

MISSOURI TELECOMMUNICATIONS TARIFF

OF

Granite Telecommunications, LLC

100 Newport Avenue Extension
Quincy, Massachusetts 02171

COMPETITIVE LOCAL AND INTEREXCHANGE
TELECOMMUNICATIONS SERVICES

**This Tariff, PSC Mo Tariff No. 3, replaces Granite Telecommunications, LLC's Missouri
P.S.C. Tariff No. 1 in its entirety**

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of competitive local exchange and interexchange telecommunications services provided by Granite Telecommunications, LLC ("Company") within the State of Missouri. This Tariff is on file with the Missouri Public Service Commission ("Commission"). Copies may be inspected during normal business hours at Company's principal place of business, 100 Newport Avenue Extension, Quincy, Massachusetts 02171.

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Robert Hale, Jr.
Granite Telecommunications, LLC
100 Newport Avenue Extension
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WAIVER OF RULES AND REGULATIONS

The following Rules and Regulations have been waived for purposes of offering network services as set forth herein:

Missouri Commission Rules

4 CSR 240-3.550 (4) & (5)(A).
4 CSR 240-10.020
4 CSR 240-30.040
4 CSR 240-32.060
4 CSR 240-32.070
4 CSR 240-32.080
4 CSR 240-33.041(1) through (3) & (5) through (10)
4 CSR 240-33.045
4 CSR 240-33.080(1)
4 CSR 240.33.130(1) (4) & (5)
4 CSR 240-32-050(4)(B)

Missouri Statutes

Section 392.210.2
Section 392.240.1
Section 392.270
Section 392.280
Section 392.290
Section 392.300
Section 392.310
Section 392.320
Section 392.330
Section 392.340

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(N)

(N)

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

- (C) To signify **changed** condition or regulation.
- (D) To signify **deleted or discontinued** rate, regulation or condition.
- (I) To signify a change resulting in an **increase** to a Customer's bill.
- (M) To signify that material has been **moved from** another tariff location.
- (N) To signify a **new** rate, regulation condition.
- (R) To signify a change resulting in a **reduction** to a Customer's bill.
- (S) To signify **reissued** material.
- (T) To signify a change in **text** but no change to rate or charge.

TARIFF FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheet Nos. 14 and 15 would be Sheet No. 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in its tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff with a cross-reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Sheets). The tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

APPLICATION OF TARIFF

- A. This Tariff schedule sets forth the Service offerings, rates, terms and conditions applicable to the furnishing of intrastate telecommunications Services offered by Granite Telecommunications, LLC to Customers located within the State of Missouri.
- B. The rates and regulations contained in this Tariff apply only to the intrastate telecommunications Services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or the services provided by a Local Exchange Carrier or other common Carrier for use in accessing the Services of Company. This Tariff does not cover any information service or other unregulated service offered by Company. Company will offer any information or other unregulated service in accordance with Company's current price list or contract, whichever applies to the particular customer.
- C. Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.
- D. The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Commission.
- E. This Tariff will be maintained and made available for inspection by any Customer at Granite Telecommunications, LLC's principal business office at 100 Newport Avenue Extension, Quincy, Massachusetts 02171.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used generally throughout this Tariff are defined below:

Authorized User:

A person, firm, corporation or other entity that either is authorized by the Customer to use Service or is placed in a position by the Customer, either through acts or omissions, to use Service.

Business Service:

A Service that conforms to one or more of the following criteria:

- A. the Service is primarily for paid commercial, professional or institutional activity; or
- B. the Service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. the Service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. the Service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of Service, without compensation or reimbursement, for a charitable or civic purpose will not constitute business use of Service unless other criteria apply.

Called Station:

The terminating point of a call (i.e., the called number).

Carrier:

A company authorized by the Missouri Public Service Commission to provide telecommunications services.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Channel:

A communications path between two or more points of termination.

Collect Call:

A billing arrangement where a call is billed to the called station.

Commission (PSC):

The Missouri Public Service Commission.

Company:

Granite Telecommunications, LLC. (“Granite”)

Customer:

The person, firm, corporation or other entity which orders or uses Service and is responsible for payment of charges and compliance with tariff regulation.

Customer Premises:

A location(s) designated by the Customer for the purposes of connecting to Company’s Services.

Customer Premises Equipment (CPE):

Equipment located at the Customer’s Premises for use with Company’s Services.

Disconnect or Disconnection:

The termination of a circuit connection between the Originating Station and the Called Station or Company’s operator.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**Facility:**

Includes, in the aggregate or otherwise, but is not limited to, the following:

channels	lines
apparatus	devices
equipment	accessories
communications paths	systems

which are provided by Company and utilized by it in the furnishing of telecommunications Services or which are provided by a Customer and used for telecommunications purposes.

Force Majeure:

Causes beyond Company's control, including but not limited to: acts of God, fire, flood explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over Company, or of any Commission, agency, department, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrection, riots, wars, unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, fraudulent acts of a third party, or other labor difficulties.

Holidays:

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed federal government holiday.

LATA:

Local Access and Transport Area ("LATA"). A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Local Exchange Carrier:

A company which furnishes local exchange telecommunications service.

Local Service:

Telephone exchange service within a local calling area.

Person-to-Person:

A call for which the person originating the call specifies to the operator a particular person, department or extension to be reached.

Premises:

A building or buildings or contiguous property, not separated by a public highway or right-of-way.

Service(s):

The intrastate telecommunications Services that Company offers pursuant to this Tariff.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Station:

Each telephone on a line where no telephone number associated with the line is also provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

Station-to-Station:

Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Telecommunications Relay Service (TRS):

Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.

White Pages Directory Listing:

A directory listing found in the local White Pages telephone directory.

Working Day:

Any day on which Company's business office is open and the U.S. Mail is delivered.

SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF COMPANY

- 2.1.1. Company undertakes to provide Services subject to the terms and conditions of this Tariff.
- 2.1.2. Company's Services are furnished for telecommunications originating and/or terminating in any area within the State of Missouri.
- 2.1.3. Company offers Services to Customers for the transmission and reception of voice, data, and other types of communications.
- 2.1.4. Company does not transmit messages pursuant to this Tariff, but its Services may be used for that purpose.
- 2.1.5. Company's Services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.6. Company may, at Company's sole discretion, elect to employ third parties to perform any of its obligations under this Tariff.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.2. CUSTOMER'S USE OF SERVICE**

- 2.2.1. Service may be used for any lawful purpose consistent with this Tariff and with the transmission and switching parameters of the telecommunications facilities utilized in the provision of Services.
- 2.2.2. Equipment Company provides or installs at the Customer's premises for use in connection with the Services Company offers may not be used for any other purpose other than for which Company provided it. Customer may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the Services or equipment installed by Company or Company's agent, except upon the consent of Company.
- 2.2.3. The Services Company offers may not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by Customer with respect thereto.
- 2.2.4. Service may not be used for any purpose for which the Customer receives any payment or other compensation, except when the Customer is a duly authorized and regulated common carrier, receives any payment or other compensation. This provision does not prohibit an arrangement between the Customer or Authorized User to share the cost of Service.
- 2.2.5. Service may not be used in any manner, which interferes with other persons in the use of their Service, prevents other persons from using their Service, otherwise impairs the quality of Service to other Customers, or impairs the privacy of any communications over any Service provided by Company. Company may require a Customer to shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.6. Service may not be used in any manner so as to annoy, abuse, threaten, or harass other persons.
- 2.2.7. The use of Company's Services either without payment for Service or attempting to avoid payment for Service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.2. CUSTOMER'S USE OF SERVICE, Continued**

- 2.2.8. The Customer obtains no property right or interest in the use of any specific type of facility, Service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with Company.
- 2.2.9. Customer's use of any resold service obtained from other service providers is also subject to any applicable restrictions in the underlying provider's publicly available tariffs.

2.3. APPLICATION FOR SERVICE

- 2.3.1. A Customer desiring to obtain Service must complete the appropriate service order form and submit the service order in compliance with Company subscription requirements as may be established from time to time.
- 2.3.2. The name(s) of the Customer(s) desiring to use the Service must be set forth in the application for Service.
- 2.3.3. Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to Company for Service previously rendered pursuant to this Tariff until the indebtedness is satisfied. Company may also refuse an application when, in Company's sole discretion, provision of Service is precluded under Section 2.6.1., below.
- 2.3.4. Request for Service under this Tariff will authorize Company to conduct a credit search on the Customer. Company reserves the right to refuse Service on the basis of credit history and to refuse further Service due to late payment or nonpayment by the Customer.
- 2.3.5. Where the Customer cancels an application for Service, a cancellation charge will apply as specified in the Cancellation or Modification of Service by Customer Section of this Tariff.
- 2.3.6. Company may require an applicant for Service, who intends to use Company's offerings for resale and/or for shared use, to file a letter with Company confirming that the applicant's use of Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.4. DEPOSITS**

- 2.4.1. Company may require a deposit from an applicant for new Service. A deposit may be waived if, according to Company's assessment, the applicant is a satisfactory credit risk.
- 2.4.2. Company may require a deposit from an existing Customer as a condition to the further provision of Service if, according to Company's assessment, the Customer has become a credit risk.
- 2.4.3. Company will calculate the maximum deposit required from an applicant for Business Service or an existing Business customer by estimating the expected charges for Service for a two (2) month period. Company may adjust the amount of deposit to be held in order to maintain a two (2) month estimated amount when, according to Company's assessment, such adjustment is deemed necessary to adequately secure the account.
- 2.4.4. Customer's may satisfy deposit requirements as follows:
 - A. In cash,
 - B. By an acceptable bank letter of credit,
 - C. Other forms of security acceptable to Company.
- 2.4.5. Deposits will be refunded to Business Service Customers at the sole discretion of Company.
- 2.4.6. When Service has been terminated or disconnected, Company will deduct any and all unpaid amounts from the deposit, and the difference will be refunded, if applicable.
- 2.4.7. Interest rates applied to Customer deposits held by Company are prescribed by the Commission.

SECTION 2 - RULES AND REGULATIONS, Continued**2.5. CREDIT**

2.5.1. Company, in order to ensure payment of its charges for Service or for loss of or damage to Company property, will require Applicants and Customers to establish and maintain credit. The establishment or re-establishment of credit as provided in this Section does not relieve an applicant or Customer from compliance with other provisions of this Tariff as to the payment of bills and in no way modifies the Sections regarding disconnection and termination of Service for failure to pay bills due for Service furnished.

2.5.2. Company may require any applicant or Customer to establish and maintain credit in one of the following ways:

- A. Demonstrating credit satisfactory to Company by providing information pertinent to the applicant's or Customer's credit standing;
- B. Providing a suitable guarantee in writing, in a form presubscribed by Company; or
- C. Paying a cash deposit pursuant to Section 2.4.

Company may determine, in its sole discretion, whether or not a particular reference or guarantee in writing would be acceptable as a substitute for demonstrating satisfactory credit.

2.5.3. Company will extend credit to an applicant for new Service without a deposit if the applicant has verifiable previous or existing telephone service with any telephone company in the United States for at least twelve (12) months, and the payment record is made available and the account history is satisfactory. The payment record of an account will be deemed satisfactory if all the following are met:

- A. The previous or existing service was not discontinued for nonpayment, and was not abandoned, within the past twelve (12) months; and
- B. The applicant has not been sent denial notices for previous or existing service within the past twelve (12) months; and
- C. The applicant has paid for all previous and existing service without referral to a collection agency and without a declaration of uncollectibility; and
- D. The applicant provides accurate credit information as appropriate.

SECTION 2 - RULES AND REGULATIONS, Continued**2.5. CREDIT, Continued**

- 2.5.4. To safeguard its interests, Company may require a Customer to make an advance payment before Services are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's recurring charges for the Service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges for a period to be set between Company and the Customer (if any). The advance payment will be credited to the Customer's initial bill. An advance payment will be required in addition to a deposit.
- 2.5.5. Customer credit information may be exchanged between telecommunications companies and other utilities. Customer credit information will be retained for two (2) years, unless otherwise required by the Commission.
- 2.5.6. If an applicant for Service is unable to provide satisfactory credit information, Company may refuse to provide Service unless the applicant furnishes a deposit pursuant to Section 2.4.

2.6. PROVISION AND MAINTENANCE OF SERVICE

- 2.6.1. Company will use reasonable efforts to make Service available to Customers on or before a particular date, subject to the provisions and compliance by the Customer within the provisions of this Tariff. The lack of facilities or other operational impediments, including regulatory approvals, may preclude or delay provision of Service (a) in a particular location or to a particular Customer and/or (b) at any promised performance level. Actual transmission speeds and service characteristics of a Service may vary from those expected by the Customer due to such factors as the length and gauge of the line and other operational characteristics of the equipment and facilities used.
- 2.6.2. At the request of the Customer, installation or maintenance may be performed outside of Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

SECTION 2 - RULES AND REGULATIONS, Continued**2.6. PROVISION AND MAINTENANCE OF SERVICE, Continued**

- 2.6.3. Company will have control over the installation, rearrangement, repair, maintenance, and disconnection of all network elements owned or otherwise obtained to ensure the required level of Service. Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but will not thereby alter the technical parameters of the Service provided to the Customer.
- 2.6.4. Company will use reasonable efforts to maintain the Service that it furnishes to the Customer. Company may make such tests, adjustments and inspections as may be necessary to maintain Company's Services and equipment in satisfactory operating condition. When possible, Company may, in its sole discretion, provide the Customer with reasonable notice of Service-affecting activities that may occur in the normal operation of Company business.
- 2.6.5. Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or Company's facilities or equipment. If the protective requirements of Customer-provided equipment are not being complied with, Company may take such action as it deems necessary to protect its Services, equipment and personnel. Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, Company may take whatever additional action is deemed necessary, including the suspension of Service to protect its Services, equipment and personnel from harm.
- 2.6.6. Service will continue to be provided until cancelled by the Customer on not less than thirty (30) days notice.

SECTION 2 - RULES AND REGULATIONS, Continued**2.7. MINIMUM SERVICE PERIOD**

- 2.7.1. The minimum Service period is one month (30 days). The Customer must pay the regular tariffed rate for Service for the minimum period of Service. If a Customer disconnects Service before the end of the minimum Service period, that Customer must pay the regular rates for the remainder of the minimum Service period. When the Service is moved within the same building, to another building on the same Premises, or to a different Premises entirely, the period of Service at each location is accumulated to calculate if the Customer has met the minimum Service period obligation.
- 2.7.2. If Service is terminated before the end of the minimum period of Service as a result of condemnation of property, damage to property requiring the Premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for Service for the remainder of the minimum period.
- 2.7.3. If Service is transferred to a new Customer at the same Premises during the first month of Service, the new Customer assumes responsibility to meet the remainder of the minimum Service period requirements. For Services not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum Service period obligation in accordance with the terms under which the Service was originally furnished.

2.8. CUSTOMER RESPONSIBILITIES

- 2.8.1. The Customer is responsible for the payment of all charges for Service furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- 2.8.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.
- 2.8.3. Upon Company request, the Customer must verify the name(s) of Authorized Users allowed to request and use the Customer's Service.
- 2.8.4. Customer will return to Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by Company. Upon demand, Customer will reimburse Company for any costs incurred by Company due to Customer's failure to comply with this Section.

SECTION 2 - RULES AND REGULATIONS, Continued**2.8. CUSTOMER RESPONSIBILITIES, Continued**

- 2.8.5. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with Company. Company has no responsibility with respect to billings, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by Company.
- 2.8.6. The Customer is responsible for establishing identity as often as is necessary during the course of the call or when seeking credits from Company.
- 2.8.7. The Customer must make arrangements or obtain permission for safe, reasonable and continuous access and right-of-way for Company employees or agents of Company to enter the Premises of the Customer or any Authorized User of the Customer at any reasonable hour for the purpose of performing Company's obligations under this Tariff.
- 2.8.8. The Customer is responsible for the payment of (a) Service charges as set forth herein and (b) charges for visits by Company's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.
- 2.8.9. Customer will, at Customer's expense, provide reasonable space, power, and level of heating and air conditioning, and otherwise maintain the proper environment to operate Company's Service at Customer's or Authorized User's premises.
- 2.8.10. The Customer may not, without prior written consent of Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, disposition without consent will be null and void.
- 2.8.11. A Customer or Authorized User may not represent in any way that the relationship between Customer or Authorized User and Company is anything other than one of customer and supplier, respectively. Nothing in this Tariff gives Customer or Authorized Users any authority to bind or otherwise incur liability on behalf of Company. Nothing in this Tariff constitutes an endorsement by Company of any activity, service or product of Customer or Authorized Users.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.9. CUSTOMER RESPONSIBILITIES, Continued**

- 2.8.12. The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over Company's network without the authorization of the Customer.

2.9. PAYMENTS AND BILLING

- 2.9.1. Service is provided and recurring Service Charges billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer.
- 2.9.2. Non-recurring charges and charges based on actual usage, are billed monthly in arrears, except as provided in Section 2.9.3.
- 2.9.3. Usage charges may be billed without being detailed as to the duration, time of day, or destination of individual calls. If a Customer accumulates, within any consecutive five (5) day period, usage charges exceeding twice the average monthly usage charges for the previous two (2) monthly billing periods, and the Customer's credit record indicates that satisfactory payment may not be made on this amount, Company may issue a special usage bill. The special bill shall be due ten (10) days from the mailing date of the bill, seven (7) days if delivered.
- 2.9.4. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance.
- 2.9.5. A Customer will not be liable for any late payment charge applicable to a disputed portion of that Customer's bill, so long as the Customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute on a timely basis, pursuant to Section 2.9.10.
- 2.9.6. Checks presented in payment for Services and subsequently returned to Company by the Customer's financial institution for "Non-Sufficient Funds" or other reasons will incur a nonrecurring charge of \$25.00 per check.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.9. PAYMENTS AND BILLING, Continued**

- 2.9.7. A Customer will be placed on a “cash only” basis upon receipt of two (2) returned checks within a twelve (12) month period of time. “Cash only” is herein defined as cashier’s checks, U.S. currency, or money orders.
- 2.9.8. Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance will not constitute payment of a Customer’s account and Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.
- 2.9.9. Billing disputes should be addressed to Company’s Customer service organization via a toll-free telephone number (866) 847-5500. Customer service representatives are available from 9 a.m. to 6 p.m. Eastern Time. Messages may be left for Customer services from 6:01 p.m. to 8:59 a.m. Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens Customer service.
- 2.9.10. In case of a billing dispute between Customer and Company as to the correct amount of a bill, which cannot be adjusted with mutual satisfaction, Customer may enter the following arrangement:
- A. First, Customer requests, and Company will comply with the request, an investigation and review of the disputed amount.
 - B. The Customer pays the undisputed portion of the bill by the Due By Date shown on the bill or the Service will be subject to disconnection if Company has notified Customer by written notice of such delinquency and impending termination.
 - C. Company will not disconnect Customer’s Service for nonpayment as long as Customer complies with this arrangement.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.9. PAYMENTS AND BILLING, Continued****2.9.10. Disputed Bills, continued**

D. After the investigation and review are completed by Company as noted in subsection A, above, if Customer elects not to deposit the amount in dispute with Commission, such amount becomes due and payable at once. In order to avoid disconnection of Service, such amount must be paid within seven (7) calendar days after the date Company notifies Customer that the investigation and review are completed and that such payment must be made or Service will be interrupted. However, the Service will not be disconnected prior to the Due By Date shown on the bill.

E. The address and telephone number of the Commission are:

Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, Missouri 65102-0360
Telephone: (573) 751-3234
Toll Free: (800) 392-4211
Hearing Impaired: (573) 522-9061

2.10. TAXES

2.10.1. Customer must pay, without limitation, all sales, use, gross receipts, excise, access, bypass, and other local, state and federal taxes, charges, fees, and surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on Company's net income). Such taxes may be separately stated on the applicable invoice.

2.10.2. In addition to any state and local taxes that might apply to the listed rates, the following taxes and surcharges will be imposed:

A Pay Phone Surcharge, per call	\$ 0.50
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SECTION 2 - RULES AND REGULATIONS, Continued**2.11. ALLOWANCES FOR INTERRUPTION OF SERVICE**

- 2.11.1. For the purpose of applying this provision, the word “interruption” means the inability to access Service due to equipment malfunction or human errors. “Interruption” does not include, and no allowance will be given for, Service difficulties such as slow access, circuits busy or other network and/or switching capacity shortages.
- 2.11.2. Credit allowances will be given in accordance to this Section 2.11. for interruptions of Service which are not due to Company’s testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer or another Carrier, and are subject to the general limitation of liability provisions set forth in Section 2.15. herein. Customer must notify Company of any interruptions of Service. Before giving such notice, the Customer must ascertain that the trouble is not caused by any action or omission of the Customer, and not otherwise within the Customer’s control.
- 2.11.3. For purposes of computing a credit under Section 2.11. every month is considered to have 720 hours. No credit will be allowed for an interruption of a continuous duration of less than two hours. Company will credit the Customer for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the Service affected for each hour or major fraction thereof that the interruption continues.

Credit formula: $\text{Credit} = (A/720) \times B$

A - outage time in hours

B - total monthly charge for affected Service

SECTION 2 - RULES AND REGULATIONS, Continued**2.12. CANCELLATION OR MODIFICATION OF SERVICE BY CUSTOMER**

- 2.12.1. Customers may cancel Service by providing written notice to Company at least thirty (30) days prior to cancellation. The notice must specify the date on which Service is to be discontinued.
- 2.12.2. The Customer remains responsible for all Service charges until the day and time on which Service is actually disconnected.
- 2.12.3. If Customer cancels Service before Company completes installation of the Service and at the time of cancellation Company has incurred any expense in installing Services or preparing to install Service that it would not otherwise have incurred, a charge equal to the cost Company incurred will apply. In no case will this charge exceed the charge for the minimum period of Services ordered, including installation charges and Non-Recurring charges and all amounts others may charge Company that would have been chargeable to the Customer had Service been initiated.
- 2.12.4. If the Customer cancels Service after Company has completed installation, the charge set forth in Section 2.12.3 will apply to the extent Company has not yet recovered the costs described in Section 2.12.3. In addition, the minimum Service period obligations described in Section 2.7 will apply regardless of whether Service has been initiated and the charges due under Section 2.7 apply.
- 2.12.5. In the case of a Customer-initiated modification of Service, charges for the subsequent order are in addition to the costs incurred before the Customer changed the original order.

SECTION 2 - RULES AND REGULATIONS, Continued**2.13. CANCELLATION BY COMPANY**

- 2.13.1. Company may immediately discontinue furnishing the Service to a Customer without incurring liability:
- A. If there is a condition determined in Company's sole discretion to be hazardous to the Customer, to other Customers of Company, to Company's equipment, to the public or to employees or agents of Company; or
 - B. If Company deems refusal or disconnection necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or Services; or
 - C. For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to Service; or
 - D. For use of Company's Services for any purpose other than that described in the application; or
 - E. In the event of Customer use of equipment in such a manner as to adversely affect Company's equipment or the Service to others; or
 - F. In the event of tampering with the equipment furnished and owned by Company; or
 - G. In the event of unauthorized or fraudulent use of Service.
- 2.13.2. Company may discontinue Service without liability upon ten (10) days written notice to the Customer via first-class mail prior to discontinuance of Service, or hand delivery of such notice to the Customer within ninety-six (96) hours prior to discontinuance, pursuant to 4 CSR 240-33.070:
- A. For violation of this Tariff, except as provided in Section 2.14.1, including without limitation, non-payment of bills for Service, refusal to provide Company with either a deposit or advance payment, or failure to meet Company's credit requirements; or
 - B. For failure of the Customer to make proper application for Service including, without limitation, the provision of false information; or

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SECTION 2 - RULES AND REGULATIONS, Continued**2.13. CANCELLATION BY COMPANY, Continued****2.13.2, Continued**

- C. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction.

Company will provide the Customer with written notice via first class U.S. Mail stating the reason for discontinuance, and allow the Customer not less than ten (10) days to remove the cause for discontinuance. In cases of non-payment of charges, deposits or, advance payments due the ten (10) days exclude Sundays and holidays. In all other cases, the ten (10) days will mean calendar days including Sundays and holidays.

- 2.13.3. The discontinuance of Service(s) by Company pursuant to this section does not relieve the Customer of any obligations to pay Company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein are not exclusive, and Company is at all times entitled to all the rights available to it under law or equity.
- 2.13.4. Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or Services.

2.14. RESTORATION OF SERVICE

- 2.14.1. The use and restoration of Service in emergencies may be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.
- 2.14.2. When a Customer's Service has been disconnected in accordance with this Tariff and the Service has been terminated through the completion of a Company service order, Service will be restored only upon the basis of application for new Service.
- 2.14.3. A Customer whose Service has been discontinued for failure to establish credit or for nonpayment of bills will be required to pay the unpaid balance due Company before Service is restored.

SECTION 2 - RULES AND REGULATIONS, Continued**2.14. RESTORATION OF SERVICE, Continued**

- 2.14.4. Whenever Service has been discontinued for fraudulent or other unlawful use, Company may, before restoring Service, require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate such fraudulent or otherwise unlawful uses and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.14.5. Any Customer whose Service has been disconnected may be required to pay Service reconnection charges equal to the initial Service Connection Charge before Service is restored.

2.15. LIMITATION OF LIABILITY

- 2.15.1. Company will not be liable to the Customer or Authorized User for, and the Customer and any Authorized User, jointly and severally, will indemnify, defend and hold harmless Company from any allegation, claim, loss, damage, liability, defect, cost or expense resulting from or involving:
- A. Libel, slander, or invasion of privacy from material, data, information or other content transmitted over Company's facilities; or
 - B. Patent or trademark infringement or other infringement of intellectual property rights including, but not limited to, copyrights, trademarks, and trade secrets, arising from (1) combining (or using in connection with) Company-provided Services and equipment with any facilities, services functions, or products provided by the Customer or Authorized User or (2) use of Services, functions, or products which Company furnished in a manner Company did not contemplate and over which Company exercises no control. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, will obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim in infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement; or
 - C. A breach in the privacy or security of communications transmitted over Company's facilities; or

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.1. Continued

- D. Acts, mistakes, omission, interruptions delays, errors or defects in transmission over Company's facilities or equipment; or
- E. Injuries to persons or property from voltages or currents transmitted over Company-provided facilities caused by Customer-provided equipment or Premises wire; or
- F. The disconnection of Service for failure to pay the charges billed to Customer, including but not limited to, any direct, indirect, incidental, special consequential, exemplary or punitive damages, so long as such disconnection of Service complied with the applicable rules and regulations; or
- G. Violations of the obligations of the Customer under this Tariff; or
- H. Defacement of or damage to Customer Premises, facilities or equipment resulting from the furnishing of Service or equipment on such Premises or the installation, maintenance, repair or removal thereof, unless such defacement or damage is caused by willful misconduct of Company's agents or employees; or
- I. The interruption of a call to any party or any other person in conjunction with use of the Busy Line Verification and Interrupt Service as set forth in this Tariff; or
- J. Any loss, destruction or damage to property of the Customer, the Customer's agent, distributors, or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Company, Customer, Authorized User or their employees, agents representatives or invitees; or

SECTION 2 - RULES AND REGULATIONS, Continued**2.15. LIMITATION OF LIABILITY, Continued****2.15.1. Continued**

- K. Any delay or failure of performance or equipment due to a Force Majeure condition or any unlawful acts of Company's agents and employees if committed beyond the scope of their agency or employment.
- L. Misrepresentation of, or the failure to disclose, the lawful rates and charges published in the Tariff, so long as Company has complied with any applicable rules and regulation related thereto; or
- M. Fees Company delivered to a jurisdiction in question and not returned to Company as provided in the Taxes Section of this Tariff; or
- N. Any act, mistake, omission, fraudulent act of a third party, interruption, delay, error, or defect caused by or contributed to by:
 - 1. Another company or Carrier, or its agents or employees, when the facilities or equipment of the other company of Carrier are used for or with the Service Company offers. This includes the provision of a signaling system or other database by another company; or
 - 2. The Customer, or any third party acting as its agent, in connection with Company-provided or Customer-provided facilities or equipment, including, but not limited, the Customer's failure to take all necessary steps to obtain, install and maintain all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer to Company's network; or
 - 3. A third party.
- O. Any failures, errors, malfunctions or omissions of Caller ID Blocking whether or not arising from or relating to any ordinary negligence or other conduct by Company; or
- P. Any unauthorized use of the Service provided to Customer.

SECTION 2 - RULES AND REGULATIONS, Continued**2.15. LIMITATION OF LIABILITY, Continued**

- 2.15.2. The liability of Company for damages arising out of the furnishing of, or failing to furnish, its Services, including but not limited to mistakes, omission, disconnections, interruptions, delays, acts of a third party, errors, defects, or representations, whether caused by acts or omissions is limited to the extension of allowances for interruption as set forth in this Tariff. Such allowances for interruptions are the sole remedy of the Customer and the sole liability of Company. Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company Service, equipment or facilities, or a the acts or omissions, acts of a third party, or the acts or omissions or negligence of Company, its employees or agents.
- 2.15.3. The liability of Company's suppliers and vendors for damages arising out of the furnishing of, or failing to furnish, their services, including but not limited to mistakes, omissions, interruptions, delays, errors, defects, or representations, whether caused by acts or omissions of such suppliers and vendors shall be limited to the extension of allowances for interruptions as set for in this Tariff. The extension of such allowances for interruptions will be the sole remedy of the Customer and the sole liability of Company's supplier and vendors. Company's suppliers and vendors will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer, as a result of any service, equipment or facilities, or the act of omissions, or negligence of Company's suppliers and vendors, its employees or agents.
- 2.15.4. The entire liability of Company for any claim, loss, damage or expense from any cause whatsoever will in no event exceed sums actually paid to Company by the Customer for the specific Services giving rise to the claim, and no action or proceeding against Company may be commenced more than one (1) year after the Service is rendered.
- 2.15.5. THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, ACCURACY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. COMPANY MAKES NO WARRANTY THAT SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE OR MEET ANY PARTICULAR PERFORMANCE LEVEL; NOR DOES COMPANY MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED THROUGH THE SERVICES OR THAT ANY DEFECT IN THE SERVICE WILL BE CORRECTED.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.6. The liability of Company for errors in billing that result in overpayment by the Customer will be limited to a credit equal to the dollar amount erroneously billed or, in the even that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.

2.15.7. With respect to Emergency Number 911 Service:

- A. This Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this Service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this Service.
- B. Neither is Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any Services furnished by Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

2.15.8. With respect to Directory Listing Service:

- A. In the absence of gross negligence or willful misconduct, Company has no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.15. LIMITATION OF LIABILITY, Continued****2.15.8. With respect to Directory Listing Service:, Continued**

- B. Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's Service and in no event will exceed one-half (1/2) the amount of the fixed monthly charges applicable to Service affected during the period covered by the directory in which the error or omission occurs.
- A. As part of providing any private listing or semi-private listing Services, Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.
- B. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service. By subscribing to Service under this Tariff, the Customer agrees to the release of such information under the above provision.

2.15.9. Company will not be liable for any refusals or failures to provide, or delays in commencing, Service to any Customer pursuant to Section 2.6.1 or for any failure to provide or maintain Service at any particular performance level.

2.15.10. Company makes no warranty or representation of any kind whatsoever with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any entity or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section as a condition precedent to such installations.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.16. NOTICES**

Any notice Company may give to a Customer will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Customer's billing address. Any notice the Customer may give Company will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to Company at the address provided in the most recently revised tariff pages.

2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION

- 2.17.1. Customer-provided equipment on the Premises of Customer or Authorized User, the operating personnel there, and the electric power consumed by such equipment must be provided by and maintained at the expense of the Customer or Authorized User. Conformance of Customer-provided equipment with Part 68 of the FCC Rules is the responsibility of Customer.
- 2.17.2. Customer or Authorized User must ensure that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring must be such as not to cause damage to Company-provided equipment and wiring or injury to Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury may be provided by Company at Customer's expense.
- 2.17.3. Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provided equipment is connected to the facilities and equipment furnished under this Tariff, the responsibility of Company will be limited to the furnishing of Service, facilities and equipment offered pursuant to this Tariff. Beyond this responsibility, Company will not be responsible for:
- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - B. the reception of signals by Customer-provided equipment; or
 - C. network control signaling when performed by Customer-provided network control signaling equipment.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION, Continued**

- 2.17.4. The Customer must secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with Company. In addition, the Customer must ensure that its equipment and/or system or that of its Authorized User or agent(s) is properly interfaced with Company's Service and the signals emitted into Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its Authorized User or agent(s) fails to properly maintain and operate its equipment and/or system, Company may, upon written request, require the use of protective equipment at the Customer's expense.
- 2.17.5. Interconnection between the facilities or services of other carriers is governed by the applicable terms and conditions of the other carriers' tariffs.
- 2.17.6. Service furnished by Company may be interconnected with services or facilities of other authorized carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers must be provided at the Customer's expense.

2.18. PROVISION AND OWNERSHIP OF TELEPHONE NUMBERS

- 2.18.1. The Customer has no property right in any telephone number or any right to continuance of Service through any particular serving office. Company may change a telephone number or a serving office designation, or both, of a Customer if required for engineering or technical reasons or whenever Company deems it desirable in the conduct of its business to do so.
- 2.18.2. Telephone numbers will not be changed as a penalty or to enforce payment for directory advertising charges.

SECTION 2 - RULES AND REGULATIONS, Continued

2.19. MISSOURI UNIVERSAL SERVICE FUND

- 2.19.1. Company will place on each retail end-user customer's bill a surcharge equal to the Missouri Universal Service fund percentage assessment ordered by the Commission.
- 2.19.2. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund charge."
- 2.19.3. The surcharge percentage will be applied to the total of each customer's charge for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. SERVICE AREAS

3.1.1. Unless otherwise specified in this Tariff, local exchange boundaries and rate centers are the same as those contained in the General Exchange Tariffs of the underlying carriers, SBC-Missouri, CenturyTel, CenturyLink, and AllTel. (T)

3.1.2. Unless otherwise specified in this Tariff, Company's interexchange Service area is statewide.

3.1.3. Company's description of service area in no way compels Company to provide any Service in an area where facilities or other extenuating factors limit Company's ability to provide Service.

3.2. TIMING OF CALLS

3.2.1. The Customer's usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is and terminated when either party hangs up.

3.2.2. There is no billing for incomplete calls.

SECTION 3 - DESCRIPTION OF SERVICE**3.3. GRANITE LOCAL EXCHANGE SERVICE**

3.3.1. **Local Exchange Service** provides a Customer with a voice-grade communications channel and unique telephone number address which enables the Customer to:

- place or receive calls to any calling station in the local calling area as defined in this Tariff;
- access enhanced 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800/888 telephone numbers;
- access Telecommunication Relay Service.

Basic telephone exchange service is provided on a measured and flat rate basis, and provides for calling within the local calling area on a per message or per minute basis as specified in Section 4.1.1. Basic exchange service consists of the appropriate dial tone line rate and local usage charges. Accumulation of local usage time is accounted for on a per second basis. At the end of the Customer's billing period, the sum of accumulated seconds is rounded up to the next higher minute.

3.3.2. **Directory Assistance Service** is provided as an ancillary service exclusively to the Company's Customers. Directory assistance is accessible by dialing "1", the area code of the desired number and "555-1212".

SECTION 3 - DESCRIPTION OF SERVICE, Continued**3.3. GRANITE LOCAL EXCHANGE SERVICE, Continued**

3.3.3. **Operator Assistance Service** provides the Customer the ability to obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. These services are not applicable within confinement facilities for use with inmate calling services.

- A. Third Number Billing provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- B. Collect Calls provide the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- C. Person to Person provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station and person specified by the caller. The call may be billed to the called party.
- D. Station to Station provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.
- E. General Assistance provides the Customer with the option to request general information from the operator, such as dialing instructions, county or city codes, area code information and Customer Service toll free telephone numbers, but does not request the operator to complete the call.

SECTION 3 - DESCRIPTION OF SERVICE, Continued**3.3. GRANITE LOCAL EXCHANGE SERVICE, Continued****3.3.4. Custom Calling Features**

- A. Anonymous Call Rejection allows the Customer to have anonymous calls rejected.
- B. Busy Redial automatically stores and redials the last number the Customer dialed. If the Customer reaches a busy number, Busy Redial will monitor the number called and ring the Customer back when the number is available.
- C. Call Blocking allows the Customer to have incoming and/or outgoing calls blocked in a variety of manners. Company acknowledges that Call Blocking may only be provided consistent with the provisions of 4 CSR 240-32.190.
- D. Call Forwarding allows the Customer to have calls rerouted to another telephone number.
- E. Call Pick Up allows the Customer to answer someone else's telephone call.
- F. Call Return automatically returns the most recent incoming call to the Customer, whether it was answered or not.
- G. Call Trace allows a Customer to initiate a trace of the last incoming call by dialing a code immediately after the call has ended.
- H. Call Waiting notifies the Customer of another incoming call on the same line that is being used.
- I. Call Waiting ID notifies the Customer of the identity of the caller on the same line that is being used.
- J. Caller ID identifies the telephone number, date and time of an incoming call on a Customer's display unit.
- K. Distinctive Ringing allows the Customer to program the phone so that distinctive ring tones are associated with specified incoming numbers.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.3. GRANITE LOCAL EXCHANGE SERVICE, Continued

3.3.4. Custom Calling Features, Continued

- L. Repeat Dialing allows the Customer to program the phone to automatically redial a number until it is answered.
- M. Three-Way Calling allows a conversation between three parties. This is a teleconference feature without the need of equipment or additional lines.
- N. Speed Calling allows the Customer to pre-program a specified number of phone numbers so that a specified number may be called by pressing one or two digits.

SECTION 3 - DESCRIPTION OF SERVICE, Continued**3.4. GRANITE COMMUNICATIONS INTEREXCHANGE SERVICE**

Company provides switched and dedicated telecommunications services, which allow a Customer to establish a communications path between two stations by using uniform dialing plans.

- 3.4.1. **Switched Access Service** is a switched access service, offering users both outbound 1 plus and inbound toll free long distance telecommunications services. The service offers direct dial capabilities of other underlying carrier(s') network services.
- 3.4.2. **Dedicated Access Service** is a dedicated access service, offering users both outbound 1 plus and inbound toll free long distance telecommunications services over dedicated local access connections to the underlying carrier's point of presence. This service is designed for subscribers with high traffic volumes, whose traffic volumes justify the additional costs of dedicated access facilities.
- 3.4.3. **Travel Card** is a calling card service enabling Switched Access Service subscribers to place calls from any touch tone phone in the United States. Travel Card calls are billed at the Company's rate and appear on the subscriber's monthly long distance bill.
- 3.4.4. **Directory Assistance** is provided by Company's underlying carrier to subscribers of record. The Customer may access the underlying carrier's Directory assistance by dialing the area code plus 555-1212. The Customer will be billed for such service by Company, except as stated in this Tariff.
- 3.4.5. **Prepaid Calling Card Service** is a discretionary switched access service available to subscribers via a toll free number from any telephone in the United States. The user's account is credited for the amount of calling purchased and is debited as the subscriber places calls, until the account balance is depleted. Subscribers are informed of the amount of calling time remaining on the card at the time they access the Company's equipment and enter a card identification number and are reminded to replenish the account prior to its depletion at one (1) minute prior to the account's depletion. Subscribers may immediately replenish the account at any time by contacting the Company's customer service department and charging the desired amount to a valid credit card or by mailing a check to the Company. If the account is not replenished, access to the Company's underlying carrier network is blocked.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued**3.5. ENHANCED 911 EMERGENCY SERVICES (E911)**

E911 Service allows Customers to reach appropriate emergency services including police, fire and hospital. E911 has the ability to selectively route an emergency call to the primary E911 provider so that it reached the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

3.6. PROMOTIONAL OFFERINGS

The Company may, from time to time, make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. All promotional offerings will be submitted to the Commission for approval prior to the Company offering.

3.7. CUSTOMER SPECIFIC PRICING (CSP):

Pursuant to Section 392.200.8 RSMO, Customer-specific ICB pricing is authorized only for: (1) dedicated, nonswitched, private line, and special access services, (2) central office based switching systems which substitute for customer premise, private branch exchange (PBX) services and (3) any retail business service. Company will provide copies of its customer contracts to the Staff, upon request, on a proprietary basis.

SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES**4.1. SBC SERVICE AREA - SERVICE CHARGES****4.1.1. Business Local Exchange Service****A. Non-Recurring Charges**

New Installation - 1st Line	\$75.00	(I)
Record Change Charge	\$5.00	
Restoral of Service	\$25.00	(I)
Service Order Charge	\$10.25	

B. Recurring Charges (Monthly Unless Otherwise Specified)

Multiline Flat Rate Business Line (Rate Group 1)	\$85.00*	(I)
Multiline Flat Rate Business Line (Rate Group 2)	\$85.00*	
Multiline Flat Rate Business Line (Rate Group 3)	\$85.00*	
Multiline Flat Rate Business Line (Rate Group 4)	\$85.00*	
Multiline Flat Rate Business Line (Rate Group 5)	\$85.00*	
Multiline Fate Rate Business Line (Rate Group 6)	\$85.00*	
Multiline Flat Rate Business Line (Rate Group 7)	\$85.00*	
Business Flat Rate Service (Rate Group 1)	\$85.00*	
Business Flat Rate Service (Rate Group 2)	\$85.00*	
Business Flat Rate Service (Rate Group 3)	\$85.00*	
Business Flat Rate Service (Rate Group 4)	\$85.00*	
Business Flat Rate Service (Rate Group 5)	\$85.00*	
Business Flat Rate Service (Rate Group 6)	\$85.00*	
Business Flat Rate Service (Rate Group 7)	\$85.00*	
Flat Rate One Party Metroplus (Rate Group 2)	\$69.00	
Flat Rate One Party Metroplus (Rate Group 4)	\$69.00	
Flat Rate One Party Metroplus (Rate Group 6)	\$69.00	
Flat Rate One Party Metroplus (Rate Group 7)	\$69.00	
Business Measured Rate Service (Rate Group 1)	\$43.00	
Business Measured Rate Service (Rate Group 2)	\$43.00	
Business Measured Rate Service (Rate Group 3)	\$43.00	
Business Measured Rate Service (Rate Group 4)	\$43.00	
Business Measured Rate Service (Rate Group 5)	\$43.00	
Business Measured Rate Service (Rate Group 6)	\$43.00	
Business Measured Rate Service (Rate Group 7)	\$43.00	
Business Individual Message Rate Service (Rate Group 1)	\$49.00	
Business Individual Message Rate Service (Rate Group 2)	\$49.00	
Business Individual Message Rate Service (Rate Group 3)	\$49.00	

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued**

4.1.1.	<u>Business Local Exchange Service, Continued</u>		(T)
B.	<u>Recurring Charges (Monthly Unless Otherwise Specified), Continued</u>		(T)
	Business Individual Message Rate Service (Rate Group 4)	\$49.00	(I)
	Business Individual Message Rate Service (Rate Group 5)	\$49.00	
	Business Individual Message Rate Service (Rate Group 6)	\$49.00	
	Business Individual Message Rate Service (Rate Group 7)	\$49.00	(I)
C.	<u>Calling Plans</u>		
	Optional Measured Metropolitan Calling Area 2	\$11.95	(N)
	Optional Flat Metropolitan Calling Area 2	\$21.75	(N)
	Optional Measured Metropolitan Calling Area 3	\$13.65	
	Optional Flat Metropolitan Calling Area 3	\$24.80	
	Optional Measured Metropolitan Calling Area 4	\$25.70	(N)
	Optional Flat Metropolitan Calling Area 4	\$46.75	
	Optional Measured Metropolitan Calling Area 5	\$38.90	
	Optional Flat Metropolitan Calling Area 5	\$70.70	(N)

SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.2. Directory Services****A. Directory Listings**

Directory Listing	\$0.00	
Additional Listing	\$6.00	(I)
Alternate Listing	\$5.50	
Foreign Listing	\$5.50	
Foreign Additional Listing	\$6.00	
Non-Listed Service	\$3.50	
Non-Published Listing	\$4.25	(I)

B. Directory Assistance

Directory Assistance (per use)	\$1.99	(I)
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4.1.3. Operator Assistance

DA Call Completion	\$0.50 (plus usage)	
Directory Assistance	\$0.85 (plus usage)	(I)
Prepaid Calling Card Usage	\$0.06 (per minute)	(I)
Collect Call – Toll (semi-automated)	\$1.21	
Collect Call – Toll (non-automated)	\$1.86	
Busy Verification	\$1.62	(I)
Busy Interrupt	\$2.49	(I)

4.1.4. Custom Calling Features**Monthly**

900 and 976 Blocking Feature	\$0.00	
900 Blocking Feature	\$0.00	
Access Directory Listing	\$5.50	(R)
Additional Call Offering	\$10.10	
Alarm Coupler	\$3.60	
Alternate Answer	\$3.00	
Anonymous Call Rejection	\$8.35	(I)
Automatic Callback	\$5.56	
Call Forward Busy Line included in Package	\$0.00	
Call Forward Fixed Busy No Answer Package	\$1.00	

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.5. Custom Calling Features, Continued**

Call Forward Fixed No Answer	\$0.00	
Call Forwarding Busy Do Not Answer	\$7.25	(I)
Call Forwarding Busy Line	\$5.75	
Call Forwarding Do Not Answer	\$5.75	(I)
Call Forwarding Selective	\$5.75	
Call Forwarding Variable	\$13.40	(I)
Call Hold and Call Pickup per main station line equipped	\$0.65	
Call Pickup Group	\$0.00	
Call Rejection	\$5.30	
Call Return (*69)	\$10.65	(I)
Call Transfer Disconnect	\$15.00	
Call Waiting	\$13.50	(I)
Call Waiting ID	\$5.40	
Call Waiting ID Options	\$1.13	
Caller ID Line Blocking	\$0.00	
Caller ID Number Only	\$15.50	(I)
Caller ID with Name	\$14.75	(I)
Caller ID with Name and Number credit	\$5.45	(R)
Charter Number	\$0.00	
Circular Hunting	\$0.85	
Disaster Routing Choice 1 (Forwarded Telephone Number)	\$6.50	
Disaster Routing Choice 2 (Forwarded Telephone Number)	\$3.50	
Distinctive Ring: Personalized Ring Two Addl Numbers 1 st	\$6.80	
Distinctive Ring: Personalized Ring Two Addl Numbers 2 nd	\$2.16	
Each Additional Mileage	\$1.60	
Feature Capability	\$4.30	(R)
Feature Package with Call Waiting and RACF	\$24.68	
Feature Select with Caller ID	\$19.00	(I)
Hot Line Service	\$15.00	(I)
Hunting	\$0.00	
International Direct Dialing Blocking	\$0.00	
Night Number Termination	\$3.55	
Non Optional Extended Area Service	\$0.00	
Personalized Ring (4) – One Dependent	\$6.80	
Point of Termination	\$0.00	
Priority Call	\$4.14	

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.5. Custom Calling Features, Continued**

Privacy Manager	\$17.60	(I)
Remote Access to Call Forwarding	\$3.11	
Simultaneous Call Forwarding	\$4.69	
Special Billing Service Numbers – Group of 50	\$4.15	
Speed Calling 8	\$21.15	(I)
Speed Calling Personal per call arrangement (Short List)	\$0.00	
Speed Dial 30	\$8.75	(I)
Three Way Calling	\$12.00	(I)
Toll Restriction	\$20.00	
Touch Tone Business	\$0.00	
Business Preferred Feature Bundle	\$16.68	(R)
Multiline Bundle Package (Rate Group 1 – One Year Term)*	\$34.99	(I)
Multiline Bundle Package (Rate Group 1 – Two Year Term)	\$33.99	
Multiline Bundle Package (Rate Group 1 – Three Year Term)	\$32.99	(R)
Multiline Bundle Package (Rate Group 2 – One Year Term)	\$38.99	(I)
Multiline Bundle Package (Rate Group 2 – Two Year Term)	\$37.99	
Multiline Bundle Package (Rate Group 2 – Three Year Term)	\$36.99	(R)
Multiline Bundle Package (Rate Group 3 – One Year Term)	\$38.99	(I)
Multiline Bundle Package (Rate Group 3 – Two Year Term)	\$37.99	
Multiline Bundle Package (Rate Group 3 – Three Year Term)	\$36.99	(R)
Multiline Bundle Package (Rate Group 4 – One Year Term)	\$38.99	(I)
Multiline Bundle Package (Rate Group 4 – Two Year Term)	\$37.99	(R)
Multiline Bundle Package (Rate Group 4 – Three Year Term)	\$36.99	(R)
Multiline Bundle Package (Rate Group 5 – One Year Term)	\$38.99	(I)
Multiline Bundle Package (Rate Group 5 – Two Year Term)	\$37.99	
Multiline Bundle Package (Rate Group 5 – Three Year Term)	\$36.99	(R)
Multiline Bundle Package (Rate Group 6 – One Year Term)	\$38.99	(I)
Multiline Bundle Package (Rate Group 6 – Two Year Term)	\$37.99	
Multiline Bundle Package (Rate Group 6 – Three Year Term)	\$36.99	(R)
Multiline Bundle Package (Rate Group 7 – One Year Term)	\$38.99	(I)
Multiline Bundle Package (Rate Group 7 – Two Year Term)	\$37.99	
Multiline Bundle Package (Rate Group 7 – Three Year Term)	\$36.99	(R)
Multiline Bundle Package: Additional Lines – Option A	\$23.99	

**Multiline Bundle Packages are available only upon written approval and require a term agreement. The packages are available for conversions only and are not available for new installations.*

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.5. Custom Calling Features, Continued**

Package II System Charge	\$27.00	
Primary Bundle Line Package (Rate Group 2)	\$39.00	
Primary Bundle Line Package (Rate Group 3)	\$39.00	
Primary Bundle Line Package (Rate Group 5)	\$39.00	
Primary Bundle Line Package (Rate Group 6)	\$39.00	(D)
		(D)
Remote Call Forwarding Additional Path	\$24.80	(I)
Remote Call Forwarding Line	\$24.80	(I)

4.1.6. Centrex and Plexar Services.

A. Centrex Service Charges	<u>Monthly</u>	(T)
Centrex Main Station Line	\$10.80	
Exchange Access Line – Centrex II	\$17.25	
Extension Station Line	\$0.00	
Unrestricted Station	\$0.00	
B. Centrex and Plexar Features		
Centrex II – Communications Service Package	\$46.80	
Centrex Reserved TN	\$0.00	
Call Forwarding - Plexar I	\$1.20	
Call Transfer Disconnect – Plexar I	\$4.00	
Calling Name and Number delivery per Plexar I	\$9.50	
Alternate Answer Busy/Don't Answer – Plexar I	\$2.50	
Feature Capability Package – Plexar I	\$4.30	
Call Forward Busy Do Not Answer	\$4.00	
Call Waiting – Plexar I	\$1.10	
System Charge – Standard Package 1 – Plexar I	\$18.00	
Call Trace – Plexar I	\$0.00	(R)
Automatic Identified Outward Dialing – Plexar II	\$0.00	
Basic Station per System – Plexar II	\$0.00	
Call Forward Variable – Plexar II	\$0.00	

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.6. Centrex and Plexar Services, Continued**

	<u>Monthly</u>	
Call Forwarding Busy Line Do/Not Answer Outside System - Plexar II	\$3.00	
Call Pickup – Plexar II	\$0.00	
Call Transfer Disconnect – All calls – Plexar II	\$0.00	
Calling Number and Name Delivery per Station – Plexar II	\$3.30	
Calling Number and Name Delivery per System – Plexar II	\$0.00	
Number Retention Service – Plexar II	\$0.00	
Speed Calling Personal per Station (Short List) – Plexar II	\$0.00	
Station Line Facility Rate 0-2.0 mile – Plexar II	\$16.80	(I)
Station to Station Dialing (Intercom) – Plexar II	\$0.00	
Touch Tone Dialing – Plexar II	\$0.00	
Basic Hunting – Plexar II	\$0.00	
Call Hold – Plexar II	\$0.00	
Circular Hunting – Plexar II	\$0.00	

4.1.7. Foreign Exchange Services

Foreign District Mileage First Mile	\$4.10	(R)
Foreign Exchange Point of Termination	\$17.00	
Intraexchange - Voice - Loop Signaling	\$0.00	
Intraexchange 200-899 ohms Without Interoffice	\$11.10	
Intraexchange Local Channel - Type 415	\$39.95	(I)
Intraexchange Series 100 Local Channel	\$26.50	
Intraexchange Series 300/400 Interoffice Channel Mileage	\$37.00	(I)
Off-Premises Station Line	\$0.00	

4.1.8. ISDN Services**A. Service Charges**

Flat Rate ISDN Line	\$205.00	(I)
ISDN B Channel Flat Rate	\$51.00	(I)
Local Channel	\$26.50	
Occasional User Plan - BRI Pipe - Digiline	\$205.00	(I)

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.9. ISDN Services, Continued**

B. ISDN Features	<u>Monthly</u>	
Business Extension Line - Each additional 5/10 mile	\$4.84	
Caller ID (B-Channel)	\$8.50	
CSV/CSD Transport / Digiline each B channel	\$102.00	(I)
DIGILINE - BRI Usage Package A	\$0.00	
Digiline - Occasional User Plan - per each B Channel	\$0.00	
Interoffice Channel Terminal	\$17.95	
Interoffice Channel Termination	\$1.61	
Link Extension Equipment (each-BRI)	\$36.00	
Link Extension Facility (each - BRI)	\$8.80	
Local Channel - Type 423 - Per First Termination	\$54.60	
Local Channel - Type 428 - Per First Termination	\$60.80	
Local Channel per First Termination on Premise	\$123.50	
OBRA Mileage (Outside Base Rate Area)	\$1.94	
Type 428 - Signaling Option	\$17.55	

4.1.10. PBX Services

A. PBX Services		
PBX Flat Rate Trunk Service (Rate Group 1)	\$85.00*	(I)
PBX Flat Rate Trunk Service (Rate Group 2)	\$85.00*	
PBX Flat Rate Trunk Service (Rate Group 3)	\$85.00*	
PBX Flat Rate Trunk Service (Rate Group 4)	\$85.00*	
PBX Flat Rate Trunk Service (Rate Group 5)	\$85.00*	
PBX Flat Rate Trunk Service (Rate Group 6)	\$85.00*	
PBX Flat Rate Trunk Service (Rate Group 7)	\$85.00*	
PBX Outward Trunk (Rate Group 1)	\$85.00*	
PBX Outward Trunk (Rate Group 2)	\$85.00*	
PBX Outward Trunk (Rate Group 3)	\$85.00*	
PBX Outward Trunk (Rate Group 4)	\$85.00*	
PBX Outward Trunk (Rate Group 5)	\$85.00*	
PBX Outward Trunk (Rate Group 6)	\$85.00*	
PBX Outward Trunk (Rate Group 7)	\$85.00*	
PBX Trunk - Flat Rate Service (Rate Group 1)	\$85.00*	
PBX Trunk - Flat Rate Service (Rate Group 2)	\$85.00*	(I)

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.10. PBX Services, Continued**

	<u>Monthly</u>
PBX Trunk - Flat Rate Service (Rate Group 3)	\$85.00*
PBX Trunk - Flat Rate Service (Rate Group 4)	\$85.00*
PBX Trunk - Flat Rate Service (Rate Group 5)	\$85.00*
PBX Trunk - Flat Rate Service (Rate Group 6)	\$85.00*
PBX Trunk - Flat Rate Service (Rate Group 7)	\$85.00*
PBX Two Way Message - 1st Trunk (Rate Group 1)	\$50.00
PBX Two Way Message - 1st Trunk (Rate Group 2)	\$50.00
PBX Two Way Message - 1st Trunk (Rate Group 3)	\$50.00
PBX Two Way Message - 1st Trunk (Rate Group 4)	\$50.00
PBX Two Way Message - 1st Trunk (Rate Group 5)	\$50.00
PBX Two Way Message - 1st Trunk (Rate Group 6)	\$50.00
PBX Two Way Message - 1st Trunk (Rate Group 7)	\$50.00
PBX Two Way Message - Additional Trunk (Rate Group 1)	\$50.00
PBX Two Way Message - Additional Trunk (Rate Group 2)	\$50.00
PBX Two Way Message - Additional Trunk (Rate Group 3)	\$50.00
PBX Two Way Message - Additional Trunk (Rate Group 4)	\$50.00
PBX Two Way Message - Additional Trunk (Rate Group 5)	\$50.00
PBX Two Way Message - Additional Trunk (Rate Group 6)	\$50.00
PBX Two Way Message - Additional Trunk (Rate Group 7)	\$50.00
PBX/DID Two Way Message - Additional Trunk (Rate Group 1)	\$50.00
PBX/DID Two Way Message - Additional Trunk (Rate Group 2)	\$50.00
PBX/DID Two Way Message - Additional Trunk (Rate Group 3)	\$50.00
PBX/DID Two Way Message - Additional Trunk (Rate Group 4)	\$50.00
PBX/DID Two Way Message - Additional Trunk (Rate Group 5)	\$50.00
PBX/DID Two Way Message - Additional Trunk (Rate Group 6)	\$50.00
PBX/DID Two Way Message - Additional Trunk (Rate Group 7)	\$50.00

(I)

(I)

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.10. PBX Services, Continued****B. PBX Features**

	<u>Monthly</u>
Digital Loop Local Exchange Access PBX Telephone Per Line	
-Termination Activated Non DID – Each	\$5.30
PBX Trunk Touch Tone Service	\$0.00

4.1.11. Key Services

Business Flat Rate Trunk (Rate Group 1)	\$85.00*	(I)
Business Flat Rate Trunk (Rate Group 2)	\$85.00*	
Business Flat Rate Trunk (Rate Group 3)	\$85.00*	
Business Flat Rate Trunk (Rate Group 4)	\$85.00*	
Business Flat Rate Trunk (Rate Group 5)	\$85.00*	
Business Flat Rate Trunk (Rate Group 6)	\$85.00*	
Business Flat Rate Trunk (Rate Group 7)	\$85.00*	
Message Additional Trunk (Rate Group 1)	\$50.00	
Message Additional Trunk (Rate Group 2)	\$50.00	
Message Additional Trunk (Rate Group 3)	\$50.00	
Message Additional Trunk (Rate Group 4)	\$50.00	
Message Additional Trunk (Rate Group 5)	\$50.00	
Message Additional Trunk (Rate Group 6)	\$50.00	
Message Additional Trunk (Rate Group 7)	\$50.00	(I)

4.1.12. Direct Inward Dialing

Channel Termination - DID Type	\$4.85	
DID Trunk Termination	\$65.00	(I)
DID Trunk Termination w/ DTMF	\$65.00	(I)
DIDs	\$0.00	
Each Additional 100 DID	\$45.00	(I)
First 100 DID	\$45.00	(I)
Line Termination - Inbound DID, each	\$2.85	
Line Termination - Outbound DID, each	\$2.85	(I)
Plexar II - Direct Outward Dialing	\$0.00	

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.13. Private Line Services**

	<u>Monthly</u>	
PL - Interoffice Intraexchange Channel Types 300/400	\$8.90	
PL Interoffice Channel Mileage Series 100	\$39.00	(I)
PL Interoffice Channel Terminal - Intraexchange Series 100	\$10.58	
PL Interoffice Channel Terminal - Type 428	\$17.05	
Private Line - Intraexchange Each Additional Point of - Termination in Same Building	\$2.49	
Private Line - Intraexchange Same Building Channel	\$4.80	
Private Line - Intraexchange Without Interoffice Channel	\$10.30	
Private Line 100 - Intraexchange Type 101	\$0.00	
Private Line- Interexchange Channel - Voice Grade Service - Series 300 and 400	\$5.40	
Private Line -Interexchange Channel Termination - each Foreign Exchange	\$15.65	
Private Line Intralata IX Channel Termination	\$27.90	
Private Line Local Channel	\$0.00	
Private Line Termination	\$0.00	
Private Line Termination-Obsolete	\$0.00	
Private Line Type 423	\$0.00	
Private Line -Type 428	\$0.00	
Private Line Voice Grade Series 300 & 400	\$0.00	
Private Line-Voice Grade-Loop Signaling-Type C	\$0.48	

4.1.14. EAS Additive Service

	<u>Monthly</u>
Adrian	\$1.59
Advance	\$1.01
Agency	\$8.85
Altenburg – Frohna	\$2.70
Antonia (Local and MCA)	\$5.36
Archie (Local and MCA)	\$3.04
Armstrong	\$8.87
Bell City	\$2.94
Benton	\$4.74
Billings (Local and MCA)	\$2.46

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.14. EAS Additive Service, Continued**

	<u>Monthly</u>
Bismarck	\$1.74
Bloomfield	\$3.77
Bloomsdale	\$2.23
Bonne Terre	\$1.98
Boonville	\$0.39
Camdenton	\$2.56
Cape Girardeau	\$1.01
Cardwell	\$4.74
Carl Junction	\$4.89
Caruthersville	\$3.45
Cedar Hill (Local and MCA)	\$2.46
Chaffee	\$3.53
Charleston	\$1.98
Chesterfield (Local and MCA)	\$2.46
Clarksville	\$5.22
Clever (Local and MCA)	\$8.11
Crystal City	\$1.26
Deering	\$8.85
DeKalb	\$8.27
Delta	\$5.38
DeSoto (Local and MCA)	\$1.73
Dexter	\$1.35
East Prairie	\$1.11
Eldon	\$1.35
Elsberry	\$0.53
Essex	\$5.22
Eureka (Local and MCA)	\$4.50
Farmington	\$0.87
Fayette	\$1.83
Fenton (Local and MCA)	\$1.35
Fisk	\$6.09
Flat River	\$3.53
Gideon	\$4.16
Glasgow	\$1.83
Gravois Mill	\$2.46

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.14. EAS Additive Service, Continued**

	<u>Monthly</u>
Gray Summit (Local and MCA)	\$2.70
Greenwood (Local and MCA)	\$0.29
Harvester (Local and MCA)	\$2.07
Hayti	\$4.74
Herculaneum (Local and MCA)	\$2.07
Higbee	\$6.09
High Ridge (Local and MCA)	\$2.46
Hillsboro (Local and MCA)	\$3.53
Holcomb	\$6.58
Hornersville	\$4.16
Imperial (Local and MCA)	\$3.18
Jackson	\$3.04
Joplin (Local and MCA)	\$0.39
Kennett	\$1.83
Leadwood	\$1.50
Lilbourn	\$4.26
Louisiana	\$0.62
Malden	\$1.26
Manchester (Local and MCA)	\$1.50
Marston	\$8.85
Maxville (Local and MCA)	\$3.77
Moberly	\$0.53
Monett	\$1.01
Montgomery City	\$1.11
Morehouse	\$7.89
Nevada	\$0.62
New Franklin	\$3.05
New Madrid	\$2.57
Nixa	\$6.08
Oak Ridge	\$8.85
Old Appleton	\$8.27
Oran	\$3.93
Pacific (Local and MCA)	\$4.40
Paynesville	\$8.85

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.14. EAS Additive Service, Continued**

	<u>Monthly</u>
Perryville	\$0.62
Pierce City	\$3.54
Pocahontas - New Wells	\$8.85
Pond (Local and MCA)	\$8.11
Poplar Bluff	\$0.77
Portageville	\$1.50
Qulin	\$5.47
Republic	\$3.44
Risco	\$8.85
Rushville	\$8.03
St. Charles (Local and MCA)	\$0.77
St. Joseph	\$0.62
St. Marys	\$8.85
Ste. Genevieve	\$1.11
San Antonio	\$8.85
Scott City	\$1.68
Senath	\$7.79
Sikeston	\$0.53
Smithville (Local and MCA)	\$1.98
Trenton	\$1.59
Tuscumbia	\$5.47
Union	\$1.01
Valley Park (Local and MCA)	\$2.46
Versailles	\$0.77
Wardell	\$4.16
Ware (Local and MCA)	\$8.84
Webb City	\$1.73
Wyatt	\$5.13

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.1. SBC SERVICE AREA - SERVICE CHARGES, Continued****4.1.15. Local Usage Charges**

<u>Rate</u> <u>Mileage</u>	Day 7:00AM – 6:59PM		Evening 7:00PM – 11:59PM		Night 12:00AM – 6:59AM	
	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>
	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
0-14	\$0.0600	\$0.0300	\$0.0480	\$0.0240	\$0.0390	\$0.0195
15-28	\$0.0600	\$0.0300	\$0.0480	\$0.0240	\$0.0390	\$0.0195
29 +	\$0.0600	\$0.0300	\$0.0480	\$0.0240	\$0.0390	\$0.0195

<u>Rate</u> <u>Mileage</u>	Saturday All Periods		Sunday All Periods	
	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>
	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
0-14	\$0.0390	\$0.0195	\$0.0390	\$0.0195
15-28	\$0.0390	\$0.0195	\$0.0390	\$0.0195
29 +	\$0.0390	\$0.0195	\$0.0390	\$0.0195

4.1.16. IntraLATA Toll Rates

<u>Rate</u> <u>Mileage</u>	Day 7:00AM – 6:59PM		Evening 7:00PM – 11:59PM		Night 12:00AM – 6:59AM	
	<u>Initial</u>	<u>Final</u>	<u>Initial</u>	<u>Final</u>	<u>Initial</u>	<u>Final</u>
	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
0- END	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.2. CENTURYLINK SERVICE AREA - SERVICE CHARGES (T)****4.2.1. Business Local Exchange Service****A. Non-Recurring Charges**

New Installation (1st Line)	\$37.20	(I)
New Installation (Additional Lines)	\$24.95	(R)
Record Change Charge	\$14.50	
Restoral of Service	\$18.00	(R)
Service Order Charge	\$20.95	

B. Recurring Charges (Monthly Unless Otherwise Specified)

Business Unlimited BDL W/ECF & CID	\$26.95	
Business Flat Rate line - Rural Zone (Rate Group 1S)	\$22.00	(I)
Business Flat Rate line - Rural Zone (Rate Group 2S)	\$23.05	
Business Flat Rate line - Rural Zone (Rate Group 3S)	\$23.50	(I)
Business Flat Rate line - Rural Zone (Rate Group 4S)	\$22.00	(R)
Business Flat Rate - One Party Line (Rate Group 1S)	\$22.00	(I)
Business Flat Rate - One Party Line (Rate Group 2S)	\$23.05	
Business Flat Rate - One Party Line (Rate Group 3S)	\$23.50	(I)
Business Flat Rate - One Party Line (Rate Group 4S)	\$22.00	(R)
Business Local Measured Line (Rate Group 1S)	\$20.00	(I)
Business Local Measured Line (Rate Group 2S)	\$20.00	
Business Local Measured Line (Rate Group 3S)	\$20.00	
Business Local Measured Line (Rate Group 4S)	\$20.00	(I)
Business Measured Access Line (Rate Group 1S)	\$20.00	(R)
Business Measured Access Line (Rate Group 4S)	\$20.00	
Business Measured with Rotary (Rate Group 2S)	\$20.00	
Business Measured with Rotary (Rate Group 3S)	\$20.00	
Business Measured with Rotary (Rate Group 4S)	\$20.00	(R)

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.2. CENTURYLINK SERVICE AREA - SERVICE CHARGES, Continued (T)****4.2.2. Directory Services****A. Directory Listings**

Additional Listing	\$3.85	(I)
Duplicate Listing (Cross Reference)	\$3.85	
Foreign Listing	\$3.85	
Non Listed Number	\$5.00	
Listing - Extra Line	\$3.85	
Non-Published Listing	\$5.00	(I)

B. Directory Assistance

Rate Per Local Access	\$2.99	(I)
Rate Per Regional Access	\$2.99 (plus 0.0001 per each additional minute)	(I)
DA Call Completion	\$0.50 plus usage	
DA Call Completion	\$0.35*	

* For Operator Station-to-Station calls where automatic recording equipment for operator assisted calls is available and the person originating the call dials zero, the telephone number desired, and the call is billed to the calling card or special billing number, a charge will be assessed per call. This also applies when no automatic recording equipment for operator assisted calls is available in order to complete a calling card or special billing number call.

SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.2. CENTURYLINK SERVICE AREA - SERVICE CHARGES, Continued (T)****4.2.3. Operator Assistance**

Customer dialed Calling Card Station-to-Station	\$0.35
Operator Handled Station-to-Station	\$1.50
Person-to-Person	\$3.30
Line Status Verification	\$2.50
Busy Interrupt	\$2.50

4.2.4. Custom Calling FeaturesMonthly

Block Caller ID Per Line	\$0.00	
Toll and Casual Dialing Restriction	\$4.00	(I)
Touch-Tone Line Feature	\$0.00	
Billed Number Screening	\$0.00	
Block Third Party Calls	\$2.50	
3 Way Calling	\$5.00	
Directory Assistance Call Completion Block	\$0.00	
Deny Toll Restriction	\$2.35	
International Toll Blocking	\$0.00	
Deny Auto Operator Block	\$0.00	
Call Forwarding	\$6.60	(I)
Call Forwarding Busy - Do Not Answer NC	\$0.00	
Call Forward Busy Do Not Answer	\$6.00	(I)
Deny 900 Blocking	\$0.00	
Station Line Hunting	\$0.23	(I)
ID - Per line Block	\$0.00	
Caller ID with Name	\$10.00	
Hunting	\$3.00	(D)(N)
		(D)
Block Collect and Third Party Calls	\$2.50	
Block Collect Calls	\$2.50	
Call Forward Busy	\$3.00	(I)
Call Forward Don't Answer	\$3.00	(I)
Call Waiting	\$6.60	
Remote Call Forward 2 Paths	\$36.60	

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.2. CENTURYLINK SERVICE AREA - SERVICE CHARGES, Continued (T)****4.2.5. Centrex Service****A. Service Charges**

	<u>Monthly</u>
Centrex Network Access Register	\$10.00
Centrex Access Line - 2-10 Lines - Month to Month	\$29.00

B. Centrex Features

	<u>Monthly</u>	
Call Forwarding	\$0.59	(I)
Caller ID/Anonymous Call Rejection - Centrex	\$14.25	(I)

4.2.6. ISDN Services

	<u>Monthly</u>	
ISDN Line Charge	\$22.00	
ISDN-BRI Standard Package	\$35.00	(R)

4.2.7. PBX Services

	<u>Monthly</u>
Main Station Line Terminating as PBX Additive	\$4.54
PBX/PABX TRUNK (Rate Group 1S)	\$34.00
PBX/PABX TRUNK (Rate Group 2S)	\$34.00
PBX/PABX TRUNK (Rate Group 3S)	\$34.00
PBX/PABX TRUNK (Rate Group 4S)	\$34.00

4.2.8. Key Services**A. Flat Rate Service**

	<u>Monthly</u>
Business Flat Rate Key Trunk (Rate Group 1S)	\$34.00
Business Flat Rate Key Trunk (Rate Group 2S)	\$34.00
Business Flat Rate Key Trunk (Rate Group 3S)	\$34.00
Business Flat Rate Key Trunk (Rate Group 4S)	\$34.00
Business Flat Rate Key Trunk (Rate Group 5S)	\$34.00

SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.2. CENTURYLINK SERVICE AREA - SERVICE CHARGES, Continued (T)****4.2.8. Key Services, Continued**

	<u>Monthly</u>	
Business Unlimited Local Area Calling Key Line with Rotary	\$34.00	(R)
B. Measured Service	<u>Monthly</u>	
Business Measured Access Line	\$22.00	
4.2.9. <u>DID Service</u>	<u>Monthly</u>	(T)
Each Block of 100 DID	\$213.00	(I)

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.2. CENTURYLINK SERVICE AREA - SERVICE CHARGES, Continued****4.2.10. IntraLATA Rates****A. Rates Per Minute**

<u>Mileage</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
1-10	\$0.090	\$0.090
11-14	\$0.120	\$0.120
15-18	\$0.180	\$0.180
19-23	\$0.230	\$0.190
24-28	\$0.360	\$0.220
29-33	\$0.420	\$0.240
34-40	\$0.450	\$0.270
41-50	\$0.470	\$0.290
51-60	\$0.490	\$0.330
61-80	\$0.490	\$0.340
81-100	\$0.500	\$0.360
Over 101	\$0.500	\$0.370

B. Discounts

<u>Time Period</u>	<u>Weekdays</u>	<u>Saturday</u>	<u>Sunday</u>
8:00 AM – 5:00 PM	Full Rate		35% Discount
5:00 PM – 11:00 PM	20% Discount	35% Discount	20% Discount
11:00 PM – 8:00 AM	35% discount	All Day	35% Discount

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.2. CENTURYLINK SERVICE AREA - SERVICE CHARGES, Continued**(T)
(D)**4.2.11. InterLATA Rates**

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	<u>Day</u> <u>8:00AM-4:59PM</u>	<u>Evening</u> <u>5:00PM-10:59PM</u>	<u>Night</u> <u>11:00PM – 7:59AM</u>
<u>All Mileage</u>			
Weekdays	\$0.0300	\$0.0240	\$0.0195
Saturday	\$0.0195	\$0.0195	\$0.0195
Sunday	\$0.0195	\$0.0240	\$0.0195

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.3. WINDSTREAM SERVICE AREA - SERVICE CHARGES****4.3.1. Business Local Exchange Service****A. Non-Recurring Charges**

Record Change Charge	\$7.77	(D)
Restoral of Service	\$24.99	(I)
Service Order Charge	\$7.77	(I)
New Installation (Initial Lines)	\$25.92	(N)
New Installation (Additional Lines)	\$16.59	(N)

B. Recurring Charges (Monthly Unless Otherwise Specified)

Business One Party Flat Rate Line (Rate Group 1)	\$20.43	(I)
Business One Party Flat Rate Line (Rate Group 2)	\$21.42	(I)
Metro Calling Area Springfield	\$21.75	

4.3.2. Directory Services**A. Directory Listings**

Additional Listing – Business	\$1.99	
Alternate Call Listing Business	\$1.99	(I)
Foreign Listing - BUS	\$4.99	(I)
Non Published Number - No Charge	\$0.00	
Non Published Number	\$1.99	

B. Directory Assistance

Local and Regional Directory Assistance (Per access)	\$2.99	(I)
DA Call Completion	\$1.00 plus usage	(I)

SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.3. WINDSTREAM SERVICE AREA - SERVICE CHARGES, Continued****4.3.3. Operator Assistance**

Station Sent Paid	\$1.10
Station Calling Card	\$1.10
Station Collect	\$1.10
Station Billed to Third Party	\$1.10
Person to Person	\$2.40
Local Directory Assistance	\$0.80
Operator Station - Collect (Long Distance)	\$2.25

4.3.4. Custom Calling Features

	<u>Monthly</u>	
Block 5XX Calls	\$0.00	
Block 9XX calls	\$0.00	
Billed Number Screening	\$0.99	(R)
Call Forwarding Busy Line - Business	\$2.49	(I)
Call Forward No Answer-Business	\$2.49	
Caller ID Name and Number (Deluxe)	\$10.99	(I)
Call Tracing - First - Business	\$4.99	
Call Forwarding Variable - Business	\$3.99	(I)
Call Waiting	\$3.99	(I)
Three Way Calling	\$3.99	
Speed Calling (8 Code)	\$3.99	(I)
Speed Calling (30 Code)	\$4.99	(I)
Enhanced Call Waiting - Business	\$3.99	
Toll Blocking - Option 3	\$0.00	
Toll Blocking - Option 2	\$5.99	(I)
Teltouch Line Business	\$0.00	
Standard Desk Teltouch	\$3.00	
	<u>Per Use</u>	<u>CAP</u>
Busy Redial (*66)	\$1.25	\$10.00
Call Return (*69)	\$1.25	\$10.00
Three Way Calling	\$1.25	\$10.00

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.3. WINDSTREAM SERVICE AREA - SERVICE CHARGES, Continued****4.3.5. Centrex Service****A. Service Charges**

	<u>Monthly</u>	
Centrex Line Business	\$18.72	(I)

B. Centrex Features

	<u>Monthly</u>	
Digital Centrex Package 1	\$3.00	

4.3.6. Key Services

	<u>Monthly</u>	
Key System Line (Rate Group 1)	\$27.58	(I)
Key System Line (Rate Group 2)	\$29.07	(I)

4.3.7. EAS Service

	<u>Monthly</u>	
Aldrich	\$2.60	
Allendale	\$1.30	
Bolivar	\$1.75	
Coffey	\$1.75	
Doniphan	\$1.15	
Fair Play	\$2.60	
Fairdealing	\$2.20	
Fiarview	\$2.50	
Gallatin	\$1.75	
Grandin	\$3.05	
Grant City	\$1.30	
Half Way	\$2.60	
Holliday	\$1.20	
Jameson	\$1.75	
Madison	\$0.45	
Mendon	\$4.50	
Morrisville	\$2.60	

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.3. WINDSTREAM SERVICE AREA - SERVICE CHARGES, Continued****4.3.7. EAS Service, Continued**

	<u>Monthly</u>
Naylor	\$1.45
Neelyville	\$1.00
Oxly	\$2.55
Patterson	\$2.05
Pattonsburg	\$1.75
Piedmont	\$0.45
Pleasahope	\$2.60
Polk	\$2.60
Ponder	\$3.95
Purdy	\$0.70
Rothville	\$7.55
Stark City	\$1.25
Sumner	\$5.60
Wheaton	\$1.00
Winston	\$1.75

(I)
(R)**4.3.8. Local Usage**

<u>Rate</u> <u>Mileage</u>	WEEKDAYS					
	12:00AM – 6:59 AM		7:00AM – 6:59 PM		7:00PM – 11:59PM	
	<u>Initial</u> <u>Minute</u>	<u>Additional</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Additional</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Additional</u> <u>Minute</u>
0 - 14	\$0.0320	\$0.008	\$0.040	\$0.010	\$0.032	\$0.008
15 - 28	\$0.040	\$0.016	\$0.050	\$0.020	\$0.040	\$0.016
29- END	\$0.048	\$0.024	\$0.060	\$0.030	\$0.048	\$0.024

<u>Rate</u> <u>Mileage</u>	WEEKENDS	
	12:00AM – 11:59 PM	
	<u>Initial</u> <u>Minute</u>	<u>Additional</u> <u>Minute</u>
0 – 14	\$0.026	\$0.0065
15 - 28	\$0.0325	\$0.013
29- END	\$0.039	\$0.0195

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.3. WINDSTREAM SERVICE AREA - SERVICE CHARGES, Continued**

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			(D)
4.3.9.	IntraLATA Toll Rates		
	Per Minute Rate	\$1.00	(T)(R)

SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES****4.4.1. Business Local Exchange Service****A. Non-Recurring Charges**

New Installation	\$40.00	(I)
Record Change Charge	\$10.00	(R)
Restoral of Service	\$25.00	(I)
Service Order Charge	\$10.00	(R)

(D)

B. Calling Plans

MCA Plan 2 Flat Rate	\$21.75	
MCA Plan 4 Flat Rate (St. Peters)	\$46.75	(I)
MCA Plan 5 Flat Rate	\$70.70	

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.1. Business Local Exchange Service, Continued****C. Business Extended Area Service**

	<u>Monthly</u>
Alton	\$1.73
Amazonia	\$4.45
Arcola	\$3.15
Ashland	\$2.76
Avenue City	\$4.84
Bolckow	\$6.88
Bradyville	\$0.79
Branson	\$1.55
Branson West	\$2.56
Cameron	\$0.36
Cassville	\$2.81
Caulfield	\$3.00
Cedar Creek	\$0.70
Centralia	\$0.50
Clark	\$3.43
Columbia	\$0.28
Cosby	\$9.37
Dalton	\$2.31
Dora	\$3.53
Easton	\$1.06
El Dorado	\$2.40
Elkland	\$1.84
Elmer	\$3.15
Exeter	\$3.53
Fillmore	\$5.55
Foley	\$3.35
Folymoxarsi	\$3.35
Foristell	\$0.95
Forsyth	\$1.68
Gainesville	\$3.53
Gower	\$1.95

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.1. Business Local Exchange Service, Continued****C. Business Extended Area Service, Continued**

	<u>Monthly</u>
Greenfield	\$1.76
Grovespring	\$3.60
Hallsville	\$3.59
Hamilton	\$0.76
Hartville	\$2.90
Hawk Point	\$3.53
Helena	\$5.70
Highlandville	\$2.56
Houston	\$2.76
Jacket	\$2.10
Jenkins	\$3.53
Kahoka	\$0.92
Keytesville	\$2.31
Kidder	\$6.04
Kingston	\$1.37
Koshkonong	\$3.04
La Plata	\$1.76
Manes	\$3.60
Mano	\$3.53
Marshfield	\$0.84
Milo	\$3.60
Moscow Mile	\$3.53
Old Monroe	\$3.20
Ozark	\$2.03
Plattsburg	\$1.76
Protem	\$0.70
Raymondville	\$3.25
Revere	\$2.86
Roby	\$3.40
Rocheport	\$5.98
Rockville	\$1.95
Rosendale	\$7.82

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100 Newport Avenue Extension
Quincy, MA 02171

4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.1. Business Local Exchange Service, Continued****C. Business Extended Area Service, Continued**

	<u>Monthly</u>	(N)
Safe	\$0.70	(N)
Saint James	\$0.08	
Saint Peter	\$0.95	
Savannah	\$2.55	
Schell City	\$3.60	
Seligman	\$2.10	
Sheldon	\$2.55	
Sturgeon	\$1.89	
Thayer	\$2.28	
Theodosia	\$3.53	
Thomasville	\$3.09	
Trimble	\$4.10	
Troy	\$2.37	
Turney	\$5.10	
Walker	\$3.60	
Washburn	\$3.53	
Wasola	\$3.53	
Wayland	\$0.86	
West Quincy	\$3.60	
Whitesville	\$10.46	
Winfield	\$2.28	
Wright City	\$1.84	(N)

4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.2. Directory Services****A. Directory Listings**

Non-Published Number – Business	\$5.00
Non Published No Charge	\$0.00
Additional Listing	\$3.60
Foreign Listing	\$3.60
Alternate Listing	\$3.60
Cross Reference Listing	\$3.60
Non Listed Number	\$5.00

B. Directory Assistance

Rate Per Local Access	\$2.99
Rate Per Regional Access (Plus usage of 0.0001 per minute)	\$2.99

4.4.3. Operator Assistance (per call charge)**A. Operator Assisted Charges**

	<u>Competitive</u>	<u>Non Competitive</u>
Busy Line Interrupt	\$1.15	\$1.20
Busy Line Verify	\$0.60	\$0.63
Calling Card Call	\$0.86	\$0.90
Operator Station Call	\$1.69	\$1.77
Person to Person Call	\$3.58	\$3.75

B. Operator Assisted Features

Operator Call Screening Inbound	\$4.10
Operator Call Screening	\$4.10

(Material Moved From First Revised Sheet No. 73)

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued****4.4.4. Custom Calling Features**

	<u>Monthly</u>	
Hunting Service	\$0.00	
Call Forward Busy - Fixed	\$2.00	(I)
Call Forward - Busy	\$2.00	
Call Forward No Answer - Fixed	\$1.80	
Call Forward Don't Answer	\$1.80	
Call Waiting	\$6.90	
Call Forwarding	\$5.00	
Three Way Calling	\$5.45	(I)
International Call Block	\$0.00	
BNS - Option 1 - Call Restriction Service	\$4.10	
900 Blocking	\$0.00	
976 Blocking	\$0.00	
900/976 Blocking	\$0.00	
Toll Restriction with 800 Access	\$4.10	
Call Return	\$7.27	(I)
Touch Tone Business	\$1.65	
Three Way Call Block	\$0.00	
Caller ID Name & Number	\$15.30	(I)
Call Return Block	\$0.00	
Repeat Dial Blocking	\$0.00	
Rotary Line Hunt Service	\$0.00	
Smarter Call Pak	\$6.95	
Toll Restriction Non Payment	\$0.00	
Call Forwarding Busy/No Answer - Fixed	\$2.11	(I)
Call Waiting - Cancel Call Waiting	\$6.90	(I)
Toll Restriction Option A	\$4.10	
	<u>Per Use</u>	<u>CAP</u>
Busy Redial (*66)	\$0.94	\$7.60
Call Return (*69)	\$0.94	\$7.60
Call Trace	\$4.62	
Three Way Calling	\$0.94	

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.5. Centrex Services (Monthly Rates)****A. Centrex Services**

<u>Locality</u>	<u>Centrex 3 to 25 Line Service</u>	<u>Centrex 51-100</u>	<u>Centrex Custopak Basic</u>
Alton	\$24.65	\$23.82	\$31.97
Amazonia	\$21.20	\$19.87	\$0.00
Annapolis	\$21.20	\$19.87	\$0.00
Arcola	\$21.20	\$19.87	\$0.00
Ashland	\$24.65	\$23.82	\$31.97
August	\$24.65	\$23.82	\$31.97
Aurora	\$20.20	\$19.87	\$0.00
Ava	\$23.49	\$22.68	\$30.45
Avenue City	\$21.20	\$19.87	\$0.00
Avilla	\$21.20	\$19.87	\$0.00
Belgrade	\$21.20	\$19.87	\$0.00
Belle	\$24.65	\$23.82	\$31.97
Bellevue	\$21.20	\$19.87	\$0.00
Birch Tree	\$21.20	\$19.87	\$0.00
Bland	\$24.65	\$23.82	\$31.97
Blue Eye	\$24.65	\$23.82	\$31.97
Bolckow	\$21.20	\$19.87	\$0.00
Boss	\$21.20	\$19.87	\$0.00
Bourbon	\$23.49	\$22.68	\$30.45
Bradleyville	\$24.65	\$23.82	\$31.97
Branson	\$23.49	\$22.68	\$30.45
Branson West	\$24.65	\$23.82	\$31.97
Braymer	\$21.20	\$19.87	\$0.00

*(Material Moved to Original Sheet No. 75.8)*Issued: May 14, 2014
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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.5. Centrex Services (Monthly Rates)****A. Centrex Services, Continued**

<u>Locality</u>	<u>Centrex 3 to 25 Line Service</u>	<u>Centrex 51-100</u>	<u>Centrex Custopak Basic</u>
Bronaugh	\$21.20	\$19.87	\$0.00
Brunswick	\$20.20	\$19.87	\$0.00
Buffalo	\$24.65	\$23.82	\$31.97
Bunker	\$21.20	\$19.87	\$0.00
Cabool	\$23.49	\$22.68	\$30.45
Caledonia	\$21.20	\$19.87	\$0.00
Cameron	\$20.20	\$19.87	\$0.00
Canton	\$21.20	\$19.87	\$0.00
Cape Fair	\$24.65	\$23.82	\$31.97
Cassville	\$23.49	\$22.68	\$30.45
Caulfield	\$24.65	\$23.82	\$31.97
Cedar Creek	\$24.65	\$23.82	\$31.97
Centerville	\$21.20	\$19.87	\$0.00
Centralia	\$24.65	\$23.82	\$31.97
Chamois	\$24.65	\$23.82	\$31.97
Clarence	\$21.20	\$19.87	\$0.00
Clark	\$24.65	\$23.82	\$31.97
Clarksdale	\$21.20	\$19.87	\$0.00
Collins	\$21.20	\$19.87	\$0.00
Columbia	\$23.49	\$22.68	\$30.45
Concordia	\$21.20	\$19.87	\$0.00
Conway	\$24.65	\$23.82	\$31.97
Cosby	\$21.20	\$19.87	\$0.00
Crane	\$23.49	\$22.68	\$30.45
Cross Timber	\$24.65	\$23.82	\$31.97
Cuba	\$23.49	\$22.68	\$30.45

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.5. Centrex Services (Monthly Rates)****A. Centrex Services, Continued**

<u>Locality</u>	<u>Centrex 3 to 25 Line Service</u>	<u>Centrex 51-100</u>	<u>Centrex Custopak Basic</u>
Dadeville	\$21.20	\$19.87	\$0.00
Dalton	\$21.20	\$19.87	\$0.00
Dardenne	\$23.49	\$22.68	\$30.45
Defiance	\$24.65	\$23.82	\$31.97
Dora	\$24.65	\$23.82	\$31.97
Easton	\$21.20	\$19.87	\$0.00
Edgar Spring	\$21.20	\$19.87	\$0.00
El Dorado	\$21.20	\$19.87	\$0.00
Elkland	\$24.65	\$23.82	\$31.97
Ellsinore	\$21.20	\$19.87	\$0.00
Elmer	\$21.20	\$19.87	\$0.00
Eminence	\$21.20	\$19.87	\$0.00
Everton	\$20.20	\$19.87	\$0.00
Ewing	\$20.20	\$19.87	\$0.00
Exeter	\$23.49	\$22.68	\$30.45
Fillmore	\$21.20	\$19.87	\$0.00
Foley	\$24.65	\$23.82	\$31.97
Folymoxars	\$24.65	\$23.82	\$31.97
Fordland	\$24.65	\$23.82	\$31.97
Foristell	\$24.65	\$23.82	\$31.97
Forsyth	\$23.49	\$22.68	\$30.45
Fremont	\$21.20	\$19.87	\$0.00
Gainesville	\$24.65	\$23.82	\$31.97
Galena	\$24.65	\$23.82	\$31.97
Golden City	\$20.20	\$19.87	\$0.00
Goring	\$21.20	\$19.87	\$0.00

(N)

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.5. Centrex Services (Monthly Rates)****A. Centrex Services, Continued**

<u>Locality</u>	<u>Centrex 3 to 25 Line Service</u>	<u>Centrex 51-100</u>	<u>Centrex Custopak Basic</u>
Gower	\$21.20	\$19.87	\$0.00
Greenfield	\$20.20	\$19.87	\$0.00
Grovespring	\$21.20	\$19.87	\$0.00
Hallsville	\$23.49	\$22.68	\$30.45
Hamilton	\$21.20	\$19.87	\$0.00
Hartville	\$21.20	\$19.87	\$0.00
Hawk Point	\$24.65	\$23.82	\$31.97
Helena	\$21.20	\$19.87	\$0.00
Hermann	\$24.65	\$23.82	\$31.97
Hermitage	\$24.65	\$23.82	\$31.97
High Hill	\$24.65	\$23.82	\$31.97
Highlandville	\$24.65	\$23.82	\$31.97
Holstein	\$24.65	\$23.82	\$31.97
Houston	\$21.20	\$19.87	\$0.00
Humansville	\$21.20	\$19.87	\$0.00
Hunnewell	\$21.20	\$19.87	\$0.00
Hurley	\$24.65	\$23.82	\$31.97
Irondale	\$21.20	\$19.87	\$0.00
Ironton	\$21.20	\$19.87	\$0.00
Jamestown	\$24.65	\$23.82	\$31.97
Jenkins	\$24.65	\$23.82	\$31.97
Jerico Springs	\$21.20	\$19.87	\$0.00
Jonesburg	\$24.65	\$23.82	\$31.97
Kahoka	\$21.20	\$19.87	\$0.00
Keytesville	\$21.20	\$19.87	\$0.00
Kidder	\$21.20	\$19.87	\$0.00

(N)

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.5. Centrex Services (Monthly Rates)****A. Centrex Services, Continued**

<u>Locality</u>	<u>Centrex 3 to 25 Line Service</u>	<u>Centrex 51-100</u>	<u>Centrex Custopak Basic</u>
Kimberling	\$23.49	\$22.68	\$30.45
Kingston	\$21.20	\$19.87	\$0.00
Koshkonong	\$24.65	\$23.82	\$31.97
La Belle	\$20.20	\$19.87	\$0.00
La Grange	\$21.20	\$19.87	\$0.00
La Plata	\$21.20	\$19.87	\$0.00
Laddonia	\$21.20	\$19.87	\$0.00
Lawson	\$20.20	\$19.87	\$0.00
Leasburg	\$24.65	\$23.82	\$31.97
Lesterville	\$21.20	\$19.87	\$0.00
Lewistown	\$20.20	\$19.87	\$0.00
Licking	\$21.20	\$19.87	\$0.00
Louisburg	\$24.65	\$23.82	\$31.97
Lowry City	\$21.20	\$19.87	\$0.00
Macon	\$20.20	\$19.87	\$0.00
Manes	\$21.20	\$19.87	\$0.00
Mano	\$24.65	\$23.82	\$31.97
Mansfield	\$23.49	\$22.68	\$30.45
Marshfield	\$23.49	\$22.68	\$30.45
Marthasville	\$24.65	\$23.82	\$31.97
Maysville	\$21.20	\$19.87	\$0.00
Milo	\$21.20	\$19.87	\$0.00
Monroe City	\$21.20	\$19.87	\$0.00
Montauk	\$21.20	\$19.87	\$0.00
Monticello	\$21.20	\$19.87	\$0.00

(N)

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.5. Centrex Services (Monthly Rates)****A. Centrex Services, Continued**

<u>Locality</u>	<u>Centrex 3 to 25 Line Service</u>	<u>Centrex 51-100</u>	<u>Centrex Custopak Basic</u>
Morrison	\$24.65	\$23.82	\$31.97
Moscow Mill	\$24.65	\$23.82	\$31.97
Mount Stern	\$24.65	\$23.82	\$31.97
Mount Vernon	\$20.20	\$19.87	\$0.00
Mountain G	\$21.20	\$19.87	\$0.00
Mountain V	\$24.65	\$23.82	\$31.97
Nebo	\$21.20	\$19.87	\$0.00
New Melle	\$24.65	\$23.82	\$31.97
Niangua	\$24.65	\$23.82	\$31.97
Norwood	\$21.20	\$19.87	\$0.00
Oates	\$21.20	\$19.87	\$0.00
Ofallon	\$23.49	\$22.68	\$30.45
Old Monroe	\$24.65	\$22.68	\$31.97
Osborn	\$21.20	\$23.82	\$0.00
Osceola	\$21.20	\$19.87	\$0.00
Ozark	\$23.49	\$19.87	\$30.45
Palmyra	\$21.20	\$22.68	\$0.00
Paris	\$21.20	\$19.87	\$0.00
Pea Ridge	\$17.92	\$19.87	\$0.00
Perry	\$21.20	\$19.87	\$0.00
Pittsburg	\$24.65	\$23.82	\$31.97
Plattsburg	\$21.20	\$19.87	\$0.00
Potosi	\$21.20	\$19.87	\$0.00
Prairie Ho	\$24.65	\$23.82	\$31.97
Preston	\$24.65	\$23.82	\$31.97
Protem	\$24.65	\$23.82	\$31.97

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.5. Centrex Services (Monthly Rates)****A. Centrex Services, Continued**

<u>Locality</u>	<u>Centrex 3 to 25 Line Service</u>	<u>Centrex 51-100</u>	<u>Centrex Custopak Basic</u>
Raymondville	\$21.20	\$19.87	\$0.00
Reed Spring	\$24.65	\$23.82	\$31.97
Revere	\$21.20	\$19.87	\$0.00
Roby	\$21.20	\$19.87	\$0.00
Rocheport	\$24.65	\$23.82	\$31.97
Rockaway Bay	\$23.49	\$22.68	\$30.45
Rockville	\$21.20	\$19.87	\$0.00
Rosendale	\$21.20	\$19.87	\$0.00
Safe	\$24.65	\$23.82	\$31.97
Saint James	\$23.49	\$22.68	\$30.45
Saint Peter	\$23.49	\$22.68	\$30.45
Santa Fe	\$21.20	\$19.87	\$0.00
Sarcoxi	\$20.20	\$19.87	\$0.00
Savannah	\$20.20	\$19.87	\$0.00
Schell City	\$21.20	\$19.87	\$0.00
Seligman	\$17.92	\$19.01	\$0.00
Seymour	\$23.49	\$22.68	\$30.45
Shelbina	\$21.20	\$19.87	\$0.00
Shelbyville	\$21.20	\$19.87	\$0.00
Sheldon	\$21.20	\$19.87	\$0.00
Shell Knob	\$24.65	\$23.82	\$31.97
Sparta	\$24.65	\$23.82	\$31.97
Stewartsville	\$21.20	\$19.87	\$0.00
Stoutsville	\$21.20	\$19.87	\$0.00
Sturgeon	\$24.65	\$23.82	\$31.97
Summersville	\$24.65	\$23.82	\$31.97
Thayer	\$24.65	\$23.82	\$31.97

(N)

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.5. Centrex Services (Monthly Rates)****A. Centrex Services, Continued**

<u>Locality</u>	<u>Centrex 3 to 25 Line Service</u>	<u>Centrex 51-100</u>	<u>Centrex Custopak Basic</u>
Theodosia	\$24.65	\$23.82	\$31.97
Thomasville	\$24.65	\$23.82	\$31.97
Timber	\$21.20	\$19.87	\$0.00
Trimble	\$21.20	\$19.87	\$0.00
Troy	\$23.49	\$22.68	\$30.45
Truxton	\$24.65	\$23.82	\$31.97
Turney	\$21.20	\$19.87	\$0.00
Urbana	\$24.65	\$23.82	\$31.97
Van Buren	\$21.20	\$19.87	\$0.00
Vanzant	\$21.20	\$19.87	\$0.00
Vichy	\$24.65	\$23.82	\$31.97
Walker	\$21.20	\$19.87	\$0.00
Warrenton	\$23.49	\$22.68	\$30.45
Washburn	\$24.65	\$23.82	\$31.97
Wasola	\$24.65	\$23.82	\$31.97
Wayland	\$21.20	\$19.87	\$0.00
Weaubleau	\$21.20	\$19.87	\$0.00
Wentzville	\$23.49	\$22.68	\$30.45
West Plains	\$24.65	\$23.82	\$31.97
West Quincy	\$21.20	\$19.87	\$0.00
Wheatland	\$24.65	\$23.82	\$31.97
Whitesville	\$21.20	\$19.87	\$0.00
Willow Spring	\$24.65	\$23.82	\$31.97
Winfield	\$23.49	\$22.68	\$30.45
Winona	\$21.20	\$19.87	\$0.00
Woolridge	\$24.65	\$23.82	\$31.97
Wright City	\$23.49	\$22.68	\$30.45

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.5. Centrex Services (Monthly Rates)**

(M)

B. Centrex Features

Additional Centrex Network Access Register NAR	\$16.20
Centrex Feature Package 1000	\$2.16

(M)(I)

*(Material Moved From First Revised Sheet No. 75)***4.4.6. One Party, Key Line and PBX Trunk Services**

(T)

(N)(D)

<u>Locality</u>	<u>One Party</u>	<u>Key Line / PBX Trunk</u>
Alton	\$20.00	\$28.54
Amazonia	\$18.00	\$23.01
Annapolis	\$18.00	\$23.01
Arcola	\$18.00	\$23.01
Ashland	\$20.94	\$30.53
Augusta	\$24.20	\$47.46
Aurora	\$19.00	\$26.56
Ava	\$21.00	\$30.53
Avenue City	\$18.00	\$23.01
Avilla	\$18.00	\$23.01
Belgrade	\$18.00	\$23.01
Belle	\$20.00	\$28.54
Belleview	\$18.00	\$23.01
Birch Tree	\$18.00	\$23.01
Bland	\$20.00	\$26.56
Blue Eye	\$20.00	\$28.54
Bolckow	\$18.00	\$23.01
Boss	\$18.00	\$23.01
Bourbon	\$21.00	\$26.23
Bradleyville	\$20.00	\$26.56
Branson	\$20.70	\$31.29
Branson West	\$20.00	\$30.53

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.6. One Party, Key Line and PBX Trunk Services, Continued**

<u>Locality</u>	<u>One Party</u>	<u>Key Line / PBX Trunk</u>
Braymer	\$18.00	\$23.01
Bronaugh	\$18.00	\$23.01
Brunswick	\$19.00	\$23.01
Buffalo	\$20.00	\$30.53
Bunker	\$18.00	\$23.01
Cabool	\$21.00	\$28.54
Caledonia	\$18.00	\$23.01
Cameron	\$19.00	\$26.56
Canton	\$18.00	\$24.80
Cape Fair	\$20.00	\$28.54
Cassville	\$21.00	\$30.53
Caulfield	\$20.00	\$28.54
Cedar Creek	\$20.00	\$26.56
Centerville	\$18.00	\$23.01
Centralia	\$20.00	\$28.54
Chamois	\$20.00	\$26.56
Clarence	\$18.00	\$23.01
Clark	\$20.00	\$26.56
Clarksdale	\$18.00	\$23.01
Collins	\$18.00	\$23.01
Columbia	\$20.73	\$30.34
Concordia	\$18.00	\$24.80
Conway	\$20.00	\$28.54
Cosby	\$18.00	\$23.01
Crane	\$21.00	\$28.54
Cross Timber	\$20.00	\$26.56
Cuba	\$21.00	\$28.09
Dadeville	\$18.00	\$23.01
Dalton	\$18.00	\$23.01

(N)

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.6. One Party, Key Line and PBX Trunk Services, Continued**

<u>Locality</u>	<u>One Party</u>	<u>Key Line / PBX Trunk</u>
Dardenne	\$24.20	\$47.46
Defiance	\$24.20	\$47.46
Dora	\$20.00	\$26.56
Easton	\$18.00	\$23.01
Edgar Spring	\$18.00	\$24.80
El Dorado	\$18.00	\$26.56
Elkland	\$20.00	\$26.56
Ellsinore	\$18.00	\$23.01
Elmer	\$18.00	\$23.01
Eminence	\$18.00	\$24.80
Everton	\$19.00	\$23.01
Ewing	\$19.00	\$20.88
Exeter	\$21.00	\$26.56
Fillmore	\$18.00	\$23.01
Foley	\$20.00	\$26.56
Folymoxars	\$20.00	\$26.56
Fordland	\$20.00	\$28.54
Foristell	\$24.20	\$47.46
Forsyth	\$21.00	\$30.53
Fremont	\$18.00	\$23.01
Gainesville	\$20.00	\$28.54
Galena	\$20.00	\$28.54
Golden City	\$19.00	\$23.01
Gorin	\$18.00	\$23.01
Gower	\$18.00	\$24.80
Greenfield	\$19.00	\$24.80
Grovespring	\$18.00	\$23.01
Hallsville	\$21.00	\$28.54

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.6. One Party, Key Line and PBX Trunk Services, Continued**

<u>Locality</u>	<u>One Party</u>	<u>Key Line / PBX Trunk</u>
Hamilton	\$18.00	\$24.80
Hartville	\$18.00	\$24.80
Hawk Point	\$20.00	\$26.56
Helena	\$18.00	\$23.01
Hermann	\$20.00	\$28.54
Hermitage	\$20.00	\$26.56
High Hill	\$20.00	\$26.56
Highlandville	\$20.00	\$28.54
Holstein	\$20.00	\$26.56
Houston	\$18.00	\$26.56
Humansville	\$18.00	\$24.80
Hunnewell	\$18.00	\$23.01
Hurley	\$20.00	\$26.56
Irondale	\$18.00	\$23.01
Ironton	\$18.00	\$26.56
Jamestown	\$20.00	\$26.56
Jenkins	\$20.00	\$26.56
Jerico Springs	\$18.00	\$23.01
Jonesburg	\$20.00	\$26.56
Kahoka	\$18.00	\$24.80
Keytesville	\$18.00	\$23.01
Kidder	\$18.00	\$23.01
Kimberling	\$21.00	\$30.53
Kingston	\$18.00	\$23.01
Koshkonong	\$20.00	\$26.56
La Belle	\$19.00	\$20.88
La Grange	\$18.00	\$23.01
La Plata	\$18.00	\$24.80
Laddonia	\$18.00	\$23.01

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.6. One Party, Key Line and PBX Trunk Services, Continued**

<u>Locality</u>	<u>One Party</u>	<u>Key Line / PBX Trunk</u>
Lawson	\$19.00	\$24.80
Leasburg	\$20.00	\$26.56
Lesterville	\$18.00	\$23.01
Lewiston	\$19.00	\$20.88
Licking	\$18.00	\$24.80
Louisburg	\$20.00	\$26.56
Lowry City	\$18.00	\$24.80
Macon	\$19.00	\$24.10
Manes	\$18.00	\$23.01
Mano	\$20.00	\$28.54
Mansfield	\$21.00	\$28.54
Marshfield	\$21.00	\$30.53
Marthasville	\$20.00	\$28.54
Maysville	\$18.00	\$24.80
Milo	\$18.00	\$23.01
Monroe City	\$18.00	\$24.80
Montauk	\$18.00	\$23.01
Monticello	\$18.00	\$23.01
Morrison	\$20.00	\$26.56
Moscow Mile	\$20.00	\$28.54
Mount Stern	\$20.00	\$26.56
Mount Vernon	\$19.00	\$26.56
Mountain G	\$18.00	\$26.56
Mountain V	\$20.00	\$28.54
Nebo	\$18.00	\$23.01
New Melle	\$24.20	\$47.46
Niangua	\$20.00	\$26.56
Norwood	\$18.00	\$23.01

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.6. One Party, Key Line and PBX Trunk Services, Continued**

<u>Locality</u>	<u>One Party</u>	<u>Key Line / PBX Trunk</u>
Oates	\$18.00	\$23.01
Ofallon	\$23.82	\$45.22
Old Monroe	\$20.00	\$26.56
Osborn	\$18.00	\$23.01
Osceola	\$18.00	\$24.80
Ozark	\$19.74	\$29.50
Palmyria	\$18.00	\$24.80
Paris	\$18.00	\$24.80
Pea Ridge	\$17.92	\$17.92
Perry	\$18.00	\$23.01
Pittsburg	\$20.00	\$26.56
Plattsburg	\$18.00	\$24.80
Potosi	\$18.00	\$26.56
Prairie Ho	\$20.00	\$26.56
Preston	\$20.00	\$26.56
Protem	\$20.00	\$26.56
Raymondville	\$18.00	\$23.01
Reed Spring	\$20.00	\$28.54
Revere	\$18.00	\$23.01
Roby	\$18.00	\$24.80
Rocheport	\$20.00	\$26.56
Rockaway Bay	\$21.00	\$28.54
Rockville	\$18.00	\$23.01
Rosendale	\$18.00	\$23.01
Safe	\$20.00	\$26.56
Saint James	\$21.00	\$28.09
Saint Peter	\$23.82	\$45.22
Santa Fe	\$18.00	\$23.01
Sarcoxi	\$19.00	\$24.80

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.6. One Party, Key Line and PBX Trunk Services, Continued**

<u>Locality</u>	<u>One Party</u>	<u>Key Line / PBX Trunk</u>
Savannah	\$19.00	\$26.56
Schell City	\$18.00	\$23.01
Seligman	\$17.92	\$17.92
Seymour	\$21.00	\$28.54
Shelbina	\$18.00	\$24.80
Shelbyville	\$18.00	\$23.01
Sheldon	\$18.00	\$23.01
Shell Knob	\$20.00	\$28.54
Sparta	\$20.00	\$28.54
Stewartsville	\$18.00	\$23.01
Stoutsville	\$18.00	\$23.01
Sturgeon	\$20.00	\$26.56
Summersville	\$20.00	\$28.54
Thayer	\$20.00	\$28.54
Theodosia	\$20.00	\$26.56
Thomasville	\$20.00	\$26.56
Timber	\$18.00	\$23.01
Trimble	\$18.00	\$23.01
Troy	\$21.00	\$29.50
Truxton	\$20.00	\$26.56
Turney	\$18.00	\$23.01
Urbana	\$20.00	\$28.54
Van Buren	\$18.00	\$24.80
Vanzant	\$18.00	\$23.01
Vichy	\$20.00	\$26.56
Walker	\$18.00	\$23.01
Warrenton	\$21.00	\$30.97
Washburn	\$20.00	\$26.56

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.6. One Party, Key Line and PBX Trunk Services, Continued**

<u>Locality</u>	<u>One Party</u>	<u>Key Line / PBX Trunk</u>	(N)
Wasola	\$20.00	\$26.56	
Wayland	\$18.00	\$23.01	
Weaubleau	\$18.00	\$23.01	
Wentzville	\$23.82	\$45.22	
West Plains	\$20.07	\$30.97	
West Quincy	\$18.00	\$23.01	
Wheatland	\$20.00	\$28.54	
Whitesville	\$18.00	\$23.01	
Willow Spring	\$20.00	\$30.53	
Winfield	\$21.00	\$28.54	
Winona	\$18.00	\$23.01	
Woolridge	\$20.00	\$26.56	
Wright City	\$21.00	\$30.53	
			(N)

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SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued****4.4.7. IntraLATA Rates**

<u>Mileage</u>	<u>Weekdays</u> <u>8:00AM-8:59PM</u>	<u>Weeknights</u> <u>9:00PM-7:59 AM</u>	<u>Weekends</u> <u>(All times)</u>
0	\$0.0100	\$0.0060	\$0.0060
1-10	\$0.0300	\$0.0180	\$0.0180
11-16	\$0.0500	\$0.0300	\$0.0300
17-22	\$0.0800	\$0.0480	\$0.0480
23-30	\$0.0900	\$0.0540	\$0.0540
31 and over	\$0.1100	\$0.0660	\$0.0660

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4.4.8. InterLATA Rates

	<u>Day</u> <u>8:00 AM – 4:59 PM</u>	<u>Evening</u> <u>5:00 PM – 11:59 AM</u>	<u>Night</u> <u>12:00 AM – 7:59 AM</u>
Weekdays	\$0.2400	\$0.1500	\$0.0800
Weekends	\$0.0800	\$0.0800	\$0.0800

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4.4.9. Remote Call Forwarding

Pea Ridge & Seligman Exchange	\$16.00
All other Exchanges	\$21.82

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.10. ISDN/BRI Access**

<u>Locality</u>	<u>Monthly</u>
Alton	\$42.99
Amazonia	\$45.14
Annapolis	\$45.14
Arcola	\$45.14
Ashland	\$42.99
Augusta	\$42.99
Aurora	\$43.00
Ava	\$40.95
Avenue City	\$45.14
Avilla	\$45.14
Belgrade	\$45.14
Belle	\$42.99
Bellevue	\$45.14
Birch Tree	\$45.14
Bland	\$42.99
Blue Eye	\$42.99
Bolckow	\$45.14
Boss	\$45.14
Bourbon	\$40.95
Bradleyville	\$42.99
Branson	\$40.95
Branson West	\$42.99
Braymer	\$45.14
Bronaugh	\$45.14
Brunswick	\$43.00
Buffalo	\$42.99
Bunker	\$45.14
Cabool	\$40.95

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.10. ISDN/BRI Access, Continued**

<u>Locality</u>	<u>Monthly</u>
Caledonia	\$45.14
Cameron	\$43.00
Canton	\$45.14
Cape Fair	\$42.99
Cassville	\$40.95
Caulfield	\$42.99
Cedar Creek	\$42.99
Centerville	\$45.14
Centralia	\$42.99
Chamois	\$42.99
Clarence	\$45.14
Clark	\$42.99
Clarksdale	\$45.14
Collins	\$45.14
Columbia	\$40.95
Concordia	\$45.14
Conway	\$42.99
Cosby	\$45.14
Crane	\$40.95
Cross Timber	\$42.99
Cuba	\$40.95
Dadeville	\$45.14
Dalton	\$45.14
Dardenne	\$40.95
Defiance	\$42.99
Dora	\$42.99
Easton	\$45.14
Edgar Spring	\$45.14
El Dorado	\$45.14

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.10. ISDN/BRI Access, Continued**

<u>Locality</u>	<u>Monthly</u>
Elkland	\$42.99
Ellsinore	\$45.14
Elmer	\$45.14
Eminence	\$45.14
Everton	\$43.00
Ewing	\$43.00
Exeter	\$40.95
Fillmore	\$45.14
Foley	\$42.99
Folymoxars	\$42.99
Fordland	\$42.99
Foristell	\$42.99
Forsyth	\$40.95
Fremont	\$45.14
Gainesville	\$42.99
Galena	\$42.99
Golden City	\$43.00
Gorin	\$45.14
Gower	\$45.14
Greenfield	\$43.00
Grovespring	\$45.14
Hallsville	\$40.95
Hamilton	\$45.14
Hartville	\$45.14
Hawk Point	\$42.99
Helena	\$45.14
Hermann	\$42.99
Hermitage	\$42.99
High Hill	\$42.99

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.10. ISDN/BRI Access, Continued**

<u>Locality</u>	<u>Monthly</u>
Highlandville	\$42.99
Holstein	\$42.99
Houston	\$45.14
Humansville	\$45.14
Hunnewell	\$45.14
Hurley	\$42.99
Irondale	\$45.14
Ironton	\$45.14
Jamestown	\$42.99
Jenkins	\$42.99
Jerico Spring	\$45.14
Jonesburg	\$42.99
Kahoka	\$45.14
Keytesville	\$45.14
Kidder	\$45.14
Kimberling	\$40.95
Kingston	\$45.14
Koshkonong	\$42.99
La Belle	\$43.00
La Grange	\$45.14
La Plata	\$45.14
Laddonia	\$45.14
Lawson	\$43.00
Leasburg	\$42.99
Lesterville	\$45.14
Lewiston	\$43.00
Licking	\$45.14
Louisburg	\$42.99
Lowry City	\$45.14

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.10. ISDN/BRI Access, Continued**

<u>Locality</u>	<u>Monthly</u>
Macon	\$43.00
Manes	\$45.14
Mano	\$42.99
Mansfield	\$40.95
Marshfield	\$40.95
Marthasville	\$42.99
Maysville	\$45.14
Milo	\$45.14
Monroe City	\$45.14
Montauk	\$45.14
Monticello	\$45.14
Morrison	\$42.99
Moscow Mile	\$42.99
Mount Stern	\$42.99
Mount Vernon	\$43.00
Mountain G	\$45.14
Mountain V	\$42.99
Nebo	\$45.14
New Melle	\$42.99
Niangua	\$42.99
Norwood	\$45.14
Oates	\$45.14
Ofallon	\$40.95
Old Monroe	\$42.99
Osborn	\$45.14
Osceola	\$45.14
Ozark	\$40.95

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.10. ISDN/BRI Access, Continued**

<u>Locality</u>	<u>Monthly</u>
Palmyra	\$45.14
Paris	\$45.14
Pea Ridge	\$0.00
Perry	\$45.14
Pittsburg	\$42.99
Plattsburg	\$45.14
Potosi	\$45.14
Prairie Ho	\$42.99
Preston	\$42.99
Protem	\$42.99
Raymondville	\$45.14
Reed Spring	\$42.99
Revere	\$45.14
Roby	\$45.14
Rocheport	\$42.99
Rockaway Bay	\$40.95
Rockville	\$45.14
Rosendale	\$45.14
Safe	\$42.99
Saint James	\$40.95
Saint Peter	\$40.95
Santa Fe	\$45.14
Sarcoxie	\$43.00
Savannah	\$43.00
Schell City	\$45.14
Seligman	\$0.00
Seymour	\$40.95
Shelbina	\$45.14
Shelbyville	\$45.14

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.10. ISDN/BRI Access, Continued**

<u>Locality</u>	<u>Monthly</u>
Sheldon	\$45.14
Shell Knob	\$42.99
Sparta	\$42.99
Stewartsville	\$45.14
Stoutsville	\$45.14
Sturgeon	\$42.99
Summersville	\$42.99
Thayer	\$42.99
Theodosia	\$42.99
Thomasville	\$42.99
Timber	\$45.14
Trimble	\$45.14
Troy	\$40.95
Truxton	\$42.99
Turney	\$45.14
Urbana	\$42.99
Van Buren	\$45.14
Vanzant	\$45.14
Vichy	\$42.99
Walker	\$45.14
Warrenton	\$40.95
Washburn	\$42.99
Wasola	\$42.99
Wayland	\$45.14
Weaubleau	\$45.14
Wentzville	\$40.95

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4.4. CENTURYTEL SERVICE AREA - SERVICE CHARGES, Continued**4.4.10. ISDN/BRI Access, Continued**

<u>Locality</u>	<u>Monthly</u>
West Plains	\$42.99
West Quincy	\$45.14
Wheatland	\$42.99
Whitesville	\$45.14
Willow Spring	\$42.99
Winfield	\$40.95
Winona	\$45.14
Woolridge	\$42.99
Wright City	\$40.95

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SECTION 5 – SERVICE AREA EXCHANGES/RATE GROUPS**5.1. SBC LOCAL CALLING AREAS BY RATE GROUP****5.1.1. SBC**

<u>RATE GROUP</u>	<u>EXCHANGES</u>
1	Adrian, Advance, Agency, Altenburg-Frohna, Antonio, Archie, Argyle, Ash Grove, Beaufort, Bell City, Billings, Bismark, Bloomfield, Bloomsdale, Blue Spring, Bowling Green, Brookfield, Campbell, Cardwell, Carl Junction, Carrollton, Caruthersville, Center, Chaffee, Charleston, Clarksville, Clever, Climax Springs, Deering, Delta, Downing, East Prairie, Edina, Elsberry, Essex, Fayette, Fisk, Frankford, Fredericton, Freeburg, Gideon, Glasgow, Gray Summit, Hayti, Herculanum, Higbee, Hillsboro, Holcomb, Hornersville, Jasper, Kansas City, Kirksville, LaMonte, Lamar, Lancaster, Leadwood, Lilbourn, Linn, Lockwood, Louisiana, Macks Greek, Malden, Marble Hill, Marceline, Marionville, Marston, Meta, Montgomery, Morehouse, New Franklin, New Madrid, Oakridge, Old Appleton, Oran, Parkville, Patton, Paynesville, Pierce City, Pocahontas, Portage Des Sioux, Portageville, Puxico, Qulin, Richwoods, Risco, Rushville, St. Joseph, Saint Louis, San Antonio, Scott City, Senath, Slater, Smithville, Springfield, Stanberry, Trenton, Tescumbia, Versailles, Vienna, Walnut Grove, Wardell, Ware, Wellsville, Westphalia, Willard, Wyatt.
2	Bonne Terre, Boonville, Camdenton, Cape Girardeau, Carthage, Cedar Hill, Chesterfield, Chillicothe, DeSoto, Dexter, Eldon, Eureka, Excelsior Springs, Farmington, Fenton, Festus Cry, Flat River, Fulton, Gravois Mills, Hannibal, Harvester, High Ridge, House Springs, Imperial, Jackson, Joplin, Kansas City, Kennett, Kirksville, Knob Noster, Lake Ozark, Manchester, Marshall, Maxville, Mexico, Moberly, Monett, Neosho, Nevada, Osage Beach, Pacific, Perryville, Pond, Poplar Bluff, Richmond, Saint Charles, Saint Clair, Saint Joseph, Saint Mary, Saint Genevieve, Sedalia, Sikeston, Springfield, Sunrise Beach, Union, Valley Park, Washington, Webb City, Weldon Springs, Woods Mill.
4	Fair Grove, Nixa, Republic, Rogersville, Strafford.

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SECTION 5 – SERVICE AREA EXCHANGES/RATE GROUPS, Continued**5.1. SBC LOCAL CALLING AREAS BY RATE GROUP, Continued****5.1.1. SBC, Continued**

<u>RATE GROUP</u>	<u>EXCHANGES</u>
5	Ferguson, Gladstone, Kansas City, Parkville, Saint Louis South Kansas City.
6	Bridgeton, East Independence, Ferguson, Florissant, Gladstone, Harvester, Kansas City, Kirkwood, LaDue, Parkville, Pond, River View, Saint Charles, Sappington, South Independence, Spanish Lake, Valley Park, Webster Grove.
7	Belton, Benton, Blue Springs, East Independence, Kansas City, Kirkwood, Liberty, Parkville, Saint Louis, Town and Country.

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SECTION 5 – SERVICE AREA EXCHANGES/RATE GROUPS, Continued**5.2. CENTURYLINK LOCAL CALLING AREAS BY RATE GROUP**

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5.2.1. CenturyLink

<u>RATE GROUP</u>	<u>EXCHANGES</u>
1S	Appleton City, Blackburn, Blairstown, Brazito, Calhoun, Camden Point, Centertown, Centerview, Chillhowee, Clarksburg, Coal, Craig, Dearborn, Deepwater, Edgerton, Eugene, Fairfax, Green Ridge, Hardin, Henrietta, Hopkins, Houstonia, Ionia, King City, Kingsville, Leeton, Lincoln, Malta Bend, Missouri City, Montrose, New Bloomfield, Norborne, Orrick, Otterville, Pickering, Saint Thomas, Smithton, Strasburg, Syracuse, Taos, Urich, Waverly, Wellington.
2S	Buckner, California, Cole Camp, Holden, Holt, Holts Summit, Lake Lotawana, Lexington, Lone Jack, Mound City, Newburg, Richland, Russellville, Sweet Springs, Tarkio, Tipton, Weston, Windsor.
3S	Butler, Clinton, Ferrelview, Fort Leona, Harrisonville, Kearney, Lebanon, Maryville, Oak Grove, Odessa, Platte City, Pleasant Home, Saint Robe, Salem, Warrensburg, Warsaw, Waynesville.
4S	Jefferson, Rolla.

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SECTION 5 – SERVICE AREA EXCHANGES/RATE GROUPS, Continued**5.3. CENTURYTEL LOCAL CALLING AREAS BY RATE GROUP****5.3.1. CenturyTel of Missouri, LLC**

<u>RATE GROUP</u>	<u>EXCHANGES</u>
A1	Clark, Rocheport, Sturgeon, Bland, Bradleyville, Cedar Creek, Chamois, Cross Timber, Dora, Elkand, Exeter, Foley, Hawk Point, Hermitage, Might Hill, Holstein, Hurley, Jamestown, Jenkins, Jonesburg, Koshkonong, Leasburg, Louisburg, Morrison, Mount Sterling, Niangua, Old Monroe, Pittsburg, Prairie Home, Preston, Prottem Safe, Theodosia, Thomasville, Truxton Vichy, Washburn, Wasola, Wooldridge.
A2	Centralia, Crane, Hallsville, Mansfield, Belle, Hermann, Cabool, Mountain View, Seymour, Bourbon, Alston, Blue Eye, Cape Fair, Caulfield, Conway, Fordland, Gainesville, Galena, Highlandville, Mano, Marthasville, Moscow Mills, Reed Springs, Rockaway Beach, Sparta, Summersville, Thayer, Urbana, Wheatland, Winfield.
A3	Ashland, Ava, Willow Springs, Cuba, Saint James, Branson West, Buffalo, Cassville, Forsyth, Kimberling, Marshfield, Shell Knob, Wright City.
A4	West Plain, Ozark, Troy, Branson, Warrenton.
A5	Columbia
M1	O'Fallon, Saint Peters, Wentzville, Augusta, Dardene, Defiance, Foristell, New Melle

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SECTION 5 – SERVICE AREA EXCHANGES/RATE GROUPS, Continued**5.4. WINDSTREAM LOCAL CALLING AREAS BY RATE GROUP****5.4.1. Windstream**

<u>RATE GROUP</u>	<u>EXCHANGES</u>
1	Allendale, Bellflower, Clubb, Eolia, Florence, Grant City, Greenville, Holliday, Laclede, Liberal, Madison, Martinsburg, Mendon, Middletown, Minden Mines, Myrtle, New Hartford, Olney, Rothville, Saint Elizabeth, Silex, Stotts City, Sumner, Union Star, Verona, Wappapello Park, Williamsville.
2	Albany, Aldrich, Bolivar, Coffey, Crocker, Dixon, Doniphan, Fair Play, Fairdealing, Fairview, Gallatin, Grandin, Half Way, Iberia, Jameson, Milan, Morrisville, Naylor, Neelyville, Oxly, Patterson, Pattonburg, Piedment, Pleasant Hope, Polk, Ponder, Purdy, Stark City, Stockton, Stover, Vandalia, Wheaton, Winston.

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SECTION 6 - INTEREXCHANGE SERVICE RATES AND CHARGES**6.1. SERVICE CHARGES****6.1.1. Granite Switched Access Outbound Service**

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0850	\$0.0170	\$0.0850	\$0.0170	\$0.0850	\$0.0170

6.1.2. Granite Switched Access Inbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0700	\$0.0140	\$0.0700	\$0.0140	\$0.0700	\$0.0140

6.1.3. Granite Dedicated Access Outbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0500	\$0.0100	\$0.0500	\$0.0100	\$0.0500	\$0.0100

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SECTION 6 - INTEREXCHANGE SERVICE RATES AND CHARGES, Continued**6.1 SERVICE CHARGES, Continued****6.1.4. Granite Dedicated Access Inbound Service**

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0550	\$0.0110	\$0.0550	\$0.0110	\$0.0550	\$0.0110

6.1.5. Granite Travel Card Service

Access charge per call	\$0.50
Rate per minute	\$0.20

6.1.6. Directory Assistance

Rate per access	\$0.75
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Customers receive the first ten Directory Assistance calls per month free of charge. Payphones, exchange lines of the State of Missouri and its political subdivision, and registered business lines of handicapped users are exempt from Directory Assistance charges.

6.1.7. Granite Prepaid Calling Card Service

Rate per minute	\$0.25
Surcharge per call	\$0.50

6.1.8. Operator Assisted Calling Services

Company provides operator assisted calling as an ancillary service exclusively to its subscribers. Operator assisted calling services are provided to subscribers by the underlying carrier, at the underlying carrier's rates, terms and conditions, pursuant to underlying carrier intrastate tariffs on file with the Commission.

SECTION 7 - FEDERAL GOVERNMENT SERVICE AGREEMENTS**7.1. General**

The Company may enter into contracts for the use of all authorized Federal agencies; authorized federal contractors; agency-sponsored universities and laboratories; and when authorized by law or regulation, state, local and tribal governments, and other organizations. All organizations listed in General Service Administration (GSA) Order ADM 4800.2E (as updated) are eligible.

7.2. Enterprise Infrastructure Services (EIS) Services

In addition to services covered elsewhere in this Tariff, the Company may offer services pursuant to the EIS contractual agreement.

A. Terms and Conditions

1. EIS Services are only available pursuant to the EIS contractual agreement.
2. The Company reserves the right to limit the locations where services will be offered.

B. Rates and Charges

1. The nonrecurring charge below applies for the installing, connecting or moving of EIS Services.
2. If the Company continues to provide service after the expiration of the customer's term without a further agreement, the customer's monthly recurring term rate shall continue to apply until the customer enters into a new service agreement or the service is disconnected.
3. The following maximum rates and charges apply.

	NONRECURRING CHARGE	MONTHLY RATE
• Commercial Analog Business Lines (POTS)	ICB	ICB
• Analog PBX Trunks	ICB	ICB
• Digital PBX Trunks	ICB	ICB
• ISDN Basic rate Interface (BRI)	ICB	ICB
• ISDN Primary rate Interface (PRI)	ICB	ICB