



Granite Telecommunications, LLC

One Heritage Drive
Quincy, Massachusetts 02171

Telecommunications Price List Non-Recurring Charges

This Price List, in conjunction with, or in lieu of, any existing separate Service Agreements, Tariffs, Service Guides, and/or recurring charge Price Lists, sets forth non-recurring rates and fees applicable to Granite Telecommunications LLC's provision of telecommunications Services in its service territory.

For additional information or assistance, please visit us on the web at www.granitenet.com or contact our Customer Care representatives, toll free at (866) 847-1500, or in writing addressed to the attention of Granite Customer Service at One Heritage Drive, Quincy, Massachusetts 02171. Customer Service representatives are available to address inquiries during company business hours from Monday through Friday 8 a.m. to 10 p.m. (EST) and Saturday 9 a.m. to 6 p.m. (EST)

This Granite Telecommunications, LLC Price List is subject to change by the Company from time to time. See Company web site for current version. This Price List reflects the version in effect as of June 1, 2025.



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APPLICATION OF PRICE LIST

This Price List establishes the standard non-recurring charges that apply to Granite Telecommunications, LLC's ("Granite" or "Company") retail local exchange and interexchange long distance telecommunications non-recurring charges in the jurisdiction where service is provided, and which are not otherwise subject to a state regulatory utility commission-approved tariff.

Your verbal or written Service Order or any use by you of Granite's Services constitutes agreement by you to all rates, terms, and conditions set forth in this Price List and Granite's Service Guides or price lists, including any other documents specifically incorporated herein by reference.

BY PRESUBSCRIBING, OTHERWISE UTILIZING, OR PAYING, DIRECTLY OR INDIRECTLY FOR THE COMPANY'S SERVICES, YOU HEREBY AGREE TO THE TERMS, AND CONDITIONS, RATES, AND CHARGES, WHICH FOLLOW. IF YOU BELIEVE THAT YOUR USE OF SERVICES HAS BEEN MADE IN ERROR, PLEASE CONTACT GRANITE TELECOMMUNICATIONS, LLC'S SERVICE DEPARTMENT IMMEDIATELY AT 866.847.1500.

This Price List applies only to retail intrastate telecommunications Services furnished by Granite and does not apply, unless otherwise specified, to any other services, including, without limitation, Information Services and other unregulated services offered by Granite. Except as expressly specified in this Price List with respect to particular Service ordered by Customers, the rates and charges set forth in this Price List do not cover lines, facilities, or services furnished to Customers by other carriers, including, without limitation, lines, facilities, or services that are used by Customers to access Granite's long distance Services or to complete calls to or from points beyond Granite's local network calling areas. Customers are solely responsible for obtaining any customer premises equipment and for establishing suitable agreements or other arrangements with other carriers that may be needed to access and use Granite's Services.

The rates contained in this Price List, together with Granite's standard telecommunications service terms and Conditions and Applicable tariffs, service guides, and recurring rate Price Lists, establish the sole and exclusive rates, terms, conditions, and understandings pertaining to Granite's provision and Customer's use of Services ordered by Customer unless otherwise governed by a duly executed Written Contract between Granite and its Subscriber.

No provisions of this Price List may be changed, waived, or otherwise amended, or modified in any manner except pursuant to a Written Contract that has been duly executed by Granite for such purpose.

In the event of any conflict between the provisions of this Price List and any applicable Written Contract or tariff, such conflict will be resolved by giving preference, first, to the applicable Written Contract, second to tariff provisions if applicable and, third, to this Price List.

The rates contained in this Price List are subject to change at Granite's sole discretion. Customers will be notified of changes through bill messages or inserts or otherwise in accordance with Applicable Law and regulations prior to the date on which changes become effective. Changes will also be posted on Granite's website at <http://www.granitenet.com/Legal>. Your continued use of Granite's Service following any such changes constitutes your agreement to such changes.



APPLICATION OF PRICE LIST, Continued

This Price List is governed by and interpreted according to applicable laws and regulations of the jurisdiction in which Service is provided.

In the event of disputes or complaints between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file an inquiry or complaint by contacting the state regulatory utility commission in the jurisdiction where service is provided. State regulatory utility commission contact information appears in the Application of Price List section of each Granite jurisdiction-specific Service Guide or Price List.

This Price List incorporates definitions contained in Granite's Service Guide terms and conditions by reference.

For additional information or assistance, please visit us on the web at www.granitenet.com or contact our Customer Care representatives, toll free at (866) 847-1500, or in writing addressed to the attention of Granite Customer Service at One Heritage Drive, Quincy, Massachusetts 02171. Customer Service representatives are available to address inquiries during company business hours from Monday through Friday 8 a.m. to 10 p.m. (EST) and Saturday 9 a.m. to 6 p.m. (EST).

DESCRIPTION OF NON-RECURRING CHARGES

A Non-Recurring Charge (NRC) constitutes a one-time charge assessed to initiate and establish a Service or in connection with other work performed by the Company.

Non-Recurring Charges constitute the following specific charges:

- Service Order Charge
- Record Change Charge
- Restoral of Service Charge
- Installation Charge
- Primary Interexchange Carrier and Local Primary Interexchange Carrier Change Charge

Non-Recurring Charge rates are based on the service territory in which service is provided.

Service Order Charge

A Service Order Charge is a nonrecurring charge applicable to various Customer requests for establishing connecting, moving or changing telephone service from one premises to another within Granite's service territory, and are classified as either local exchange or interexchange, depending on the telecommunications service(s) to which they apply.

Service Order Charges are in addition to any other scheduled rates and charges normally applying under this Price List. Service Order Charges are in addition to any other scheduled recurring rates and charges applying under the Company's jurisdiction-specific Price Lists and Service Guides.

Service Order Charges apply for all business exchange services. Service Order Charges do not apply to changes made at the initiative of the Company for service reasons. The Company may, from time to time, waive or reduce the charge as part of a promotion.

Service Order Charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the Customer; nor do they contemplate work once begun being interrupted by the Customer. If the Customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

Service Order Charges for the initial establishment of telephone Service are payable at the time application is made for the particular service or facility, and prior to the establishment of service.

Service Order Charges are applicable for the following work functions required to establish, add to, move or change telephone service; Receiving, recording and processing information necessary to execute a Customer's request for Service. These may include, but are not limited to, circuit design work and establishing or changing central office connections; charges applicable for all Customer-requested installation, move, change, rearrangement, and replacement of equipment, excluding customer premises wiring.

Service Order Charges are applicable for work done in connection with telephone accounts (an account is each service for which a separate monthly bill is rendered) to comply with a customer's request. The customer request may require the application of one or more non-recurring charges.

DESCRIPTION OF NON-RECURRING CHARGES, Continued

In the case of large installations such as establishing Switching System Services, one Service Ordering Charge is applicable for the service order(s) issued resulting from each negotiation with the customer where enough information is received to advance a portion of the job.

Additional Service Ordering Charges are applicable for subsequent requests by a Customer for work to be done except under the following conditions:

- Requests which can readily and conveniently be included on the same service order(s).
- Additional service requested by the customer which can readily be completed by the person on the job, which only requires corrections to the original order(s).

One Service Ordering Charge is applicable where all the work or service is ordered at the same time for the same account and is performed or provided on the same premises.

One Service Ordering Charge is applicable for each line, each Foreign Central Office, Foreign District, Foreign Exchange, 911 Channel Service, and Telecommunications Channel Service circuit ordered. Multiple services of the same type between the same points or multi-point channels, or additional stations on channel services, ordered at the same time are included under the same Service Ordering Charge.

Unless otherwise specified, the appropriate Service Ordering Charge is applicable for a customer order for equipment or service, and is in addition to any other nonrecurring charges which may be applicable for the equipment or service furnished.

Record Change Charge

The Record Change Charge is applicable for Customer requests to add or change telephone service, including the following:

- Transfer of telephone service or equipment from one location to another location within that portion of the same building occupied by the same Customer, where there is no interruption of the service other than is incident to the work involved
- Premises work or central office work on an existing account for business exchange services
- For Business Data Services, when an additional primary termination is added to an existing channel
- For Business Data Services, when changes must be made to the channel line itself
- Customer requests which do not involve central office or premises work:
- Changes or additions involving listings or joint user service
- Changes in responsibility for payment of service
- Changes in Customer records necessary to reflect service provided or changed at Customer request

An exception applies to orders issued to add information to the customer record regarding customer-provided equipment.

DESCRIPTION OF NON-RECURRING CHARGES, Continued

Restoral of Service Charge

The Restoral of Service Charge is a type of Service Order Charge applicable in instances where a Customer's Service has been discontinued, either at the Customer's request or resulting from non-payment or other factor leading to Service discontinuance. The Restoral of Service Charge applies to costs associated with restoring Customer's Service as had been provided prior to Service discontinuance.

Installation Charge

Installation Charges are nonrecurring charges for establishing Services. Installation Charges are incurred by Customer-initiated request and are in addition to all other scheduled rates and charges, unless specifically exempted in this or other sections of this Service Guide

The charges specified herein reflect Service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.

Customer requests for expedited Services that require installations on a date that is less than the normal offered interval may result in an increase in applicable Service Connection Charges.

Customer requests performed on an out-of-hours basis shall also incur an add on to applicable Installation Charges (excluding the Service Ordering Charge), along with any additional costs that may be involved.

Installation Charges for the initial establishment of Service are payable with the first bill rendered for Service.

The Installation Charge is inapplicable for:

- Suspension of Service
- Temporary Service interception
- Establishing, adding, or changing Custom Calling Services when no other work is performed
- Change in business class or grade of exchange service
- Transfer of an existing central office line serving a reseller's end user when there is no interruption of service

DESCRIPTION OF NON-RECURRING CHARGES, Continued

Primary Interexchange Carrier and Local Primary Interexchange Carrier Change Charge

The Primary Interexchange Carrier/Local Primary Interexchange Carrier (PIC/LPIC) is a verification service that provides an electronic process for submitting accounts and having the central office PIC/LPIC programming checked on these accounts. "Real-time" switch verification is done so that Customers receive accurate PIC/LPIC verification information.

PIC/LPIC Verification allows Customers to verify the PIC/LPIC data on their accounts. Customers will electronically send a file to the Company, who will check the PIC/LPIC information in the central office switch and then send back an output file with responses.

The exchange of account information is at the Working Telephone Number (WTN) level. Output (notification and confirmation) is produced at WTN level detail.

The PIC/LPIC Verification service does not update any Customer data. It is only a verification process.

APPLICABILITY OF CHARGES

If Customer terminates Service before Company completes installation of the Service and at the time of termination Company has incurred any Non-Recurring expense in installing Services or preparing to install Service that it would not otherwise have incurred, a charge equal to the cost Company incurred will apply. In no case will this charge exceed the charge for the minimum period of Services ordered, including installation charges and Non-Recurring charges and all amounts others may charge Company that would have been chargeable to the Customer had Service been initiated.

If the Customer terminates Service after Company has completed installation, the charge(s) set forth above will apply to the extent Company has not yet recovered its associated costs. In addition, the minimum Service period obligations will apply regardless of whether Service has been initiated and the charges due apply.

In the case of a Customer-initiated modification of Service, charges for the subsequent order are in addition to the costs incurred before the Customer changed the original order.

Please refer to Granite *Telecommunications Service Guide* for all applicable terms and conditions, and to Granite state-specific price lists for recurring Service charges in those states, where Granite does not maintain a tariff.

NON-RECURRING CHARGES

Service Order Charge

State	Service Territory	Non-Recurring Charge
AL, AR, FL, GA, KY, MO, MS, NC, NE, NM, NY, OH, OK, PA, SC, TX	AT - Windstream	\$29.00
AL, FL, GA, KY, LA, MS, NC, SC, TN	BS - Bellsouth/AT&T	\$48.00
KY, OH	CB - Cincinnati Bell	\$32.00
CA, IL, PA, TX	CN - Consolidated	\$25.00
AL, AR, CO, GA, IA, ID, IL, IN, LA, MI, MN, MO, MS, MT, NC, NM, NV, OH, OR, TN, TX, WA, WI, WY	CT- CenturyTel/CenturyLink	\$35.00
West Virginia	FE - Frontier East	\$45.00
ME, NH, VT	FP - Fairpoint	\$30.00
AL, AZ, CA, FL, GA, IA, ID, IL, MN, NE, NV, NY, TN, UT, WI, WV	FT - Frontier	\$45.00
AZ, CA, CT, FL, ID, IL, IN, MI, NC, NV, OH, OR, SC, TX, WA, WI	FW - Frontier West	\$45.00
Hawaii	HT - Hawaii Tel	\$35.00
AR, CA, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI	PB- SBC/AT&T	\$37.00
Puerto Rico	PC - Puerto Rico Telecom	\$30.00
AZ, CO, IA, ID, MN, MT, ND, NE, NM, OR, SD, UT, WA, WY	QW - Qwest/CenturyLink	\$34.00
FL, IN, KS, MN, MO, NC, NE, NJ, NV, OH, OR, PA, SC, TN, TX, VA, WA, WY	SPT - Sprint/CenturyLink	\$45.00
TN, WI	TD - TDS Telecom	\$28.00
CT, DC, DE, MA, MD, NJ, NY, PA, RI, VA	VZ - Verizon	\$50.00
Alaska	Alaska Communications	Per EIS Contract

NON-RECURRING CHARGES, Continued

Record Change Charge

State	Service Territory	Non-Recurring Charge
AL, AR, FL, GA, KY, MO, MS, NC, NE, NM, NY, OH, OK, PA(old rate), SC, TX	AT - Windstream	\$28.00
AL, FL, GA, KY, LA, MS, NC, SC, TN	BS - Bellsouth/AT&T	\$25.00
KY, OH	CB - Cincinnati Bell	\$32.00
CA, IL, PA (old rate), TX	CN - Consolidated	\$20.00
AL, AR, CO, GA, IA, ID, IL, IN, LA, MI, MN, MO, MS, MT, NC, NM, NV, OH, OR, TN, TX, WA, WI, WY	CT- CenturyTel/CenturyLink	\$20.00
West Virginia	FE - Frontier East	\$31.00
ME, NH, VT	FP - Fairpoint	\$21.00
AL, AZ, CA, FL, GA, IA, ID, IL, MN, NE, NV, NY, TN, UT, WI, WV	FT - Frontier	\$25.00
AZ, CA, CT, FL, ID, IL, IN, MI, NC, NV, OH, OR, SC, TX, WA, WI	FW - Frontier West	\$32.00
Hawaii	HT - Hawaii Tel	\$20.00
AR, CA, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI	PB- SBC/AT&T	\$25.00
Puerto Rico	PC - Puerto Rico Telecom	\$25.00
AZ, CO, IA, ID, MN, MT, ND, NE, NM, OR, SD, UT, WA, WY	QW - Qwest/CenturyLink	\$20.00
FL, IN, KS, MN, MO, NC, NE, NJ, NV, OH, OR, PA(old rate), SC, TN, TX, VA, WA, WY	SPT - Sprint/CenturyLink	\$20.00
TN, WI	TD - TDS Telecom	\$20.00
CT, DC, DE, MA, MD, NJ, NY, PA, RI, VA	VZ - Verizon	\$40.00
Alaska	Alaska Communications	\$25.00

NON-RECURRING CHARGES, Continued

Restoral of Service Charge

State	Service Territory	Non-Recurring Charge
AL, AR, FL, GA, KY, MO, MS, NC, NE, NM, NY, OH, OK, PA, SC, TX	AT - Windstream	\$38.00
AL, FL, GA, KY, LA, MS, NC, SC, TN	BS - Bellsouth/AT&T	\$78.00
KY, OH	CB - Cincinnati Bell	\$32.00
CA, IL, PA, TX	CN - Consolidated	\$35.00
AL, AR, CO, GA, IA, ID, IL, IN, LA, MI, MN, MO, MS, MT, NC, NM, NV, OH, OR, TN, TX, WA, WI, WY	CT- CenturyTel/CenturyLink	\$32.00
West Virginia	FE - Frontier East	\$25.00
ME, NH, VT	FP - Fairpoint	\$50.00
AL, AZ, CA, FL, GA, IA, ID, IL, MN, NE, NV, NY, TN, UT, WI, WV	FT - Frontier	\$50.00
AZ, CA, CT, FL, ID, IL, IN, MI, NC, NV, OH, OR, SC, TX, WA, WI	FW - Frontier West	\$48.00
Hawaii	HT - Hawaii Tel	\$25.00
AR, CA, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI	PB- SBC/AT&T	\$40.00
Puerto Rico	PC - Puerto Rico Telecom	\$30.00
AZ, CO, IA, ID, MN, MT, ND, NE, NM, OR, SD, UT, WA, WY	QW - Qwest/CenturyLink	\$35.00
FL, IN, KS, MN, MO, NC, NE, NJ, NV, OH, OR, PA, SC, TN, TX, VA, WA, WY	SPT - Sprint/CenturyLink	\$34.00
TN, WI	TD - TDS Telecom	\$26.00
CT, DC, DE, MA, MD, NJ, NY, PA, RI, VA	VZ - Verizon	\$40.00
Alaska	Alaska Communications	\$40.00

NON-RECURRING CHARGES, Continued

Installation Charge

State	Service Territory	1 to 3 Lines per Line	4 to 10 Lines per Line	More than 10 Lines per Line
AL, AR, FL, GA, KY, MO, MS, NC, NE, NM, NY, OH, OK, PA, SC, TX	AT - Windstream	\$100.00	\$250.00	\$440.00
AL, FL, GA, KY, LA, MS, NC, SC, TN	BS - Bellsouth/AT&T	\$200.00	\$500.00	\$880.00
KY, OH	CB - Cincinnati Bell	\$125.00	\$313.00	\$550.00
CA, IL, PA, TX	CN - Consolidated	\$70.00	\$175.00	\$405.00
AL, AR, CO, GA, IA, ID, IL, IN, LA, MI, MN, MO, MS, MT, NC ¹ , NM, NV, OH, OR, TN, TX, WA, WI, WY	CT- CenturyTel/CenturyLink	\$125.00	\$313.00	\$550.00
West Virginia	FE - Frontier East	\$115.00	\$288.00	\$506.00
ME, NH, VT	FP - Fairpoint	\$140.00	\$350.00	\$616.00
AL, AZ, CA, FL, GA, IA, ID, IL, MN, NE, NV, NY, TN, UT, WI, WV	FT - Frontier	\$150.00	\$375.00	\$660.00
AZ, CA, CT, FL, ID, IL, IN, MI, NC, NV, OH, OR, SC, TX, WA, WI	FW - Frontier West	\$125.00	\$313.00	\$550.00
Hawaii	HT - Hawaii Tel	\$65.00	\$163.00	\$286.00
AK, AR, CA, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI	PB- SBC/AT&T	\$135.00	\$338.00	\$594.00
Puerto Rico	PC - Puerto Rico Telecom	\$230.00	\$575.00	\$1,012.00
AZ, CO, IA, ID, MN, MT, ND, NE, NM, OR, SD, UT, WA, WY	QW - Qwest/CenturyLink	\$90.00	\$225.00	\$396.00
FL, IN, KS, MN, MO, NC, NE, NJ, NV, OH, OR, PA, SC, TN, TX, VA, WA, WY	SPT - Sprint/CenturyLink	\$100.00	\$250.00	\$440.00
TN, WI	TD - TDS Telecom	\$130.00	\$325.00	\$572.00
CT, DC, DE, MA, MD, NJ, NY, PA, RI, VA	VZ - Verizon	\$145.00	\$363.00	\$638.00

¹ Brightspeed in North Carolina

Primary Interexchange Carrier and Local Primary Interexchange Carrier Change Charge

The following Primary Interexchange Carrier and Local Primary Interexchange Carrier Change Charges apply in all service territories on a per change basis, unless otherwise listed below

Primary Interexchange Carrier Charge	\$6.00
Local Primary Interexchange Carrier Charge	\$6.00
Combined Primary Interexchange Carrier Charge and Local Primary Interexchange Carrier Charge	\$12.00

AT&T Service Territory

Arkansas, California, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, Wisconsin

Primary Interexchange Carrier Charge	\$7.50
Local Primary Interexchange Carrier Charge	\$7.50
Combined Primary Interexchange Carrier Charge and Local Primary Interexchange Carrier Charge	\$15.00

Frontier Service Territory

New York

Primary Interexchange Carrier Charge	\$10.00
Local Primary Interexchange Carrier Charge	\$10.00
Combined Primary Interexchange Carrier Charge and Local Primary Interexchange Carrier Charge	\$20.00

Frontier West Service Territory

Wisconsin

Primary Interexchange Carrier Charge	\$7.50
Local Primary Interexchange Carrier Charge	\$7.50
Combined Primary Interexchange Carrier Charge and Local Primary Interexchange Carrier Charge	\$15.00

CenturyLink² Service Territory

Indiana, South Carolina, Texas

Primary Interexchange Carrier Charge	\$7.50
Local Primary Interexchange Carrier Charge	\$7.50
Combined Primary Interexchange Carrier Charge and Local Primary Interexchange Carrier Charge	\$15.00

² Former Sprint.

Tag and Locate Charge

Tag and Locate Charge, all service territories, per action

\$129.00

No Trouble Found Charge

State	Service Territory	Charge Per Reported Trouble
AL, AR, FL, GA, KY, MO, MS, NC, NE, NM, NY, OH, OK, PA, SC, TX	AT - Windstream	\$285.00
AL, FL, GA, KY, LA, MS, NC, SC, TN	BS - Bellsouth/AT&T	\$285.00
KY, OH	CB - Cincinnati Bell	\$285.00
CA, IL, PA, TX	CN - Consolidated	\$75.00
AL, AR, CO, GA, IA, ID, IL, IN, LA, MI, MN, MO, MS, MT, NC ³ , NM, NV, OH, OR, TN, TX, WA, WI, WY	CT- CenturyTel/CenturyLink	\$105.00
West Virginia	FE - Frontier East	\$50.00
ME, NH, VT	FP - Fairpoint	\$125.00
AL, AZ, CA, FL, GA, IA, ID, IL, MN, NE, NV, NY, TN, UT, WI, WV	FT - Frontier	\$285.00
AZ, CA, CT, FL, ID, IL, IN, MI, NC, NV, OH, OR, SC, TX, WA, WI	FW - Frontier West	\$125.00
Hawaii	HT - Hawaii Tel	\$150.00
AK, AR, CA, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI	PB- SBC/AT&T	\$285.00
Puerto Rico	PC - Puerto Rico Telecom	\$160.00
AZ, CO, IA, ID, MN, MT, ND, NE, NM, OR, SD, UT, WA, WY	QW - Qwest/CenturyLink	\$125.00
FL, IN, KS, MN, MO, NC, NE, NJ, NV, OH, OR, PA, SC, TN, TX, VA, WA, WY	SPT - Sprint/CenturyLink	\$93.00
TN, WI	TD - TDS Telecom	\$285.00
CT, DC, DE, MA, MD, NJ, NY, PA, RI, VA	VZ - Verizon	\$125.00

³ Brightspeed in North Carolina