



GRANITE VOICEMAIL

# Speech to Text

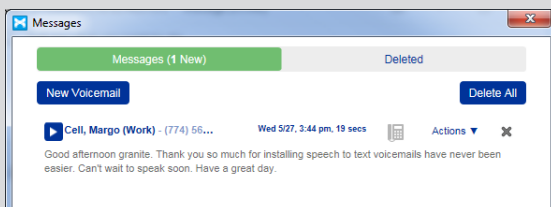
## VoiceMail Transcription

Improve your voicemail experience with Granite’s robust Voicemail Speech-to-Text offering. Granite delivers a unified mailbox that includes a text transcript of voice messages ubiquitously via email, or within any one of the existing CommPortal Visual Voicemail interfaces.

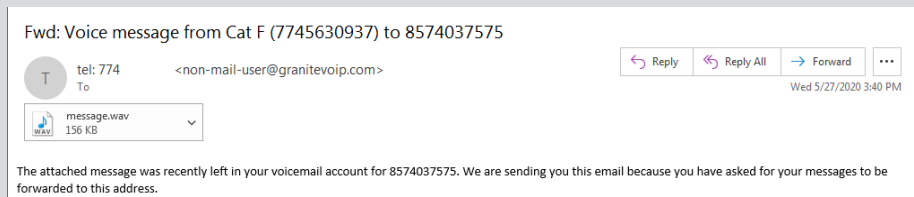
Can’t listen to your voicemail right now? Then simply read it. With Granite speech to text, the spoken word gets a second chance.

## Benefits

- Reduces potential for misinterpretation
- Eliminates the need for users to login to their voicemail boxes
- Faster identification of important messages
- Highly accurate transcription of voicemails
- Transcripts can be read much faster than voicemails can be listened to
- Voicemail transcripts help supervisors and agents immediately flag voicemail spam



Picture v1



Picture v2

## Granite Advantage

One Bill

One Point of Contact

Customized Solutions



## CONTACT

Granite Headquarters  
100 Newport Ave Ext  
Quincy, MA 02171

P : 866.847.1500

W : [www.granitenet.com](http://www.granitenet.com)