.00 \$15.00
Directory Assistance	
Directory Assistance – Local Directory Assistance – Regional Directory Assistance – Call Completion, excluding usage Directory Assistance – Operator Assisted, excluding usage	\$6.99 \$6.99 \$1.50 \$6.99
Centrex Services	Monthly
Pilot Number	\$0.00
Local Usage Charges	
Per Minute	\$0.00
Per Minute IntraLATA Toll Charges	\$0.00



Non-Recurring Charges

See Telecommunications Price List Non-Recurring Charges

Local Exchange Service

Local Exchange Lines

3	<u>Monthly</u>
Access Line	
Rate Group 1	\$77.95
Rate Group 2	\$83.77
Rate Group 3	\$100.45
Rate Group 4	\$83.77
Rate Group 5	\$74.02
Rate Group 6	\$73.69
Business Flat Rate Line	
Rate Group 1	\$77.95
Rate Group 2	\$83.77
Rate Group 3	\$100.45
Rate Group 4	\$83.77
Rate Group 5	\$74.02
Rate Group 6	\$73.69
Business Flat Rate Key Line (USOC ACLOK)	
Rate Group 1	\$65.95
Rate Group 2	\$71.77
Rate Group 3	\$71.77
Rate Group 4	\$71.77
Rate Group 5	\$68.65
Rate Group 6	\$62.83
Business Flat Rate Key Trunk (USOC ACLKEY)	
Rate Group 1	\$65.95
Rate Group 2	\$71.77
Rate Group 3	\$71.77
Rate Group 4	\$71.77
Rate Group 5	\$68.65
Rate Group 6	\$62.83
Business One-Party Flat Rate	477.05
Rate Group 1	\$77.95
Rate Group 2	\$83.77
Rate Group 3	\$100.45 \$83.77
Rate Group 5	\$74.02
Rate Group 5	· · · · · · · · · · · · · · · · · · ·
Rate Group 6	\$73.69



Local Exchange Service, Continued

Local Exchange Lines, Continued

Local Exchange Lines, Continued	Monthly
Key Telephone Line	
Rate Group 1	\$65.95
Rate Group 2	\$71.77
Rate Group 3	\$71.77
Rate Group 4	\$71.77
Rate Group 5	\$68.65
Rate Group 6	\$62.83
Key Trunk Flat Rate Service	
Rate Group 1	\$65.95
Rate Group 2	\$71.77
Rate Group 3	\$71.77
Rate Group 4	\$71.77
Rate Group 5	\$68.65
Rate Group 6	\$62.83
Measured Business Line	
Rate Group 1	\$77.95
Rate Group 2	\$83.77
Rate Group 3	\$100.45
Rate Group 4	\$83.77
Rate Group 5	\$74.02
Rate Group 6	\$73.69
Telephone Line - Key	
Rate Group 1	\$65.95
Rate Group 2	\$71.77
Rate Group 3	\$71.77
Rate Group 4	\$71.77
Rate Group 5	\$68.65
Rate Group 6	\$62.83
Mileage Charges**	
Extension Mileage, per .25 miles or fraction thereof	\$2.35
Remote Call Forwarding	
	<u>Monthly</u>
Descrit O. II Francis ProcEss	# 00.00
Remote Call Forwarding Line	\$28.00
Remote Call Forwarding Additional Path	\$28.00

^{**}Grandfathered service- unavailable for new subscription.



Local Exchange Service, Continued

Extended Area Service

	<u>Monthly</u>
EAS Alexander	\$5.54
EAS Area 13 Bedford	\$2.31
EAS Battle Creek EAS Belmond	\$3.51 \$4.06
EAS Brunsville	\$4.57
EAS Carson	\$0.00
EAS Coulter	\$3.72
EAS Early	\$2.73
EAS Fort Dodge	\$1.75
EAS George	\$3.51
EAS Ida Grove	\$2.73
EAS Kingsley	\$2.73
EAS Latimer	\$3.72
EAS Le Mars	\$2.31
EAS Lenox	\$2.73
EAS Meservey	\$5.54 \$4.53
EAS Orange City EAS Sac City	\$4.53 \$2.31
EAS Struble	\$2.31 \$4.78
EAS Trynor	\$0.00



Custom Calling Features

Calling Features	<u>Monthly</u>
900 Blocking	\$0.00
976 Blocking Service	\$0.00
Anonymous Call Rejection Business	\$5.50
Block All Service Providers	\$0.00
Block PIC Change - InterLATA	\$0.00
Block PIC Change - IntraLATA	\$0.00
Busy Number Redial *66	\$6.99
Call Forward Busy	\$9.00
Call Forward Direct	\$9.00
Call Forward Fixed	\$9.00
Call Forward No Answer	\$9.00
Call Forwarding	\$9.00
Call Forwarding Busy/No Answer	\$9.00
Call Forwarding Plus - Fixed	\$5.50
Call ID Per Call Block	\$0.00
Call Return *69	\$6.99
Call Trace Delete	\$0.00
Call Waiting/Cancel Call	\$24.75
Caller ID Name and Number	\$29.75
Caller ID Number Only	\$10.50
Enhanced Package	\$4.80
International Blocking	\$4.00
Last Call Return	\$0.00
Multi Simultaneous Call Forward	\$6.75
Name and Address Restriction	\$1.95
Per Line Blocking	\$1.83
Restrict all 0+ and 0- calls	\$1.80
Restrict to Allow 800	\$4.00
Rotary Hunt Service	\$5.91
Speed Dialing 30 – Business	\$6.60
Three-Way Calling Block	\$0.00
Toll/Call Restriction	\$4.00



Directory Listings

Directory Listings	<u>Monthly</u>
Additional Listing Cross-Reference Listing Extra Directory Listing Foreign Listing - Business Non-Published Listing	\$34.00 \$34.00 \$34.00 \$11.50 \$7.00
Directory Assistance	
Directory Assistance – Local Directory Assistance – Regional Directory Assistance – Call Completion, excluding usage Directory Assistance – Operator Assisted, excluding usage	\$6.99 \$6.99 \$1.50 \$6.99



Centrex Services

Centrex Services	<u>Monthly</u>
Centrex Business Flat Rate Access Line	
Rate Group 1	\$77.95
Rate Group 2	\$83.77
Rate Group 3	\$100.45
Rate Group 4	\$83.77
Rate Group 5	\$74.02
Rate Group 6	\$73.69
PBX Services	
	<u>Monthly</u>
Business Flat Rate PBX Trunk	
Rate Group 1	\$130.99
Rate Group 2	\$139.45
Rate Group 3	\$139.45
Rate Group 4	\$139.45
Rate Group 5	\$69.76
Rate Group 6	\$78.01
Telephone Line-PBX	
Rate Group 1	\$130.99
Rate Group 2	\$139.45
Rate Group 3	\$139.45
Rate Group 4	\$139.45
Rate Group 5	\$69.76
Rate Group 6	\$78.01



Local	Usage	Charges
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Per Minute \$0.00

IntraLATA Toll Charges

Per Minute \$0.35



QWEST COMMUNICATIONS dba CENTURYLINK QC SERVICE AREA

Rate Group 1

AMES, BLAIRSBURG, CALMAR, CEDAR RAPIDS, DAVENPORT, DES MOINES, SHENANDOAH, SIOUX CITY, WALCOTT

Rate Group 2

AMES, ANKENY, ATLANTIC, BOONE, BURLINGTON, CARROLL, CEDAR RAPIDS, CEDAR RPDS, CEDAR FALLS, CHEROKEE, CLARION, CLINTON, COUNCIL BLUFF, DAVENPORT, DECORAH, DES MOINES, DUBUQUE, EAGLEGROVE, FT MADISON, GARNER, INDEPNDENCE, INDIANOLA, IOWA CITY, KEOKUK, MARSHALLTN, MASON CITY, MILFORD, MUSCATINE, OELWEIN, ONAWA, OSKALOOSA, OTTUMWA, PERRY, RED OAK, SHELDON SIOUX CITY, SPENCER, SPIRIT LAKE, WAHPETON, WATERLOO, WEBSTER CITY, WHITTEMORE

Rate Group 3

ACKLEY, ADEL, ALGONA, ALTOONA, ANAMOSA, ANTHON, ARNOLDS PK, BRITT CARLISLE, CENTER, PT CHARLES CY, COGGON, COLFAX, CORECTINVL, CRESCENT DALLAS CTR, DANBURY, DAVENPORT, DENVER, DES MOINES, DIKE, EARLHAM ESTHERVILE,L GILMORE CI, GILMORE CY, GLENWOOD, GRANGER, GRIMES HAMBURG HAMPTON, HUDSON, HUMBOLDT, IOWA, FALLS, JEWELL, LAKE PARK, LANSING LAURENS, LIVERMORE, LUVERNE, MALVERN, MANLY, MAPLETON, MAQUOKETA MERRILL, MISSOURVLY, MONTICELLO, MT VERNON, NASHUA, NEOLA, NEW HARTFD NORTHWOOD, NORWALK OSAGE, PARKERSBG, POCAHONTAS, POLK CITY, PRAIRIE CY, RENWICK, ROSE HILL, RUNNELLS, SIOUX RPD, STORM LAKE STUART UNDERWOOD, VAN METER, VINTON, WATERLOO, WAUKEE WAUKON, WAVERLY WESLEY, WEST UNION, WHITING, WILLIAMS, WINTERSET

CENTURYLINK SERVICE AREA

Rate Group 1126

CHESTER

Rate Group 1274

POSTVILLE



THE FRONTIER TELEPHONE COMPANIES SERVICE AREA

Rate Group 1

ASHTON, BEDFORD, CHARTEROAK, CORNING, DOW CITY, EARLY, GEORGE, HOLSTEIN, KINGSLEY, LATIMER, LENOX, PIERSON, SAC CITY, SHARPSBURG, SHEFFIELD, SWALEDALE THORNTON. WASHTA

Rate Group 2

ALEXANDER, BATTLE CRK, BELMOND, BRUNSVILLE, DENISON, FORT DODGE, GOODELL, IDA GROVE, LE MARS, MESERVEY, NEMAHA, OTHO, ROWAN, STRUBLE

Rate Group 3

CARSON, OAKLAND, TRAYNOR

Rate Group 4

ORANGE CITY

Rate Group 5

MIDLAND

Rate Group 6

AMUND, BAILEY, BGLWMNXBRLO, MONA, SOUTH ADAMS