



Granite Telecommunications, LLC

100 Newport Avenue Extension
Quincy, Massachusetts 02171

Telecommunications Price List

For Local and Intrastate Telecommunications Services Provided in the State of

Louisiana



TABLE OF CONTENTS

| | |
|--|----|
| Application of Price List..... | 2 |
| BellSouth Telecommunications, LLC dba AT&T Louisiana Service Charges | 3 |
| CenturyTel Service Charges | 17 |
| BellSouth Telecommunications, LLC dba AT&T Louisiana Local Calling Areas by Rate Group | 25 |
| CenturyTel Service Areas Local Calling Areas by Rate Group..... | 26 |



APPLICATION OF PRICE LIST

This Price List establishes the standard recurring rates that apply to Granite Telecommunications, LLC's ("Granite" or "Company") retail local exchange and interexchange long distance telecommunications Services in the State of Louisiana. Standard non-recurring rates appear in Granite's *Telecommunications Price List Non-Recurring Charges*, available to Customers at www.granitenet.com/Legal or upon request.

Your verbal or written Service Order or any use by you of Granite's Services constitutes agreement by you to all of the rates, terms, and conditions set forth in this Price List and Granite's Service Guide including any other documents specifically incorporated herein by reference.

This Price List applies only to retail intrastate telecommunications Services furnished by Granite and does not apply, unless otherwise specified, to any other services, including, without limitation, Information Services and other unregulated services offered by Granite. Except as expressly specified in this Price List with respect to particular Service plans ordered by Customers, the rates and charges set forth in this Price List do not cover lines, facilities, or services furnished to Customers by other carriers, including, without limitation, lines, facilities, or services that are used by Customers to access Granite's long distance Services or to complete calls to or from points beyond Granite's local network calling areas. Customers are solely responsible for obtaining any customer premises equipment and for establishing suitable agreements or other arrangements with other carriers that may be needed to access and use Granite's Services.

The recurring rates contained in this Price List, together with Granite's standard telecommunications service Terms and Conditions, standard *Telecommunications Price List Non-Recurring Charges*, and Applicable tariffs, establish the sole and exclusive rates, terms, conditions, and understandings pertaining to Granite's provision and Customer's use of Services ordered by Customer unless otherwise governed by a duly executed Written Contract between Granite and its Subscriber.

No provisions of this Price List may be changed, waived, or otherwise amended, or modified in any manner except pursuant to a Written Contract that has been duly executed by Granite for such purpose.

In the event of any conflict between the provisions of this Price List and any applicable Written Contract or tariff, such conflict will be resolved by giving preference, first, to the applicable Written Contract, second to the tariff provisions and, third, to this Price List.

The recurring rates contained in this Price List are subject to change at Granite's sole discretion. Customers will be notified of changes through bill messages or inserts or otherwise in accordance with Applicable Law and regulations prior to the date on which changes become effective. Changes will also be posted on Granite's website at <http://www.granitenet.com/Legal>. Your continued use of Granite's Service following any such changes constitutes your agreement to such changes.

This Price List and associated Service Guide is governed by and interpreted according to Applicable Laws and regulations of Louisiana.

In the event of disputes or complaints between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file an inquiry or complaint by contacting the Louisiana Public Service Commission:

Louisiana Public Service Commission
602 N. 5th Street
Galvez Building, 12th Floor
Baton Rouge, LA 70802
Telephone: 225.342.4999
Toll Free: 800.256.2397
Online: <https://lpsc.louisiana.gov/complaints.aspx>

For additional information or assistance, please visit us on the web at www.granitenet.com or contact our Customer Care representatives, toll free at (866) 847-1500, or in writing addressed to the attention of Granite Customer Service at 100 Newport Avenue Extension, Quincy, Massachusetts 02171. Customer Service representatives are available to address inquiries during company business hours from Monday through Friday 8 a.m. to 10 p.m. (EST) and Saturday 9 a.m. to 6 p.m. (EST)

BY PRESUBSCRIBING, OTHERWISE UTILIZING, OR PAYING, DIRECTLY OR INDIRECTLY FOR COMPANY'S SERVICES, YOU HEREBY AGREE TO THE RATES, CHARGES, TERMS, AND CONDITIONS WHICH FOLLOW. IF YOU BELIEVE THAT YOUR USE OF SERVICES HAS BEEN MADE IN ERROR, PLEASE CONTACT GRANITE TELECOMMUNICATIONS, LLC'S SERVICE DEPARTMENT IMMEDIATELY AT 866.847.1500.



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES

Non-Recurring Charges

See Telecommunications Price List Non-Recurring Charges

Local Exchange Service

Local Exchange Lines

| | <u>Rate Group</u> | <u>Monthly</u> |
|---|-------------------|----------------|
| Back Up Line | All | \$1,852.00 |
| Business Message Rate Line | 1, 2, 3 | \$2,000.00 |
| Business Message Rate Line | 6 | \$2,000.00 |
| Business Single Line Economy | 1, 2, 3 | \$322.00 |
| Business Single Line Economy | 6 | \$322.00 |
| Flat Business Line | | |
| USOCs BL1, BL1CL) | All | \$2,122.00 |
| USOCs BL2, BL2CL) | All | \$1,445.00 |
| Flat Business Line - Multi | All | \$1,530.00 |
| Flat Business Line - Multi (w/ Caller ID) | All | \$1,530.00 |
| Flat Business Line - Single | All | \$1,530.00 |
| Flat Rate and Local Usage | All | \$31.37 |
| Fixed Rate Line with Local Usage Package | | |
| USOC ACCEL | All | \$45.00 |
| USOC ACCEL-CHANNEL | All | \$47.00 |
| Foreign Exchange Line-Flat Rate | All | \$1,530.00 |
| LA Local Optional Service B-Auxiliary Line Incoming Economy | All | \$322.00 |
| Local Optional Service - Multiline | All | \$1,530.00 |
| Local Optional Service - Single Line | All | \$322.00 |
| Local Optional Service - Single Line with caller ID | All | \$322.00 |
| Local Optional Service Option B | All | \$322.00 |
| Local Optional Service Plan | All | \$322.00 |
| Local Optional Service Plan w/ Caller ID | All | \$322.00 |
| Measured Business Line | 1, 2, 3 | \$2,000.00 |
| Measured Business Line | 6 | \$2,000.00 |
| Measured Rate - Local Optional Service Option B (5ESS/DMS) | All | \$0.00 |
| Secretarial Line Channel, each | All | \$0.00 |



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

Business Local Exchange Service, Continued

Mileage Charges

| | <u>Monthly</u> |
|---|----------------|
| ESSX exchange circuit, per half mile | \$10.50 |
| Ext Mileage-Same Premises | \$2.50 |
| Foreign Exchange Mileage (interoffice channel), per channel, additional 1/4 mile | \$0.94 |
| Foreign Exchange Mileage (interoffice channel), per channel, first 1/4 mile | \$6.16 |
| Foreign Exchange Service - Interexchange Channel | \$87.77 |
| Foreign Exchange Service - Interexchange Channel Additional mile | \$1.52 |
| Interoffice Channel - Non-ISDN - per mile | \$ 2.00 |
| Interoffice channel mileage voice grade service, series 2000 | \$7,306.00 |
| Local Channel Zone Mileage-Zone 1 | \$0.00 |
| Local Channel Zone Mileage-Zone 3 | \$0.00 |
| Main Station Line, Exchange Circuit, 1/4 Mile | \$6.35 |
| Measured Rate Exchange circuit -greater than 1/4 up to 1/2 | \$10.50 |
| Measured Rate Exchange Circuit, Each Main Station 1/4 Mile, WC Density Not Specified | \$5.30 |
| Measured rate exchange circuit, each main station greater than 1/2 up to 3/4 mile, wire center | \$0.00 |
| Mileage Extension Line | \$2.50 |
| Mileage Foreign Central Office - First 1/4 Mile | \$834.00 |
| Mileage Zone - Each additional 1/4 mile or fraction thereof | \$ 0.52 |
| Secretarial Answering Service Mileage, per first 1/4 mile. | \$18.29 |
| Secretarial Answering Service Mileage, per each additional 1/4 mile | \$0.52 |



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

Business Local Exchange Service, Continued

Calling Plans

| | <u>Monthly</u> |
|---|----------------|
| Complete Business Package – Four-Line Plan Flat Rate Option | \$938.40 |
| Cornerstone Business Choice - Per Line Option 2 | \$53.95 |
| Cornerstone Package Plan - Per Line Flat Rate Option | \$280.00 |
| Cornerstone Package Plan - Per Line Option 1 | \$337.00 |
| Cornerstone Package Plan - Per Line Option 2 | \$231.00 |
| Cornerstone Package Plan - 2 Line Plan Flat Rate Option | \$503.00 |
| Cornerstone Package Plan - 2-Line Plan Option 1 | \$630.00 |
| Cornerstone Package Plan - 2 Line Plan Option 2 | \$422.00 |
| Cornerstone Package Plan - 3-Line Plan Flat Rate Option | \$793.00 |
| Cornerstone Package Plan - 3-Line Plan Option 1 | \$978.00 |
| Cornerstone Package Plan - 3-Line Plan Option 2 | \$670.00 |
| Cornerstone Package Plan - 3-Line Plan Option 5 | \$619.00 |
| Cornerstone Package Plan - 4-Line Plan Flat Rate Option | \$1,020.00 |
| Cornerstone Package Plan - 4-Line Plan Option 1 | \$1,302.00 |
| Cornerstone Package Plan - 4-Line Plan Option 2 | \$855.00 |
| Cornerstone Package Plan - 5-Line Plan Flat Rate Option | \$1,224.00 |
| Cornerstone Package Plan - 5-Line Plan Option 1 | \$1,600.00 |
| Cornerstone Package Plan - 5-Line Plan Option 2 | \$1,028.00 |
| Cornerstone Package Plan - 6-Line Plan Flat Rate Option | \$1,458.00 |
| Cornerstone Package Plan - 6-Line Plan Option 1 | \$1,923.00 |
| Cornerstone Package Plan - 6-Line Plan Option 2 | \$1,226.00 |
| Cornerstone Package Plan - 7-Line Plan Flat Rate Option | \$1,689.00 |
| Cornerstone Package Plan - 7-Line Plan Option 1 | \$2,243.00 |
| Cornerstone Package Plan - 7-Line Plan Option 2 | \$1,421.00 |
| Cornerstone Package Plan - 8-Line Plan Flat Rate Option | \$1,912.00 |
| Cornerstone Package Plan - 8-Line Plan Option 1 | \$2,564.00 |
| Cornerstone Package Plan - 8-Line Plan Option 2 | \$1,610.00 |
| Cornerstone Package Plan - 9-Line Plan Flat Rate Option | \$2,147.00 |
| Cornerstone Package Plan - 9-Line Plan Option 1 | \$2,887.00 |
| Cornerstone Package Plan - 9-Line Plan Option 2 | \$1,805.00 |



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

Business Local Exchange Service, Continued

| | |
|---|----------------|
| Remote Call Forwarding | <u>Monthly</u> |
| Remote Call Forward - Business | \$60.86 |
| Remote Call Forwarding 800 Service Interstate | \$60.86 |
| Remote Call Forwarding Intrastate InterLATA | \$60.86 |
| Remote Call Forwarding Line – Local | \$60.86 |
| Remote Call Forwarding Additional Path | \$60.86 |
| Foreign Exchange | <u>Monthly</u> |
| Foreign Exchange Line – Flat Rate | \$1,530.00 |
| Extended Area Service | <u>Monthly</u> |
| Local Optional Usage Plan | \$2.00 |
| Granite Voice Mail ¹ | <u>Monthly</u> |
| Granite Voice Mail | \$12.99 |

¹ Granite Voice Mail is an unregulated service. [Note- as an unregulated service, Voice Mail does not need to be included in the price list]

This Service Guide is subject to change by the Company from time to time. See Granite Telecommunications, LLC's web site for current version. This Service Guide reflects the version in effect as of April 1, 2024.



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

Optional Features

| | <u>Monthly</u> |
|---|----------------|
| *66 Auto Redial | \$7.00 |
| 900 and 976 Block | \$0.00 |
| 900 Blocking – custom code restriction | \$0.00 |
| Alarm Coupler | \$2.51 |
| Anonymous Call Rejection | \$0.00 |
| Anonymous Call Rejection w/ Caller ID | \$0.00 |
| Block Busy Connect | \$0.00 |
| Call Block (*60) | \$7.00 |
| Call Forward Variable and Three Way Calling | \$10.75 |
| Call Forwarding Busy Line | \$5.00 |
| Call Forwarding Busy Line Multipath | \$5.00 |
| Call Forwarding Do not Answer | \$5.00 |
| Call Forwarding Do not Answer - Ring Control | \$5.00 |
| Call Forwarding Do not Answer Multipath | \$5.00 |
| Call Forwarding Variable | \$9.05 |
| Call Forwarding Variable Multipath | \$7.00 |
| Call Forwarding Variable, Per line - Intragroup - Without Ring Reminder | \$0.00 |
| Call Return *69 | \$8.00 |
| Call Return Blocking | \$0.00 |
| Call Selector (*61) | \$6.50 |
| Call Trace (*57) | \$6.50 |
| Call Waiting | \$7.95 |
| Call Waiting and Call Forward Variable | \$10.50 |
| Call Waiting and Three Way Calling | \$10.75 |
| Call Waiting with Call Forwarding Variable and 3-way calling | \$16.00 |
| Caller ID - Basic | \$11.00 |
| Caller ID - Basic with ACR | \$11.00 |
| Caller ID Name and Number Delivery w/ Anonymous Call Rejection | \$15.00 |
| Caller ID Name and Number Delivery w/out Anonymous | \$14.50 |
| Calling Number Delivery Blocking | \$0.00 |
| Custom Toll Restriction | \$6.95 |
| Custom Toll Restriction and International | \$6.95 |
| Custom Toll Restriction Option #3 | \$6.95 |
| Custom Toll Restriction-Option 6 | \$0.00 |
| Customer Control - CF Busy Line | \$7.25 |
| Customer Control - CF Do not Answer | \$7.25 |
| Distinctive Ring (RingMaster I (R) Service) | \$9.00 |
| Distinctive Ring (RingMaster II (R) Service) | \$11.00 |
| Enhanced Caller ID w/ ACR | \$17.00 |
| Enhanced Caller ID w/ Call Management | \$17.00 |
| Hot Line Service | \$263.00 |
| Hunting | \$765.00 |
| Hunting – Message Service Lines | \$765.00 |
| Hunting/Rotary Service Measured Rate | \$765.00 |
| International and 900 Blocking-access | \$6.95 |
| International Call Restriction | \$0.00 |

This Service Guide is subject to change by the Company from time to time. See Granite Telecommunications, LLC's web site for current version. This Service Guide reflects the version in effect as of April 1, 2024.



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

Optional Features

| | <u>Monthly</u> |
|---|----------------|
| MultiServ DMS-100 Feature Group 3 | \$8.35 |
| No 3rd Party | \$0.00 |
| No 3rd Party and no Directory Assistance Call Completion (DACC) | \$0.00 |
| No Collect | \$0.00 |
| No Collect and no Directory Assistance Call Completion (DACC) | \$0.00 |
| No Collect/3rd Party | \$0.00 |
| No Collect/3rd Party and no Directory Assistance Call Completion (DACC) | \$0.00 |
| No Directory Assistance Call Completion | \$0.00 |
| Prestige First Exchange Business Line | \$8.36 |
| Prestige Service | \$15.15 |
| Prohibit 101XXXX Dialing | \$1.50 |
| Queuing per Line Arranged for Queuing | \$0.00 |
| Queuing (Per multiline hunt group) | \$9.00 |
| Remote Access - Call Forwarding Variable | \$7.95 |
| Repeat Dial Blocking | \$0.00 |
| Repeat Dialing | \$7.00 |
| Restrict Operator Assist Intl Calling | \$6.95 |
| Selective Class of Call Screening | \$7.42 |
| Speed Calling - 30 code | \$7.00 |
| Speed Calling 6 | \$4.50 |
| Speed calling long, per controlling line, 70 number list | \$0.15 |
| Surrogate Client Number | \$2.85 |
| Three Way Calling | \$7.95 |
| Three Way Calling with Transfer | \$7.95 |
| Touch Tone Business | \$0.00 |
| User Transfer and Conferencing | \$6.90 |
| User Transfer/Conferencing and Call Hold | \$8.00 |



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

Directory Services

Directory Listings

| | |
|--|--------|
| Additional Listing | \$2.50 |
| Cross Reference Listing | \$1.94 |
| Alternate Listings | \$2.10 |
| Night, Sunday, and holiday listing | \$2.25 |
| Special Text Listing | \$2.10 |
| Additional Listing - 800 Service | \$2.50 |
| Direct In Dial | \$2.10 |
| Foreign Additional Cross Reference Listing | \$2.10 |
| Foreign Additional Listing | \$2.10 |
| Non-Listed Listing | \$3.50 |
| Non-Published Listing | \$5.50 |

Directory Assistance

| | |
|--------------------------------------|--------|
| Local | \$6.99 |
| Regional | \$6.99 |
| Call Completion, excluding usage | \$1.50 |
| Operator Assistance, excluding usage | \$6.99 |



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

Centrex Service

Service Charges

| | <u>Monthly</u> |
|---|----------------|
| Additional Access Line | \$452.00 |
| Flat Rate Network Access Register | \$25.08 |
| Joint user service, flat rate, PBX, Centrex, and ESSX-1 | \$0.00 |
| Main Station Line - Measured with Allowance | \$18.40 |
| MultiServ, station link, measured rate, equipped with Caller ID | \$39.50 |
| Network Access Register each facilities group | \$0.68 |
| Network Access Register Usage Package both way | \$25.08 |
| Network Access Register Usage Package Both Way, Measured Rate-Local Optional Service, Option B | \$7.00 |
| One-way Outward, Measured Rate - Local Optional | \$7.00 |
| Station Link Flat Rate | \$15.00 |
| Station Link Measured Rate | \$14.75 |
| Station Links Equipped with Caller ID | \$15.00 |
| Station links- equipped with Caller ID- each, measured rate | \$14.75 |
| Station Links for Provision, Measured Rate | \$14.75 |

Feature Charges

| | <u>Monthly</u> |
|--|----------------|
| Assigned Telephone Numbers without facilities | \$0.15 |
| Assume Dial 9 | \$1.50 |
| Bridged Link Different Premise Non-Continuous Property | \$14.05 |
| Call Forward DA per line-unrestricted non package | \$0.16 |
| Call Forward Do not Answer Fixed-All Calls Unrestricted | \$0.00 |
| Call Forward Multiple Simultaneous | \$0.00 |
| Call Forward Variable without Ring Reminder - Intra and InterLATA | \$0.00 |
| Call Forward Variable/Call forward do not Answer | \$8.75 |
| Call Forwarding Busy Line | \$4.20 |
| Call Forwarding Do not Answer | \$4.20 |
| Call Forwarding Do not Answer & Busy Line | \$7.75 |
| Call Forwarding Do not Answer Programmable unrestricted destination all calls | \$0.15 |
| Call Forwarding Variable | \$0.78 |
| Call hold per line | \$0.63 |
| Call Hold User Transfer and Conferencing | \$6.27 |
| Call Hold, Per Line, Non Package | \$2.93 |
| Call Hold, Per Line, Non-Package, Without Other Flash Features | \$0.63 |
| Call Pick Up | \$1.00 |
| Call transfer, consultation hold, and three-way calling non-packaged | \$1.36 |
| Call Waiting | \$4.50 |
| Call Waiting Terminating, per line | \$0.16 |

This Service Guide is subject to change by the Company from time to time. See Granite Telecommunications, LLC's web site for current version. This Service Guide reflects the version in effect as of April 1, 2024.



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

Centrex Service, Continued

Feature Charges, Continued

| | <u>Monthly</u> |
|---|----------------|
| Caller ID | \$1.20 |
| Caller ID Number Only, Per non-EBS line | \$0.25 |
| Caller ID, Per Line, Non-Electronic Telephone Sets | \$7.50 |
| Call-forwarding variable, per system (ESSX/ECAS) | \$7.84 |
| Centrex 411 Code Restriction | \$0.00 |
| Centrex Automatic Number Referral | \$0.00 |
| Centrex Call Blocking | \$0.00 |
| Centrex Call Forwarding Busy Line | \$4.20 |
| Centrex Call Return | \$0.00 |
| Centrex Caller ID Deluxe | \$0.25 |
| Centrex Code restriction of N11 | \$0.00 |
| Centrex Common Equipment | \$1.15 |
| Centrex Control | \$3.95 |
| Centrex Repeat Dialing | \$0.00 |
| Centrex Service, measured rate service, payment plan 3, 1A Switch | \$11.55 |
| Centrex Speed Calling Long, Per Controlling Line, 80 Number List | \$0.00 |
| Centrex Toll Restriction | \$0.15 |
| Code Restriction of 0+/0- and 00+/00- (includes international operator calls) | \$0.00 |
| Code restriction of 10XXX and 101XXXX, per line | \$0.15 |
| Dial Call Waiting, Per Line - Centrex | \$0.00 |
| Directed Call Park/Directed Call Retrieve, Per Line | \$0.00 |
| DMS-100 feature group 2 | \$8.40 |
| ESSX Network Access Register, Louisiana | |
| Local Optional Service, Option B inward only | \$7.00 |
| Local Optional Service, Option B outward only | \$7.00 |
| Local Optional Service, Option B discount both way | \$7.00 |
| Intercom charge, flat rate | \$8.10 |
| interface to music source | \$15.00 |
| Measured line, each main station greater than 1 up to 1 1/2 mile | \$23.25 |
| MultiLine Variety Call Waiting | \$1.24 |
| MultiServe 900/976 Code Restriction | \$0.00 |
| MultiServe Assumed Dial 9 | \$1.20 |
| MultiServe Feature Group 2 | \$8.40 |
| MultiServe Feature Group 6 | \$7.05 |
| MultiService, Feature Group, DMS-100 | \$6.20 |
| Network Access Limiter, Flat Rate, Message Rate, or Measured Rate | \$1.10 |
| Network Access Register Usage Package one-way inward measured rate, | |
| Local Optional Service Option B | \$7.00 |
| Network Access Register, Louisiana | |
| Local Optional Service, Option B, Both Way | \$7.00 |
| Preferred Call Forwarding | \$6.00 |

This Service Guide is subject to change by the Company from time to time. See Granite Telecommunications, LLC's web site for current version. This Service Guide reflects the version in effect as of April 1, 2024.



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

Centrex Service, Continued

Feature Charges, Continued

| | <u>Monthly</u> |
|--|----------------|
| Secondary Calling Name Delivery, Per station link | \$1.00 |
| Speed calling long per controlling line 30 number list | \$0.15 |
| Speed Calling, Per controlling line | \$0.16 |
| Standard Features Per Station Line | \$5.35 |
| Station Restriction - Full outgoing, Per line | \$0.00 |
| Touch Tone Centrex | \$0.00 |
| TSF Automatic Route Selection - Deluxe | \$0.00 |
| User Transfer/Conferencing and Call Pickup | \$7.50 |
| User Transfer/Conferencing, Call Pickup & Call Hold | \$9.00 |



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

ISDN Services

Service Charges

| | <u>Monthly</u> |
|---|----------------|
| Basic Rate ISDN Access Arrangement | \$4,185.00 |
| BellSouth Centrex service PRI telephone number | \$0.20 |
| Flat Rate Primary Rate ISDN B-Channels, each voice and data | \$1,243.00 |
| ISDN Access to B Channel - Voice | \$0.00 |
| ISDN B Channel Message Rate Circuit Switched Voice/Data | \$751.00 |
| ISDN bearer alternate service channel Flat Rate Access to B Channel | \$0.00 |
| ISDN - EWSD Flat rate Business Service | \$0.00 |
| ISDN - PRI: Extended Reach Service | \$20.00 |
| ISDN Primary Rate - Voice/Data B Channel | \$1,243.00 |
| ISDN Local Flat Rate Service | \$3,299.00 |
| ISDN PRI Call by Call Service Selection | \$21.60 |
| ISDN-IBS B Channel Voice/Data | \$0.00 |
| PRI ISDN Two-Way | \$0.00 |
| PRI ISDN-Usage sensitive Tel # Inward & Two Way | \$0.20 |
| Primary Rate ISDN Access Line, each | \$2,353.00 |
| Primary Rate ISDN Interface, each, voice, and data | \$6,666.00 |
| Primary Rate ISDN, call types inward only | \$0.00 |
| Primary Rate ISDN, Interoffice Channel for Host/Remote Arrangements, Provisioning | \$0.00 |
| Volume Usage Measured Rate Service - (Both Way) per line or trunk | \$20.00 |
| Volume Usage Measured Rate Service - (Inward Only) per line or trunk | \$20.00 |
| Volume usage measured rate, MegaLink NAR line or trunk, outward only | \$20.00 |

Feature Charges

| | <u>Monthly</u> |
|--|----------------|
| Additional Call Appearance, PDN or DN | \$2.00 |
| Call Forward Variable-User for Voice-Voice/Data Circuit Switched | \$3.00 |
| Call Forwarding Variable - Feature Button - Voice (5ESS), per BDN | \$3.00 |
| Calling Name Delivery Feature for ISDN PRI | \$100.00 |
| Conference Drop Hold and Transfer-EKTS only | \$3.00 |
| Incoming Call Extension- Additional Paths | \$8.00 |
| Incoming Call Extension - For maximum of one call per Telephone Number | \$0.30 |
| Incoming Call Extension - For more than one simultaneous call per Telephone Number | \$10.00 |
| ISDN Terminal Service Profile EWSD | \$0.00 |
| ISDN User Profile Measured Rate B Channel Access with Discount | \$4.00 |
| Per Incoming or Two-Way Service; 16 or more Services, each | \$21.60 |
| Per Incoming or Two-Way Service; 9-15 Services, each | \$28.80 |
| PRI ISDN, for Incoming Call Extension | \$0.00 |
| PRI Overflow Feature for Voice/Data Arrangements | \$30.00 |
| Primary Rate ISDN - Inward Only, flat rate | \$0.20 |

This Service Guide is subject to change by the Company from time to time. See Granite Telecommunications, LLC's web site for current version. This Service Guide reflects the version in effect as of April 1, 2024.



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

PBX Services

Service Charges

| | <u>Monthly</u> |
|---|----------------|
| Additional Message Business Trunk Service | \$2,000.00 |
| Business, flat rate combination trunk | \$1,759.00 |
| Channelized Trunks - Extended Superframe Format | \$250.00 |
| Channelized Trunks Service, Combination trunk telephone numbers | \$80.00 |
| Channelized Trunks Service-Combination Trunks | \$33.00 |
| Channelized Trunks Service-Direct Inward Dialing trunks | \$55.00 |
| Channelized Trunks Service, Direct Inward Dialing telephone numbers | \$80.00 |
| Flat Rate Direct Inward Dial Trunk | \$1,759.00 |
| Flat Rate Inward Only Trunk | \$1,759.00 |
| Flat Rate Outward Only Trunk Service | \$1,759.00 |
| Flat Rate PBX - non restricted line | \$0.00 |
| Hotel Local Optional Service Trunk | \$322.00 |
| LA Local Optional-Option B Trunk with Disc Option Outward | \$322.00 |
| Message Business Trunk Service | \$2,000.00 |
| Message Business Trunk Service-Outward only-first line | \$2,000.00 |
| PBX Measured Trunk - Economy Option (B) Combination Trunk | \$322.00 |
| PBX Measured Trunk - Economy Option (B) Inward Trunk | \$322.00 |
| PBX Measured Trunk - Economy Option (B) Outward Trunk | \$322.00 |
| PBX Trunk, discount option combination trunk | \$322.00 |
| PBX-Flat Rate Trunk- 2 Way | \$1,759.00 |
| Toll Trunk | \$1,759.00 |

Feature Charges

| | <u>Monthly</u> |
|---|----------------|
| Bridged Link Different Premise Non-Continuous Property | \$14.05 |
| Call forwarding, variable (outside), per PBX trunk | \$0.00 |
| Concentrator Line Termination | \$6.69 |
| Direct Inward Dial Trunk Termination | \$1,247.00 |
| Dual Tone Multi-frequency (DTMF) Pulsing Option | \$622.00 |
| Non-Consecutive Direct Inward Dial Numbers | \$80.00 |
| PBX - Additional Group of 20 Direct Inward Dial Numbers | \$330.00 |
| PBX Line ID Exception | \$0.00 |
| PBX Touch Tone Service | \$0.00 |
| PBX Trunk Enhancement - Premium Service | \$0.00 |
| Secretarial Line Termination In Answering Service | \$1.83 |
| Touch Tone Trunk | \$0.00 |



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

Business Data Services

Monthly

Service Charges

| | |
|--|----------|
| B Channel Flat Rate Circuit Switched Voice and Data | \$984.00 |
| Circuit Switched Data - EWSD | \$0.00 |
| Interoffice Channel - Non-ISDN | \$30.00 |
| Signaling Arrangements, Type C (900 or more ohms) | \$284.00 |
| Type B signaling arrangement per channel, 200-899 ohms | \$633.00 |

Feature Charges

Monthly

| | |
|--|------------|
| Central Office Feature Activation - Analog Voice Service | \$ 6.50 |
| Extension Line Channel - Type 2157 | \$20.00 |
| Extension Station - Different Building w/o+ | \$0.00 |
| Foreign Exchange usage charges, per channel, over 50 miles | \$0.00 |
| IntraLATA Private Line Voice Type 2231 | \$5,059.00 |
| Private Ln 2W Channel Facility | \$0.00 |
| Voice Connecting Arrangement | \$6.48 |



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOUISIANA SERVICE AREA - SERVICE CHARGES, Continued

Local Usage Charges

Measured

Per Minute Charge

| | |
|--------------------|--------|
| 0 miles | \$0.02 |
| 1 to 10 miles | \$0.04 |
| 11 to 16 miles | \$0.06 |
| 17 to 22 miles | \$0.10 |
| More than 22 miles | \$0.14 |

Message Rate

| | |
|----------|--------|
| Per call | \$0.10 |
|----------|--------|

IntraLATA Toll Rates

Charge

| | |
|------------|--------|
| Per Minute | \$6.80 |
|------------|--------|



CENTURYTEL² SERVICE AREA - SERVICE CHARGES

Non-Recurring Charges

See Telecommunications Price List Non-Recurring Charges

Local Exchange Service

Local Exchange Lines

| | <u>Monthly</u> |
|---|----------------|
| One Party Business Rural | |
| Rate Group 427A, 436A, 439A | \$49.00 |
| Rate Group 1727A | \$50.00 |
| Rate Groups 431A, 436B | \$54.00 |
| Rate Groups 423A, 424A, 431B, 431C, 434A, 434B, 434C, 434D, 434E, 436C, 436D, 436E, 440A, 442A, 442B | \$55.00 |
| One Party Business Rural – MLB | \$50.60 |
| One Party Key Trunk Access Line | |
| Rate Group 427A, 436A, 439A | \$49.00 |
| Rate Group 1727A | \$50.00 |
| Rate Group 431A, 436B | \$54.00 |
| Rate Group 431B, 434A, 436C, 436D, 436E, 440A, 442B | \$55.00 |
| Rate Group 431C | \$58.00 |
| Rate Groups 424A, 434B, 434C, 434D, 442A | \$62.50 |
| Rate Groups 423A, 434E | \$68.00 |
| Multi-Line One Party Business | |
| Rate Group 427A, 436A, 439A | \$49.00 |
| Rate Group 1727A | \$50.00 |
| Rate Groups 431A, 436B | \$54.00 |
| Rate Groups 423A, 424A, 431B, 431C, 434A, 434B, 434C, 434D, 434E, 436C, 436D, 436E, 440A, 442A, 442B | \$55.00 |
| Key Basic Access Line | |
| Rate Groups 427A, 436A, 439A | \$49.00 |
| Rate Group 1727A | \$50.00 |
| Rate Group 431A, 436B | \$54.00 |
| Rate Group 431B, 434A, 436C, 436D, 436E, 440A, 442B | \$55.00 |
| Rate Group 431C | \$58.00 |
| Rate Groups 424A, 434B, 434C, 434D, 442A | \$62.50 |
| Rate Groups 423A, 434E | \$68.00 |

² Includes service territories of CenturyLink of Louisiana, LLC, CenturyTel of Louisiana, LLC, and CenturyTel Northwest Louisiana, Inc. dba CenturyLink

This Service Guide is subject to change by the Company from time to time. See Granite Telecommunications, LLC's web site for current version. This Service Guide reflects the version in effect as of April 1, 2024.



CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued

Business Local Exchange Service, Continued

Local Exchange Service, Continued

| | |
|---|----------------|
| Local Exchange Lines, Continued | <u>Monthly</u> |
| Fixed Rate Line with Local Usage | |
| All Rate Groups USOC ACCEL | \$92.00 |
| All Rate Groups USOC ACCEL-CHANNEL | \$82.00 |
| Mileage Charges | <u>Monthly</u> |
| Off Premises Mileage, per quarter mile | \$2.00 |
| Off Premises Mileage, additional quarter mile | \$1.00 |
| On Premises Mileage, per quarter mile | \$2.00 |
| Remote Call Forwarding | <u>Monthly</u> |
| Remote Call Forwarding | \$40.00 |
| Granite Voice Mail ³ | <u>Monthly</u> |
| Granite Voice Mail | \$12.99 |

³ Granite Voice Mail is an unregulated service.



CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued

Optional Features

| | <u>Monthly</u> |
|---|----------------|
| 900/976 Blocking | \$0.00 |
| Call Block | \$5.95 |
| Call Forward Busy | \$3.00 |
| Call Forward No Answer | \$3.00 |
| Call Forwarding | \$6.19 |
| Call Return Block | \$0.00 |
| Call Return Business *69 | \$7.14 |
| Call Waiting | \$6.45 |
| Caller ID Name and Number | \$12.00 |
| Caller ID Number Only | \$12.00 |
| Call Forward Directory Assistance/Busy Overflow B | \$3.00 |
| Cutoff Switch | \$0.00 |
| Hunt Service | \$8.00 |
| International Call Block | \$5.00 |
| Key Line Hunt | \$8.00 |
| Personal Ring (Signal Ring Plus) | \$7.14 |
| Repeat Dial Block | \$0.00 |
| Repeat Dial Business | \$5.50 |
| Restrict Third Number and Collect | \$1.50 |
| Speed Dial 8 | \$5.40 |
| Three Way Call Block | \$0.00 |
| Three Way Calling | \$7.14 |
| Toll Restriction | \$1.50 |
| Toll Restriction with 800 Access Allowed | \$5.00 |
| Touch Tone Service | \$2.44 |



CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued

Directory Services

Directory Listings

| | |
|---------------------------------|--------|
| Additional Listing | \$6.00 |
| Annual Foreign Listing Business | \$6.90 |
| Directory Non-Listed Business | \$9.00 |
| Non-Published Number | \$9.00 |
| Non-Published Non-Listed Number | \$9.00 |

Directory Assistance

| | |
|--------------------------------------|--------|
| Local | \$6.99 |
| Regional | \$6.99 |
| Call Completion, excluding usage | \$1.50 |
| Operator Assistance, excluding usage | \$6.99 |



CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued

Centrex Service

[Reserved for Future Use]

ISDN Services

[Reserved for Future Use]



CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued

PBX Services

Service Charges

Monthly

PBX Trunk

Rate Groups 427A, 431A, 434A, 436A, 436D, 436E \$55.00

Rate Groups 434B(2), 434D(2), 442A \$62.50

Rate Groups 431C(2) \$58.00

Rate Groups 431B, 431C(1), 434E, 436B, 436C \$67.00

Rate Groups 423A(2), 440A, 442B \$70.00

Rate Group 434B(1) \$76.00

Rate Groups 423A(1), 424A, 434C, 434D(1) \$78.00

Feature Charges

Monthly

Block of 20 Numbers \$3.00



CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued

Business Data Services

[Reserved for Future Use]



CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued

| | |
|----------------------|---------------|
| Local Usage Charges | <u>Charge</u> |
| Local Usage (Flat | \$0.00 |
| IntraLATA Toll Rates | <u>Charge</u> |
| Per Minute | \$6.80 |



BELLSOUTH TELECOMMUNICATIONS, LLC DBA AT&T LOCAL CALLING AREAS BY RATE GROUP

| RATE GROUP | EXCHANGES |
|-------------------|--|
| | MORGANCITY |
| 1 | ALEXANDRIA, BATON ROUGE, BAYOU VIST, BROUSSARD, COVINGTON, DELACROIX, FRANKLIN, HAHNVILLE, HAMMOND HARAHAN, HOUMA, KENNER, LAFAYETTE, LAKE CHARL, LAPLACE, LK CHARLS, LKCATHERIN, LULING, LUTCHER, MANDEVILLE, MONROE, MORGANCITY, NEW IBERIA, NEW ORLEA, NEWORLEANS, NORCO, OPELOUSAS, PATTERSON, PLAQUEMINE, POINTE A L, RUSTON, SHREVEPORT, SLIDELL, ST BERNARD, SULPHUR, THIBODAU, VENICE, YSCLOSKEY |
| 2 | ABBEVILLE, ALBANY, AMITE, BALDWIN, BASTROP, BENTON, BLANCHARD, BOGALUSA, BUNKIE, CARENCRO, CENTERVL, CHACKBAY, CONVENT, COVINGTON, CROWLEY, DE RIDDER, DENHAM SPG, DONALDSNVL, DOYLINE, DULAC, DUSON, EDGARD, ERATH, EUNICE, FERRIDAY, FOLSOM, GIBSON, GRAMBLING, GREENWOOD, HAUGHTON, INDEPNDC, JACKSON, JEANERETTE, JENNINGS, JESUITBEND, KEITHVILLE, KROTZ SPG, KROTZ SPRI, LABADIEVL, LACOMBE, LAFITTE, LAKEARTHUR, LECOMPTE, LEESVILLE, LIVINGSTON, LKPROVIDNC, LOCKPORT, LOREAUVL, MADISONVL, MANSFIELD, MANY, MARKSVILLE, MINDEN, MONTEGUT, MORGANZA, NAPOLEONVL, NATCHITCS, NATCHITCOH, NEW ROADS, OAKDALE, OIL CITY, PARADIS, PEARLRIVER, PIERREPART, PONCHATOUL, RACELAND, RAYNE, RAYVILLE, SPRINGFLD, ST GABRIEL, STERLINGTN, STFRNCISVL, STMARTINVL, TALLULAH, VACHERIE, VIDALIA, VINTON, WH CASTLE, WINNSBORO, YOUNGVL, ZACHARY |
| 3 | ANGIE, ARCADIA, BERNICE, BOYCE, BUSH, CALHOUN, CASTOR, CLINTON, COLFAX, COLUMBIA, CONVERSE, COUSHATTA, CROWVILLE, DELHI, DOWNSVILLE, DRY PRONG, DUBACH, EPPS, FARMERVL, FLORIEN, FRANKLINTN, FTNECESSTY, GEORGETOWN, GIBSLAND, GRAND CANE, GUEYDAN, HARRISONBG, HAYNESVL, HOMER, HORNBECK, JONESBORO, JONESVILLE, KEATCHIE, KENTWOOD, LAWTELL, LEONVILLE, LISBON, LOGANSPORT, MELVILLE, MER ROUGE, MERRYVILLE, MONTEREY, MONTGOMERY, MT HERMON, NEWELLTON, OAK GROVE, PINE, POLLOCK, PORT BARRE, ROBELINE, ROUGON, SAINT JOSE, SALINE, SICILY IS, ST LANDRY, SWEET LAKE, TUNICA, WASHINGTON, WATERPROOF, WEEKS IS, WILSON, WINNFIELD, ZWOLLE |
| 6 | DELTA |



CENTURYTEL SERVICE AREA CALLING AREAS BY RATE GROUP

| RATE GROUP | USAGE GROUP | EXCHANGE |
|-------------------|--------------------|--|
| 1727A | NULL | DODGE CITY, JUNCTION C |
| 423A | 1 | JENA, OLLA |
| 423A | 2 | BIG CANE, BORDELONVL, CALCASIEU, COTTONPORT, GLENMORA, MANGHAM, MANSURA, MOREAUVL, PLAUCHEVL, SIMMESPORT, TULLOS, WISNER |
| 424A | NULL | ARNAUDVL, BREAUX BDG, CECELIA, HENDERSON, PARKS |
| 427A | NULL | CHATHAM, HEBRON |
| 431A | NULL | BELCHER, GILLIAM, HOSSTON, IDA |
| 431B | NULL | VIVIAN, VIVIAN |
| 431C | 1 | CULLEN, SHONGALOO, SPRINGHILL |
| 431C | 2 | SAREPTA |
| 434A | NULL | BASILE,, ELTON, IOTA |
| 434B | 1 | KINDER |
| 434B | 2 | CANKTON, FENTON, HAYES, LACASSINE, ROANOKE, SUNSET, THORNWELL, WELSH |
| 434C | NULL | DE QUINCY |
| 434D | 1 | CHURCH PT, MAMOU, VL PLATTE |
| 434D | 2 | CHATAIGNIR, PINEPRAIRI |
| 434E | NULL | IOWA |
| 436A | NULL | ATHENS |
| 436B | NULL | COTTON VLY |
| 436C | NULL | CHOUDRANT, MARION, OAK RIDGE, SPENCER |
| 436D | NULL | PLAIN DEAL |
| 436E | NULL | RODESSA |
| 439A | NULL | RINGGOLD |
| 440A | NULL | GREENSBURG, MONTPELIER |
| 442A | NULL | OBERLIN, REEVES |
| 442B | NULL | RAGLEY, STARKS, TURKEY CRK |