

EMULATED POTS AND HPBX



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GRANITE ADVANTAGE

Complete Coverage

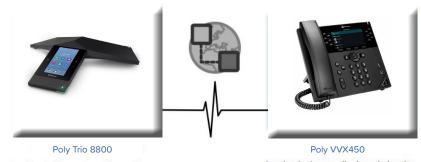
One Bill

Customized Solutions

Support 24 / 7 / 365

EMULATED POTS

Granite's Merged Voice solution can offset the rising cost of copper phone lines. Customers can realize the benefits of a VoIP solution without having to upgrade their premise equipment. Granite's Merged Voice provides an analog handoff compatible with any analog phone and many key systems and PBX's.



Premium Conference Room Phone—The most advanced conference phone ever developed

Premium business media phone designed to enhance collaboration and personal productivity

FEATURES

- Local and Long Distance
- Caller ID
- Call Waiting and Forwarding
- Directory Listing
- Operator Assistance
- Facsimile (Fax)

BENEFITS

- · Bundled pricing can include everything you need
- Popular features- simultaneous ring, auto attendant, hunt groups and more
- Enable high quality voice with QoS over Granite's state-of-the-art MPLS core network
- Executive Voice MaX UC for desktop and mobile enables you to integrate your iPhone or Andriod device
- Scalable to meet changing business needs
- Commportal Web Portal interface enables you to change features



EMULATED POTS AND HPBX

FEATURES

EMULATED POTS

Includes:

- Number / Dial tone
- · Call Path
- Call Forward Busy/No answer
- Pay per use usage

Add on Options:

- Unlimited Usage packages
- Voicemail
- Auto Attendant
- · Cloud Contact Center
- Proactive Monitoring
- Granite NI as way to
- deliver service
- Access
- Wireless backup

BASE

Includes:

- Number / Dial Tone
- · Call Path
- · Unlimited domestic usage
- Call Forwarding: Busy/ No Answer, Selective
- Call Handling Call waiting, call transfer
- Call Pickup Groups
- Call Park
- Call Screening features: DND, Call Rejection, Priority Calls
- Commportal
- Speed dials & Short codes
- · Intercom dialing
- · Paging via an IP Phone
- · Line State Monitoring
- · Directed Call Pickup
- Simultaneous Ring
- Music on hold
- 3 –Way calling, call hold & multiple line appearances

Add on Options:

- Auto Attendant
- Granite Connector CRM Integration
- Voice Operator Panel
- Call Recording
- · Cloud Contact Center
- · Proactive Monitoring
- Additional call path
- Can be provisioned on Phone or ATA (see approved equipment list)
- Granite NI as way to deliver service
- Access
- · Wireless backup

BUSINESS

Includes basic features plus:

- Voicemail
- · Voicemail Transcription
- · Business Call Manager
- Unlimited domestic usage

Add on Options:

- Auto Attendant
- Granite Connector CRM Integration
- Voice Operator Panel
- Call Recording
- · Cloud Contact Center
- · Proactive Monitoring
- · Additional call path
- Can be provisioned on Phone or ATA (see approved equipment list)
- Granite NI

EXECUTIVE

Includes basic features plus*:

- Voicemail
- Voicemail Transcription
- · Incoming call Manager
- · Time of Day Scheduling
- Find me Follow Me
- Hot Desking*
- MaX UC Desktop and Mobile Communicator w/SMS**
- · Unlimited domestic usage
- 10-person video conference bridge

Available Upgrades:

- Available Upgrades
- Increase your meeting size!
 - 25 participants
 - 100 participants

Add on Options:

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- Granite Connector CRM Integration
- · Voice Operator Panel
- Call Recording
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