



Granite Telecommunications, LLC

100 Newport Avenue Extension
Quincy, Massachusetts 02171

Telecommunications Price List

For Local and Intrastate Telecommunications Services Provided in the State of

Delaware



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APPLICATION OF PRICE LIST

This Price List establishes the standard recurring rates that apply to Granite Telecommunications, LLC's ("Granite" or "Company") retail local exchange and interexchange long distance telecommunications Services in the State of Delaware. Standard non-recurring rates appear in Granite's *Telecommunications Price List Non-Recurring Charges*, available to Customers at www.granitenet.com/Legal or upon request.

Your verbal or written Service Order or any use by you of Granite's Services constitutes agreement by you to all of the rates, terms, and conditions set forth in this Price List and Granite's Service Guide including any other documents specifically incorporated herein by reference.

This Price List applies only to retail intrastate telecommunications Services furnished by Granite and does not apply, unless otherwise specified, to any other services, including, without limitation, Information Services and other unregulated services offered by Granite. Except as expressly specified in this Price List with respect to particular Service plans ordered by Customers, the rates and charges set forth in this Price List do not cover lines, facilities, or services furnished to Customers by other carriers, including, without limitation, lines, facilities, or services that are used by Customers to access Granite's long distance Services or to complete calls to or from points beyond Granite's local network calling areas. Customers are solely responsible for obtaining any customer premises equipment and for establishing suitable agreements or other arrangements with other carriers that may be needed to access and use Granite's Services.

The recurring rates contained in this Price List, together with Granite's standard telecommunications service Terms and Conditions, standard *Telecommunications Price List Non-Recurring Charges*, and Applicable tariffs, establish the sole and exclusive rates, terms, conditions, and understandings pertaining to Granite's provision and Customer's use of Services ordered by Customer unless otherwise governed by a duly executed Written Contract between Granite and its Subscriber.

No provisions of this Price List may be changed, waived, or otherwise amended, or modified in any manner except pursuant to a Written Contract that has been duly executed by Granite for such purpose.

In the event of any conflict between the provisions of this Price List and any applicable Written Contract or tariff, such conflict will be resolved by giving preference, first, to the applicable Written Contract, second to the tariff provisions and, third, to this Price List.

The recurring rates contained in this Price List are subject to change at Granite's sole discretion. Customers will be notified of changes through bill messages or inserts or otherwise in accordance with Applicable Law and regulations prior to the date on which changes become effective. Changes will also be posted on Granite's website at <http://www.granitenet.com/Legal>. Your continued use of Granite's Service following any such changes constitutes your agreement to such changes.

This Price List and associated Service Guide is governed by and interpreted according to Applicable Laws and regulations of Delaware.

In the event of disputes or complaints between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file an inquiry or complaint by contacting the Delaware Public Service Commission:

Delaware Public Service Commission
861 Silver Lake Boulevard
Cannon Building, Suite 100
Dover, DE 19904
Telephone: 302.736.7500

For additional information or assistance, please visit us on the web at www.granitenet.com or contact our Customer Care representatives, toll free at (866) 847-1500, or in writing addressed to the attention of Granite Customer Service at 100 Newport Avenue Extension, Quincy, Massachusetts 02171. Customer Service representatives are available to address inquiries during company business hours from Monday through Friday 8 a.m. to 10 p.m. (EST) and Saturday 9 a.m. to 6 p.m. (EST)

BY PRESUBSCRIBING, OTHERWISE UTILIZING, OR PAYING, DIRECTLY OR INDIRECTLY FOR COMPANY'S SERVICES, YOU HEREBY AGREE TO THE RATES, CHARGES, TERMS, AND CONDITIONS WHICH FOLLOW. IF YOU BELIEVE THAT YOUR USE OF SERVICES HAS BEEN MADE IN ERROR, PLEASE CONTACT GRANITE TELECOMMUNICATIONS, LLC'S SERVICE DEPARTMENT IMMEDIATELY AT 866.847.1500.



VERIZON DELAWARE, LLC SERVICE AREA - SERVICE CHARGES

Non-Recurring Charges

See Telecommunications Price List Non-Recurring Charges

Local Exchange Service

Local Exchange Lines

	<u>Monthly</u>
Budget Usage Option	\$0.00
Dial Tone Line	\$47.25
Dial Tone Line - Multi-Line	\$47.25
Flat Rate Business Line – Single	\$8.09
Message Business Calling – Line	\$0.00
Network Access Line	\$6.78

Remote Call Forwarding

	<u>Monthly</u>
Remote Call Forwarding Line	\$42.00
Remote Call Forwarding (local)	\$42.00
Remote Call Forwarding (in state - regional)	\$42.00
Remote Call Forwarding Additional Path	\$42.00

Mileage Charges

	<u>Monthly*</u>
Foreign Exchange/Interexchange Channel Mileage	\$2.80
Secretarial Answering Service Mileage Charge	\$3.00
Voice Grade Transmission Function Mileage	\$1.16

*per mile



VERIZON DELAWARE, LLC SERVICE AREA - SERVICE CHARGES, Continued

Optional Features

	<u>Monthly</u>
*69 Denial (Deny Return Call)	\$0.00
3 Way Call Block	\$0.00
900 Blocking Option	\$0.00
976 Restriction	\$0.00
Alarm connecting equipment	\$0.00
Alarm Status Change Report Feature	\$0.00
Anonymous Call Rejection	\$4.20
Anonymous Call Rejection with Caller ID	\$0.00
Auto Dialer Service	\$2.77
Block DA Call Connection	\$0.00
Busy Redial (*66)	\$4.20
Call Block (*60)	\$6.57
Call Forwarding Busy Line	\$3.15
Call Forwarding Busy Line/Do not Answer	\$11.03
Call Forwarding Do Not Answer	\$7.88
Call Forwarding Variable	\$15.49
Call Gate Service	\$4.99
Call Return *69	\$6.83
Call Trace (*57)	\$0.00
Call Trace Blocking	\$0.00
Call Waiting	\$10.24
Caller ID Deluxe	\$21.79
Caller ID Number Only	\$13.39
Circuit Termination Address	\$0.00
Collect and Third Number Blocking	\$0.00
Collect Call Blocking	\$0.00
Common Equip-21-100 Intercom and Network Access Lines	\$0.00
Common Equip 101-299 Intercom and Network Access Lines	\$105.00
Deny Call Block	\$0.00
Deny Priority Call	\$0.00
Deny Repeat Call	\$0.00
Deny Select Forward	\$0.00
Deny Usage - Call Forward	\$0.00
Different Premise Address	\$0.00
Distinctive Ring I (Ringmate (R) Service)	\$8.40
Distinctive Ring II (Ringmate (R) Service)	\$7.62



VERIZON DELAWARE, LLC SERVICE AREA - SERVICE CHARGES, Continued

Optional Features, Continued

Monthly

Easy Number Block Pay Per Call	\$0.00
Hospital Directory Assistance	\$0.00
Hunting	\$0.00
Inter-location Intercom	\$0.00
International Call Block	\$0.00
Line Blocking	\$0.00
Make Busy Arrangement	\$6.30
National 411 Block	\$0.00
Outbound Call Block - Intercom Only	\$0.00
Per Call Blocking Deny	\$0.00
Priority Call	\$2.63
Repeat Dialing *66 & Call Return *69	\$6.83
Repeat Dialing Denial	\$0.00
Select Call Forwarding	\$6.30
Speed Calling - 30 Code	\$2.63
Three Way Usage Blocking	\$0.00
Three-Way Calling	\$8.39
Toll Restriction	\$0.00
Touch Tone Business	\$0.00
Touch Tone Centrex	\$0.00
Ultra Forward	\$7.88



VERIZON DELAWARE, LLC SERVICE AREA - SERVICE CHARGES, Continued

Directory Services

Directory Listings

Additional Listing	\$4.99
Charged Directory Listing	\$4.99
Directory Listing	\$4.99
Listed Service	\$4.99
Foreign Additional Listing	\$4.99
Non-Listed Listing	\$2.36
Non-Published Listing	\$4.99

Directory Assistance

Local	\$6.99
Regional	\$6.99
Call Completion, excluding usage	\$1.50
Operator Assistance, excluding usage	\$6.99



VERIZON DELAWARE, LLC SERVICE AREA - SERVICE CHARGES, Continued

Centrex Service

Service Charges

Monthly

Centrex toll diverted line-pattern 1	\$0.00
Centrex Common Equipment 1-20 station lines	\$26.25
Centrex - Custopak Line	\$56.70
Centrex - Custopak line restricted	\$56.70
Centrex 2100 Line - Restricted - Line Capacity Category 2	\$38.78
Centrex Custoflex 2100 Line - Fully Unrestricted - Line Category 2	\$38.78
Centrex Extension	\$0.00
Centrex Line Unrestricted	\$38.78
Centrex Main Station Line	\$38.78
Centrex Service intraexchange mileage, per ¼ Mile	\$1.42
Centrex Station Line - Recurring Charge	\$39.25
Voice Grade Interoffice Channel for Centrex	\$0.00



VERIZON DELAWARE, LLC SERVICE AREA - SERVICE CHARGES, Continued

Centrex Service, Continued

Feature Charges

	<u>Monthly</u>
Automatic Callback	\$0.00
Automatic route selection - CustofLEX 21	\$52.50
Bundled Features - Custopak	\$0.00
Call Forwarding do not Answer	\$7.88
Call Forwarding Outside System	\$0.06
Call Return *69	\$1.58
Call Waiting ID	\$8.35
Centrex - Automatic Callback	\$0.00
Centrex Basic Automatic Route Selection Equipment	\$52.50
Centrex Call Block (* 60) per line	\$1.58
Centrex Call Forwarding - Changeable	\$0.00
Centrex Call Transfer - Individual - all calls outside, per line	\$0.06
Centrex Caller ID	\$6.30
Centrex Caller ID Deluxe	\$8.67
Centrex Caller ID with Name	\$8.67
Centrex circular hunting	\$8.40
Centrex Customer Activated Call Waiting	\$0.00
Centrex Distinctive Ring and Distinctive Call Waiting	\$0.00
Centrex Facility Termination(s) in ARS-B	\$4.20
Centrex Repeat Dialing	\$1.58
Centrex Speed Dialing - 30 CODE ON 1ST LINE	\$2.10
Common Equip Over 300 Intercom and Network Access Lines	\$105.00
Common Equip-21-100 Intercom and Network Access Lines	\$0.00
CustofLEX 2100 Additional Multi-Port Conference Bridge per 6	\$29.40
Custoflex 2100-Bundled Feature Package	\$0.00
Multipath Call Forwarding , per Path 6+ paths (CustoFlex)	\$0.00
NonAD9 Centrex	\$0.00
Speed Calling - 30 Code	\$5.25
Speed Calling - 8 code	\$3.15
System Speed Calling Access	\$0.00
Touch Tone Centrex	\$0.00
Ultra Forward (Remote Access Call Forward)	\$7.88
Voice grade transmission function - Centrex	\$12.71

This Service Guide is subject to change by the Company from time to time. See Granite Telecommunications, LLC's web site for current version. This Service Guide reflects the version in effect as of June 1, 2024.



VERIZON DELAWARE, LLC SERVICE AREA - SERVICE CHARGES, Continued

ISDN Services

Service Charges

	<u>Monthly</u>
D Packet Intelliling BRI Access	\$9.75
D Packet IntelliLinQ BRI Access - ISDN	\$13.12
IntelliLinQ BRI ISDN Voice Channel	\$4.73
Intelliling BRI Service- Circuit Switched Data Usage- Vol. Discount Option 1	\$14.28
IntelliLinQ ISDN-PRI Circuit Switch Data Usage Option 1	\$0.00
IntelliLinQ PRI - D Channel 64 CCC	\$0.00
IntelliLinQ PRI Interface Arrangement 23B+D	\$523.83
IntelliLinQ PRI Interface - Primary Access Facility	\$150.00
ISDN Access Line IntelliLinQ BRI - Multiline	\$17.32
ISDN BRI Access	\$18.89
ISDN BRI Message Rate Service	\$4.20
ISDN Primary Access T1 Facility	\$523.83
ISDN-Basic Access-1B ChChannelInl and 1D	\$12.59
ISDN-Intelliling Station Line-Primary Location Unrestricted	\$0.00
Primary Access - T1 Facility Configuration (Loop/Pipe)	\$523.83
Trunk Service Two-Way Message	\$0.00

Feature Charges

	<u>Monthly</u>
Calling Line ID with Name per PRI Arrangement	\$157.50
Circuit Switched Data B Channel	\$4.73
Individual Additional Telephone Number	\$3.15
ISDN - PRI Calling Line Identification	\$104.90
ISDN Electronic Key Feature Package	\$4.47
ISDN PRI DID Trunk Package	\$0.00
ISDN Primary Trunk Group Software	\$0.00
ISDN Remote Access Service Package	\$73.50
ISDN/IntelliLinQ BRI - Circuit Switched Voice/Data	\$4.73
Optional Capabilities and Feature Packages	\$0.00
Packet Switched Data Feature Package	\$1.84



VERIZON DELAWARE, LLC SERVICE AREA - SERVICE CHARGES, Continued

PBX Services

Service Charges

Monthly

Unlimited Local Calling – Trunk

\$11.55

Feature Charges

Monthly

Block of 20 Direct Inward Dialing Numbers	\$3.15
Custom Redirect Service-Basic Service per Line/DID Number	\$2.63
Direct Inward Dialing dial tone line termination	\$20.98
Direct Inward Dialing Working Telephone Number	\$0.00
Touch Tone Business	\$0.00
Touch Tone Central Office Trunk	\$0.00
Touch Tone transmitting service - Direct Inward Dialing	\$0.00
Voice grade local channel for off premises PBX	\$26.57
Voice Grade Local Channel: Off Premises IX-PBX	\$26.57



VERIZON DELAWARE, LLC SERVICE AREA - SERVICE CHARGES, Continued

Business Data Services

Monthly

Service Charges

Bridging Arrangement - Private Line	\$37.40
Private Line Voice Grade Local channel per Termination (USOC 1L61J)	\$61.60
Private Line Voice Grade Transmission Function-full duplex data (USOC SQOD2)	\$1.16
Type 1005 Channel Miscellaneous Signal/Remote Monitoring or Control, Local Channel	\$23.00
Type 1006 Data Class 2 Local Channel	\$23.00
Type 2014 Transmission Function Same Central Office	\$11.55
Type 3001 Miscellaneous Signal/Remote Monitoring or Control, CL3 Adjacent Premises	\$8.82
Voice Grade Interexchange Channel Voice Frequency	\$19.80
Voice Grade interexchange Channel Half Duplex Data	\$29.70
Voice Grade Local Channel - Private Line (USOC 1LPBJ)	\$26.57
Voice Grade Local Channel Mobile Radio	
Rate Group 1Z	\$25.30
Rate Groups 2X, 2Z	\$30.80
Rate Groups 3X, 3Z	\$38.50
Voice Grade Private Line (2014) with Type A, B or C Signaling	\$15.02
Voice Grade Transmission Function (USOC SZO12)	\$12.71
Voice Grade Transmission Function - Private Line (USOC SZOO1)	\$31.50
Voice Grade Transmission Function - Full Duplex Data (USOC SQXD2)	\$28.88
Voice Grade Transmission Function without Signal Different Wire Center	\$4.62
Voice Grade Transmission Function Foreign Exchange	\$14.70

Mileage Charges

Monthly

Private Line Voice Grade Mileage, per mile	\$19.80
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VERIZON DELAWARE, LLC SERVICE AREA - SERVICE CHARGES, Continued

Local Usage Charges

	<u>Charge</u>
First Three Minutes	\$0.088
Additional Minutes after Three Minutes, per minute	\$0.0165

IntraLATA Toll Rates

	<u>Charge</u>
Per Minute	\$0.15



VERIZON DELAWARE, LLC SERVICE AREA - SERVICE CHARGES LOCAL CALLING AREAS BY RATE GROUP

RATE GROUP	EXCHANGES
1Z	HOLLY OAK, MARSHALLTN, NEWARK, NEWPORT, WILMINGTON
2X	CAMDEN, DOVER
2Z	HOCKESSIN, LEWES, NEW CASTLE, OCEAN VIEW, REHOBOTH, SELBYVILLE, WRANGLE HI
3X	FELTON, FREDERICA, HARTLY, SMYRNA
3Z	BRIDGEVL, DAGSBORO, DELMAR, GEORGETOWN, GREENWOOD, GUMBORO, HARRINGTON, LAUREL, MIDDLETOWN, MILFORD, MILLSBORO, MILTON, SEAFORD